Welcome Center Design Team Meeting NOTES

Meeting held on 1/14/2025

Meeting Agenda

- Welcome
- Board Meeting Recap
- Subcommittee Reports
- Review of Belonging Bridges
- Scenario Practice
- Optimistic Closure

Updates / Key Conversations / Recommendations

- The presentation to the BSD Board was a success. The vision for the center was acknowledged by all / fully endorse the programs integration.
- Ongoing work with the District Communication Team to create both strategies for messaging content and communication channels for the Welcome Center service offerings (at individual schools and at the district level).
- Welcome Center soft launch with partial services targeted for the end of February – beginning of March.
- Review of Belonging Bridges:
    - Awareness for the Impact that first impressions can have (i.e. body language, greeting, listening for understanding).
    - Ensure community building through awareness, sympathy, and inclusion.
    - Stay engaged / seek continued self-improvement.
- Scenario Practice (human center relationships):
    - The scenario discussed was around the approach for a homeless family seeking enrolment (listening, privacy, covering essential needs, awareness of community support). Offer basics / shower, clothing etc when possible. Network the family to community). Develop a tangible referral document – setting tone for continuity / follow up. Develop the Welcome Center as a real time bridge for families to community partners / services.

Next Steps:

1. Welcome Center build-out update during next month's design team meeting
2. Next meeting will expand on scenario practice to cover other experiences documented through the district. Scenarios will facilitate training and standards for Welcome Center staff. Further dissemination of learning will be recommended for adoption across district school offices.

Reminder

To facilitate third party visibility in the Welcome Center development workflow, an addition is live on the Bellevue School District website.

https://www.bsd405.org/community/community-engagement-groups/welcome-center-design-team