

EAP Service Toll Free #: **1-888-981-4692**  
[Member Portal](#) company code: **FWISD**

**January 15, 2025**

We are pleased to announce that effective **January 15, 2025** AllOne Health will be our new provider for our Employee Assistance Program (EAP). AllOne Health will provide services for all employees and dependents of Fort Worth ISD. The EAP benefit covers **3 confidential short-term counseling visits** and is at no cost to employees and their families. Fort Worth ISD has pre-paid for this benefit for all employees and their dependents.

The EAP benefit is not only free to all employees and their dependents, but it is also confidential. AllOne Health has considerable expertise and clinical knowledge possessed by its clinicians and numerous convenient locations. AllOne Health clinicians are well versed in helping clients of all ages, from young children up to the elderly.

The EAP can assist you in navigating the many ups and downs of daily life. Among these are stress, depression, anxiety, workplace difficulties, substance abuse, marital problems, family or parenting conflicts, grief, violence and unhealthy lifestyles. The EAP can also provide additional assistance, tools and referrals to prepare for current and future life events such as:

- ✓ Childcare and Eldercare Resources with Referrals
- ✓ Vacation Planning
- ✓ Financial and legal issues
- ✓ Online Will preparation tools
- ✓ Retiree Assistance
- ✓ Medical Advocacy
- ✓ Life Coaching
- ✓ Reimbursed Ride (Cab, Uber, RideShare, Lyft)

AllOne Health is available when you need it, 24 hours a day, 365 days a year. AllOne Health will also coordinate with the Fort Worth ISD’s Health Plan for cases that are not EAP appropriate and require treatment under your elected medical benefit.

Beginning on **January 15, 2025**, for additional information or a referral to a provider located nearest you please call EAP toll-free at **1-888-981-4692**. Online tools are available on the [AllOne Health](#) website. Create an account using your email address and company code **FWISD** at “[sign up](#)”.

Fort Worth ISD is committed to the health and well-being of its employees and their family members and encourages the utilization of this important benefit.

Sincerely,

Fort Worth ISD and AllOne Health