



Dr. Susan Compton
Superintendent of Schools
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January 9, 2025

Dear Seymour Public Schools Community,

We are writing to inform you that one of our software vendors, PowerSchool, notified us they had a nationwide data breach that occurred on December 28, 2024, involving unauthorized access to certain student information within the PowerSchool Student Information System (SIS).

What Happened:

- On January 7, 2025, PowerSchool notified us of a data breach that took place on December 28, 2024, within their customer support portal.
- An unauthorized party gained access to specific SIS customer data, including information related to Seymour Public Schools, through compromised credentials in PowerSchool's support portal.
- PowerSchool has assured us that they do not believe the data has been shared or made public. They also believe it has been deleted without further replication or dissemination.

Data Impacted:

- The compromised data includes personal information such as names, physical addresses, phone numbers, and email addresses of students, families, and educators.

We understand the concerns this may raise, and we sincerely apologize for any distress caused by this incident. PowerSchool has been actively working to mitigate the data breach and any effects that may arise from this incident. They will be providing further updates to us on their efforts, and we will pass them on to you as soon as we receive them. We are committed to protecting your privacy and security and will continue to update you as we receive more information.

Thank you for your understanding and cooperation.

Sincerely,

Dr. Susan Compton
Superintendent of Schools