



Homer Community Consolidated School District 33C

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Dr. Craig Schoppe, Superintendent

Ms. Lisa Figurell, Assistant Superintendent for Instruction

Mr. Aleksas Kirkus, Assistant Superintendent for Business

Dr. Michael Portwood, Assistant Superintendent for Human Resources

January 9, 2025

Dear Parent(s)/Guardian(s):

On Tuesday, January 7, 2025, Homer School District 33C was notified by PowerSchool Group LLC ("PowerSchool") that an unauthorized third party gained access to certain PowerSchool Student Information System data. According to PowerSchool, this was a global incident affecting PowerSchool users around the world that occurred on or around December 22, 2024.

The following information about your student is believed to have been affected: first, middle, and last name, birth date, address, phone number, gender, ethnicity/race, language, school name, school/state student ID numbers, limited medical alert information (such as allergies or life-threatening conditions), parent/guardian contact information, enrollment information, lunch waiver information (e.g., free and reduced lunch status), and student PowerSchool login ID.

No passwords, social security numbers, or financial account information were impacted by this incident.

PowerSchool informed the District that they took immediate steps to address the issue, including activation of their cybersecurity response protocols and mobilization of a cross-functional response team, including PowerSchool senior leadership and third-party cybersecurity experts. PowerSchool has also informed law enforcement about the unauthorized access and taken steps to prevent the data involved from further unauthorized access or misuse. Importantly, PowerSchool informed us that they do not anticipate the data being shared or made public, and that they believe it has been deleted without any further replication or dissemination.

The District remains committed to assessing any potential ramifications to its students and/or families who may be affected by the PowerSchool security incident. Additionally, we have extensive internal protocols in place including:

- All employee usernames are linked to a Google Account which enforces complex passwords and multifactor authentication. None of these accounts were compromised.
- Student accounts are also linked to a Google Account. Though this does not presently require complex passwords or multifactor authentication, none of these accounts were compromised.
- Disabled PowerSchool Remote Support on our PowerSchool Server
- Reset all Access Codes and Access IDs (no new accounts could be created from the leaked data).
- All employee access follows industry standard guidelines, and follow "Least Access Required" protocols.
- Accounts are disabled as employees leave the district, and are internally audited as a doublecheck.

While the District is presently unaware of any identity theft or fraud as a result of this breach, as an additional precaution you may also obtain information from the Federal Trade Commission ("FTC") and consumer reporting

agencies about fraud alerts and security freezes. Additional information regarding these agencies is attached to this notice.

PowerSchool has indicated a full report and additional information will be released to Homer School District 33C on January 17, 2025. If we receive more relevant information from PowerSchool, we will provide another update to our families.

If you have any questions about this matter, please contact helpdesk@homerschools.org for email support.

Sincerely,

A handwritten signature in blue ink that reads "Craig Schoppe". The signature is written in a cursive, flowing style.

Dr. Craig Schoppe
Superintendent
#every33Cdaycounts

Equifax

www.equifax.com/personal/credit-report-services
1-888-298-0045

Equifax Security Freeze
P.O. Box 105788
Atlanta, GA 30348

Experian

www.experian.com/help
1-888-397-3742

Experian
P.O. Box 9554
Allen, TX 75013

TransUnion

www.transunion.com/credit-help
1-888-909-8872

Factor Trust, Inc. by
TransUnion LLC.
P.O. Box 390
Woodlyn, PA 19094

Fraud Alerts — Credit Bureau Contact Information

To place a fraud alert, contact **any one of the three nationwide credit bureaus**. Visit their websites or call. Alternatively, you can mail the attached forms to Equifax or Experian, or send a letter to TransUnion requesting a fraud alert. Include in your letter your full name, Social Security number, and complete address. You may need to include additional documents along with the form. Contact the credit bureaus if you have questions, including about the documents you will need to place a fraud alert.

Equifax

www.equifax.com/personal/credit-report-services
1-800-525-6285

Equifax Information
Services LLC
P.O. Box 105069
Atlanta, GA 30348-5069

Experian

www.experian.com/help
1-888-397-3742

Experian
P.O. Box 9554
Allen, TX 75013

TransUnion

www.transunion.com/credit-help
1-800-680-7289

TransUnion Fraud Victim
Assistance
P.O. Box 2000
Chester, PA 19016

Learn more about how credit report freezes and fraud alerts can protect you from identity theft or prevent further misuse of your personal information at www.consumer.ftc.gov/articles/what-know-about-credit-freezes-and-fraud-alerts. For additional resources on how to protect yourself from identity theft, we recommend you review information from the Federal Trade Commission, such as www.identitytheft.gov/#/Info-Lost-or-Stolen and resources found on www.consumer.ftc.gov/features/identity-theft.