



# TECHNOLOGY DEPARTMENT UPDATE

DECEMBER, 2024

# SPAM/PHISHING

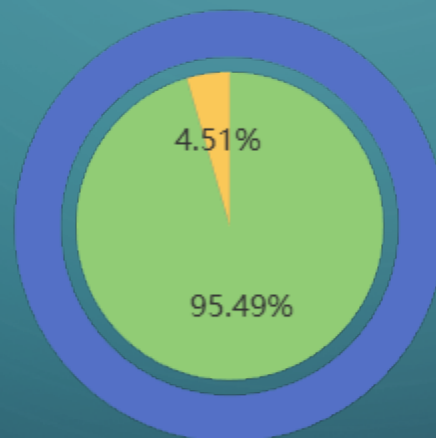
- We have set up an email filter to help with all the spam and phishing emails. This has not been catching all of them but it has slowed down the amount we have been receiving. We are still fine tuning it and within the last month it has blocked 47,496 emails. This is an ongoing issue that all school districts are having. If you receive something that doesn't look quite right please forward it to us and we are happy to let you know if it is legit. Thank you.

# TICKETS

11/1/24 – 11/30/24

## Total

- 244 - Tickets created
- 233 - Of them closed
- 11 - Still open



## PROJECTS COMPLETED

- Installed two vape sensors in the sprit dome at EHS.
- Upgraded three network switches at EHS.
- Added Butte View complex switches to Mist. (Allows is to do software updates on the switches.)
- We have removed email access to all elementary students by the request of the building administrators.

# CURRENT PROJECTS

- We will continue working on replacing some of our core networking equipment at Emmett High School.
- Add security cameras to the EHS weight room and spirit dome.
- Add security cameras to the EMS weight rooms.

