

How to Sign in and Access the Online Payment Portal

1. Navigate to the Online Payment Portal: <https://or-medford.intouchrecepting.com/>
2. For first time users, create your password by clicking the “Set Password” button:

The screenshot shows the 'Online Payment Portal' for Medford School District. The header includes the district logo and the title 'Online Payment Portal'. The main heading is 'Medford School District's Payments Portal', followed by a description of the system and a note about TouchBase security. Below this is a sign-in form with fields for 'User Name' and 'Password', and a 'Sign In' button. To the left, a '1st Time Parents' section instructs users to set a password and provides a 'Set Password' button, which is highlighted with a red arrow. A 'Forgot Username or Password?' section with a corresponding button is in the center. To the right, a 'Student or Staff Logins' section provides fields for 'Username' (labeled as 'Your Student or Staff ID') and 'Password', with a 'Set Password' button. Payment logos for Visa, MasterCard, and Discover are shown at the bottom, along with a footer containing links to Help, Terms & Conditions, and Privacy Policy, the address '900 KENYON STREET, MEDFORD, OR 97501', and the copyright notice '© 2024 InTouch Recepting. All rights reserved.'

3. Enter the **email address** you used to create your ParentVue account.

This screenshot shows the 'Identify Your Account' form within the portal. The form title is 'Identify Your Account', and the instruction reads: 'To reset your password, please identify your account by email address.' There is a single text input field labeled 'Email Address', which is pointed to by a red arrow. At the bottom right of the form are 'Cancel' and 'Search' buttons. The footer is identical to the previous screenshot, showing the district logo, navigation links, address, and copyright information.

You should receive an email with a link to reset/create your password.

Please note: If you just created a ParentVue account, you may receive a message that your email was not found. Please wait overnight for the systems to synchronize and try again the next day. If you already have an established ParentVue account, consider trying an alternate email or contacting your school to verify which email was used for ParentVue.

After you have reset/created your password, go back to the main page <https://or-medford.intouchrecepting.com/>
Your username is the same email address you just entered to reset/create you password (ParentVue email).



Online Payment Portal

Medford School District's Payments Portal

With this system parents/guardians are able to shop for items at their student's schools, register for athletics and activities, and pay fines/fees using credit or debit cards. TouchBase is a secure site.

Use your **ParentVue email address as your username** and setup a password and get started today.

User Name

User Name

Password

Password

Sign In

Your User Name is the EMAIL associated with your ParentVue account

1st Time Parents

Set your password to create an account.

Username: Your ParentVUE Email

Password: [Set Password](#)

It may take up to 24 hours after registering with the district before being able to log in here.

Forgot Username or Password?

To recover your username or reset your password.

[Forgot Username or Password](#)

Student or Staff Logins

Username: Your Student or Staff ID

Password: [Set Password](#)

Please do not share your password with anyone.



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