



SOUTHERN FULTON SCHOOL DISTRICT

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MEREDITH HENDERSHOT
Superintendent

PATRICK BARD
Board President

January 8, 2025

Southern Fulton Families,

We are writing to inform you about a recent security breach involving PowerSchool's Student Information System (SIS). PowerSchool has communicated that on December 28, 2024, they became aware of a potential cybersecurity incident involving unauthorized access to certain customer data through their PowerSource customer support portal.

According to PowerSchool, the breach involved access to certain SIS customer data using a compromised credential. They have assured us that no other PowerSchool products were affected, and the incident has been contained. The unauthorized access point was isolated, and PowerSchool has implemented a series of measures to secure their systems, including deactivating the compromised credential, resetting passwords, and enhancing access controls.

PowerSchool has assured customers that there is no evidence of malware or continued unauthorized activity in their environment, and their services continue to operate as normal.

We want to emphasize that this was a breach within PowerSchool's systems and not within our organization. We are continuing to engage in talks with PowerSchool to fully understand the scope of this event and will update you as additional information becomes available.

Sincerely,

A handwritten signature in blue ink, appearing to read 'David Cason', is written over a light blue horizontal line.

David Cason
Director of Information Technology