

# Elixir is now: MedImpact



Your pharmacy benefit is now administered by MedImpact, a company that has provided convenient healthcare solutions to millions of people for more than 35 years.



You can continue to use your member ID card.



The customer care phone number on the back of your member ID card will remain the same.



Access your benefits and services as you always have.

## Frequently asked questions.

### **My member ID card still says Elixir, will it still work?**

Yes! Your card will continue to work even if it still has the Elixir name on it.

### **What number do I call if I have questions about my pharmacy benefits?**

Please use the customer care phone number on the back of your member ID card. If your card says Elixir, it will still work as usual.

### **Can I still use Elixir Mail or Elixir Specialty Pharmacy?**

Elixir Mail is now Birdi and Elixir Specialty Pharmacy is now Specialty by Birdi. If you were using either service for the home delivery of your medications, your prescriptions were automatically transferred for your convenience. You should have received notice in your last medication shipment. If you have any questions, please visit:

Birdi Mail: [birdirx.com/mail-order](https://birdirx.com/mail-order)

Specialty by Birdi: [birdirx.com/specialty](https://birdirx.com/specialty)

### **How do I access the member portal?**

If you were using the Elixir member portal to manage your pharmacy benefits, you can continue to use the member portal at [elixirsolutions.com](https://elixirsolutions.com) with your existing log in and password. For your convenience during this transition, the experience will remain the same—only the logo and colors are changing.

### **Do I need to download a new mobile app?**

If you use the Elixir mobile app (either iOS or Android), you do not need to download a new app, and your current username/password will still work. Only the logos and colors will change to the MedImpact brand.