



The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE:** Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a **summary**. For more information about your coverage, or to get a copy of the complete terms of coverage, go to [www.Medica.com](http://www.Medica.com) or call 1-952-945-8000 (Minneapolis/St. Paul Metro area) or 1-800-952-3455. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms, see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary](http://www.healthcare.gov/sbc-glossary) or call 1-800-952-3455 to request a copy.

| Important Questions                                                             | Answers                                                                                                                                                                                                                              | Why This Matters:                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
|---------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| What is the overall <a href="#">deductible</a> ?                                | No <a href="#">deductible</a> in-network and out-of-network services.                                                                                                                                                                | Generally, you must pay all of the costs from <a href="#">providers</a> up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .                                                                                                                                                                                                            |
| Are there services covered before you meet your <a href="#">deductible</a> ?    | <b>Yes.</b> In-network and out-of-network services.                                                                                                                                                                                  | This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this <a href="#">plan</a> covers certain <a href="#">preventive services</a> without <a href="#">cost sharing</a> and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a> .                                                                       |
| Are there other <a href="#">deductibles</a> for specific services?              | No.                                                                                                                                                                                                                                  | You don't have to meet <a href="#">deductibles</a> for specific services.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ? | <b>\$2,000</b> per person / <b>\$6,000</b> per family combined for in-network and out-of-network services. Pharmacy out-of-pocket: <b>\$2,000</b> per person / <b>\$4,000</b> per family combined for in-network and out-of-network. | The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.                                                                                                                                                                                                                                                                                                                                                             |
| What is not included in the <a href="#">out-of-pocket limit</a> ?               | <a href="#">Premiums</a> , <a href="#">balance-billing</a> charges (unless <a href="#">balanced billing</a> is prohibited), health care this <a href="#">plan</a> doesn't cover.                                                     | Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| Will you pay less if you use a <a href="#">network provider</a> ?               | Yes. See <a href="http://www.Medica.com/FindCare">www.Medica.com/FindCare</a> or call 1-952-945-8000 or 1-800-952-3455 (TTY: 711) for a list of Medica Choice with UnitedHealthcare <a href="#">network providers</a> .              | This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services. |
| Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?    | No. You don't need a <a href="#">referral</a> to see a <a href="#">specialist</a> .                                                                                                                                                  | You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

| Common Medical Event                                                                                                                                                                                             | Services You May Need                                  | What You Will Pay                                                                                                                                                                                                                |                                                                                                                                                                                                                                  | Limitations, Exceptions & Other Important Information                                                                                                                                                                                                                                                                                                                                                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                                                                                                                                                                  |                                                        | In-Network Provider<br>(You will pay the least)                                                                                                                                                                                  | Out-of-Network Provider<br>(You will pay the most)                                                                                                                                                                               |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| If you visit a health care <a href="#">provider's</a> office or clinic                                                                                                                                           | Primary care visit to treat an injury or illness       | <b>Primary care:</b> \$15 <a href="#">copay</a> /visit<br><b>Chiropractic:</b> \$15 <a href="#">copay</a> /visit<br><b>Retail Health:</b> \$15 <a href="#">copay</a> /visit<br><b>Virtual:</b> \$15 <a href="#">copay</a> /visit | <b>Primary care:</b> \$15 <a href="#">copay</a> /visit<br><b>Chiropractic:</b> \$15 <a href="#">copay</a> /visit<br><b>Retail Health:</b> \$15 <a href="#">copay</a> /visit<br><b>Virtual:</b> \$15 <a href="#">copay</a> /visit | In-network primary care visits provided at an outpatient facility may be subject to <a href="#">coinsurance</a> and <a href="#">deductible</a> .                                                                                                                                                                                                                                                                                                                   |
|                                                                                                                                                                                                                  | <a href="#">Specialist</a> visit                       | \$15 <a href="#">copay</a> /visit                                                                                                                                                                                                | \$15 <a href="#">copay</a> /visit                                                                                                                                                                                                | In-network <a href="#">specialist</a> visits provided at an outpatient facility may be subject to <a href="#">coinsurance</a> .                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                  | <a href="#">Preventive care/screening/immunization</a> | No charge                                                                                                                                                                                                                        | <b>Well child care:</b> 0% <a href="#">coinsurance</a><br><b>Other services:</b> 0% <a href="#">coinsurance</a>                                                                                                                  | You may have to pay for services that aren't preventive. Ask your <a href="#">provider</a> if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.                                                                                                                                                                                                                                                                          |
| If you have a test                                                                                                                                                                                               | <a href="#">Diagnostic test</a> (x-ray, blood work)    | <b>Lab:</b> No charge<br><b>X-ray:</b> No charge                                                                                                                                                                                 | 0% <a href="#">coinsurance</a>                                                                                                                                                                                                   | None                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|                                                                                                                                                                                                                  | Imaging (CT/PET scans, MRIs)                           | No charge                                                                                                                                                                                                                        | 0% <a href="#">coinsurance</a>                                                                                                                                                                                                   | None                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| If you need drugs to treat your illness or condition<br>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.Medica.com/DrugCost1">www.Medica.com/DrugCost1</a> | Generic drugs                                          | <b>Retail:</b> \$7/prescription<br><b>Mail order:</b> \$7/prescription                                                                                                                                                           | \$7/prescription                                                                                                                                                                                                                 | Up to a 93-day supply for retail and mail order prescription. Mail order drugs not covered out-of-network. Insulin: Your cost-share will be \$0 per retail prescription unit. Some Over the Counter drugs can be obtained with a prescription at the preventive level of coverage. The list of covered drugs changes periodically. Notification of changes will be available 30 days prior to the change taking effect. ACA preventive drugs covered at no charge. |
|                                                                                                                                                                                                                  | Preferred brand drugs                                  | <b>Retail:</b> \$15/prescription<br><b>Mail order:</b> \$15/prescription                                                                                                                                                         | \$15/prescription                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                  | Non-preferred brand drugs                              | <b>Retail:</b> \$15/prescription<br><b>Mail order:</b> \$15/prescription                                                                                                                                                         | \$15/prescription                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
|                                                                                                                                                                                                                  | <a href="#">Specialty drugs</a>                        | <b>Preferred and Non-Preferred:</b> \$15/prescription                                                                                                                                                                            | Not covered                                                                                                                                                                                                                      | Up to a 31-day supply per prescription received from a designated specialty pharmacy. Amounts reimbursed or paid by a <a href="#">provider</a> or manufacturer, on your behalf for a product or service, will not apply toward your cost share.                                                                                                                                                                                                                    |



| Common Medical Event                                                      | Services You May Need                            | What You Will Pay                               |                                                    | Limitations, Exceptions & Other Important Information                                                                                                                                                                                                                                                                                          |
|---------------------------------------------------------------------------|--------------------------------------------------|-------------------------------------------------|----------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                                           |                                                  | In-Network Provider<br>(You will pay the least) | Out-of-Network Provider<br>(You will pay the most) |                                                                                                                                                                                                                                                                                                                                                |
| If you have outpatient surgery                                            | Facility fee (e.g., ambulatory surgery center)   | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | Physician/surgeon fees                           | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
| If you need immediate medical attention                                   | <a href="#">Emergency room care</a>              | No charge                                       | 0% <a href="#">coinsurance</a>                     | In-network out-of-pocket applies.                                                                                                                                                                                                                                                                                                              |
|                                                                           | <a href="#">Emergency medical transportation</a> | No charge                                       | 0% <a href="#">coinsurance</a>                     | In-network out-of-pocket applies.                                                                                                                                                                                                                                                                                                              |
|                                                                           | <a href="#">Urgent care</a>                      | \$15 <a href="#">copay</a> /visit               | \$15 <a href="#">copay</a> /visit                  | In-network out-of-pocket applies.                                                                                                                                                                                                                                                                                                              |
| If you have a hospital stay                                               | Facility fee (e.g., hospital room)               | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | Physician/surgeon fees                           | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
| If you need mental health, behavioral health, or substance abuse services | Outpatient services                              | \$15 <a href="#">copay</a> /visit               | \$15 <a href="#">copay</a> /visit                  | <a href="#">Coinsurance</a> may apply for some in-network outpatient services such as intensive outpatient programs.                                                                                                                                                                                                                           |
|                                                                           | Inpatient services                               | No charge                                       | 0% <a href="#">coinsurance</a>                     | Residential treatment is covered as part of inpatient services.                                                                                                                                                                                                                                                                                |
| If you are pregnant                                                       | Office visits                                    | No charge                                       | 0% <a href="#">coinsurance</a>                     | <a href="#">Cost sharing</a> does not apply to in-network <a href="#">preventive services</a> . Depending on the type of services, a <a href="#">copayment</a> , <a href="#">coinsurance</a> or <a href="#">deductible</a> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. certain ultrasounds.) |
|                                                                           | Childbirth/delivery professional services        | No charge                                       | 0% <a href="#">coinsurance</a>                     |                                                                                                                                                                                                                                                                                                                                                |
|                                                                           | Childbirth/delivery facility services            | No charge                                       | 0% <a href="#">coinsurance</a>                     |                                                                                                                                                                                                                                                                                                                                                |
| If you need help recovering or have other special health needs            | <a href="#">Home health care</a>                 | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | <a href="#">Rehabilitation services</a>          | \$15 <a href="#">copay</a> /visit               | \$15 <a href="#">copay</a> /visit                  | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | <a href="#">Habilitation services</a>            | \$15 <a href="#">copay</a> /visit               | \$15 <a href="#">copay</a> /visit                  | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | <a href="#">Skilled nursing care</a>             | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | <a href="#">Durable medical equipment</a>        | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | <a href="#">Hospice services</a>                 | No charge                                       | Not covered                                        | None                                                                                                                                                                                                                                                                                                                                           |
| If your child needs dental or eye care                                    | Children's eye exam                              | No charge                                       | 0% <a href="#">coinsurance</a>                     | None                                                                                                                                                                                                                                                                                                                                           |
|                                                                           | Children's glasses                               | No charge                                       | 0% <a href="#">coinsurance</a>                     | Glasses are covered up to \$100 annually.                                                                                                                                                                                                                                                                                                      |
|                                                                           | Children's dental check-up                       | Not covered                                     | Not covered                                        | Dental check-ups are not covered by the <a href="#">plan</a> .                                                                                                                                                                                                                                                                                 |



Excluded Services & Other Covered Services:

**Services Your [Plan](#) Generally Does NOT Cover (Check your policy or [plan](#) document for more information and a list of other [excluded services](#).)**

- |                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                 |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Acupuncture exceeding 20 visits per member per year for in-network and out-of-network acupuncture services combined</li> <li>• Cosmetic surgery</li> </ul> | <ul style="list-style-type: none"> <li>• Dental care (Adult)</li> <li>• Dental check - up</li> <li>• Infertility treatment exceeding <b>\$5,000</b> medical/<b>\$3,000</b> pharmacy per member per calendar year combined for in-network and out-of-network</li> </ul> | <ul style="list-style-type: none"> <li>• Long-term care</li> <li>• Private-duty nursing</li> <li>• Routine foot care except for specified conditions</li> <li>• Weight loss programs</li> </ul> |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

- |                                                                                                                                                                        |                                                                                                                                |                                                                              |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|
| <ul style="list-style-type: none"> <li>• Bariatric surgery</li> <li>• Eyeglasses or contact lenses for children and adults are covered up to \$100 annually</li> </ul> | <ul style="list-style-type: none"> <li>• Hearing aids</li> <li>• Non-emergency care when traveling outside the U.S.</li> </ul> | <ul style="list-style-type: none"> <li>• Routine eye care (Adult)</li> </ul> |
|------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------|

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is the Minnesota Department of Commerce at (651) 539-1600 or 1-800-657-3602 or the U.S. Department Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or [www.cciio.cms.gov](http://www.cciio.cms.gov). Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: your [plan](#) administrator or you may contact Medica at 1-800-952-3455.

**Does this Plan Provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this Plan Meet the Minimum Value Standard? Yes.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-952-3455.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-952-3455.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-800-952-3455.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-800-952-3455.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

## About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost-sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

### Peg is Having a Baby (9 months of in-network pre-natal care and a hospital delivery)

|                                                                 |      |
|-----------------------------------------------------------------|------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0  |
| ■ <a href="#">Specialist copayment</a>                          | \$15 |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 0%   |
| ■ Other <a href="#">coinsurance</a>                             | 25%  |

**This EXAMPLE event includes services like:**

[Specialist](#) office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
[Diagnostic tests](#) (*ultrasounds and blood work*)  
[Specialist](#) visit (*anesthesia*)

|                           |                 |
|---------------------------|-----------------|
| <b>Total Example Cost</b> | <b>\$12,700</b> |
|---------------------------|-----------------|

**In this example, Peg would pay:**

| Cost Sharing                      |             |
|-----------------------------------|-------------|
| <a href="#">Deductibles</a>       | \$0         |
| <a href="#">Copayments</a>        | \$10        |
| <a href="#">Coinsurance</a>       | \$0         |
| What isn't covered                |             |
| Limits or exclusions              | \$60        |
| <b>The total Peg would pay is</b> | <b>\$70</b> |

### Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)

|                                                                 |      |
|-----------------------------------------------------------------|------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0  |
| ■ <a href="#">Specialist copayment</a>                          | \$15 |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 0%   |
| ■ Other <a href="#">coinsurance</a>                             | 0%   |

**This EXAMPLE event includes services like:**

[Primary care physician](#) office visits (*including disease education*)  
[Diagnostic tests](#) (*blood work*)  
[Prescription drugs](#)  
[Durable medical equipment](#) (*glucose meter*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$5,600</b> |
|---------------------------|----------------|

**In this example, Joe would pay:**

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$300        |
| <a href="#">Coinsurance</a>       | \$0          |
| What isn't covered                |              |
| Limits or exclusions              | \$0          |
| <b>The total Joe would pay is</b> | <b>\$300</b> |

### Mia's Simple fracture (in-network emergency room visit and follow up care)

|                                                                 |      |
|-----------------------------------------------------------------|------|
| ■ The <a href="#">plan's</a> overall <a href="#">deductible</a> | \$0  |
| ■ <a href="#">Specialist copayment</a>                          | \$15 |
| ■ Hospital (facility) <a href="#">coinsurance</a>               | 0%   |
| ■ Other <a href="#">coinsurance</a>                             | 0%   |

**This EXAMPLE event includes services like:**

[Emergency room care](#) (*including medical supplies*)  
[Diagnostic test](#) (*x-ray*)  
[Durable medical equipment](#) (*crutches*)  
[Rehabilitation services](#) (*physical therapy*)

|                           |                |
|---------------------------|----------------|
| <b>Total Example Cost</b> | <b>\$2,800</b> |
|---------------------------|----------------|

**In this example, Mia would pay:**

| Cost Sharing                      |              |
|-----------------------------------|--------------|
| <a href="#">Deductibles</a>       | \$0          |
| <a href="#">Copayments</a>        | \$100        |
| <a href="#">Coinsurance</a>       | \$0          |
| What isn't covered                |              |
| Limits or exclusions              | \$0          |
| <b>The total Mia would pay is</b> | <b>\$100</b> |

Note: The amount the patient pays assumes the patient is not participating in a Flexible Spending Account (FSA), a Health Savings Account (HSA), or a Health Reimbursement Arrangement (HRA), including an HRA funded through a Voluntary Employee Beneficiary Association (VEBA-HRA). If you have a FSA, HSA, HRA, or VEBA-HRA, then you may have additional funds that could help cover certain out-of-pocket expenses such as [deductibles](#), [copayments](#), [coinsurance](#), and benefits otherwise not covered.

This self-funded group health [plan](#) is sponsored by your employer and administered by Medica Self Insured (MSI).  
 The [plan](#) would be responsible for the other costs of these EXAMPLE covered services.

## Discrimination is Against the Law

Medica complies with applicable Federal civil rights laws and will not discriminate against any person on the basis of race, color, national origin, age, disability or sex. Medica:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: TTY communication and written information in other formats (large print, audio, other formats).
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters and information written in other languages.

If you need these services, call the number included in this document or on the back of your Medica ID card. If you believe that Medica has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: Civil Rights Coordinator, Mail Route CP250, PO Box 9310, Minneapolis, MN 55443-9310, 952-992-3422 (phone/fax), TTY 711, [civilrightscoordinator@medica.com](mailto:civilrightscoordinator@medica.com).

You can file a grievance in person or by mail, fax, or email. You may also contact the Civil Rights Coordinator if you need assistance with filing a complaint.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**If you want free help translating this information, call the number included in this document or on the back of your Medica ID card.**

Si desea asistencia gratuita para traducir esta información, llame al número que figura en este documento o en la parte posterior de su tarjeta de identificación de Medica.

Yog koj xav tau kev pab dawb kom txhais daim ntawv no, hu rau tus xov tooj nyob hauv daim ntawv no los yog nyob nraum qab ntawm koj daim npav Medica ID.

如果您需要免費翻譯此資訊，請致電本文檔中或者在您的Medica ID卡背面包含的號碼。

Nếu quý vị muốn trợ giúp dịch thông tin này miễn phí, hãy gọi vào số có trong tài liệu này hoặc ở mặt sau thẻ ID Medica của quý vị.

Odeeffannoo kana gargaarsa tolaan akka isinii hiikamu yoo barbaaddan, lakkoobsa barruu kana keessatti argamu ykn ka dugda kaardii Waraqaa Eenyummaa Medica irra jiruun bilbila'a.

إذا كنت تريد مساعدة مجانية في ترجمة هذه المعلومات، فاتصل على الرقم الوارد في هذه الوثيقة أو على ظهر بطاقة تعريف ميديكا الخاصة بك.

Если Вы хотите получить бесплатную помощь в переводе этой информации, позвоните по номеру телефона, указанному в данном документе и на обратной стороне Вашей идентификационной карты Medica.

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