

**When there is a question/concern regarding Special Education,  
please use the following Path to Successful Communication**

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**Step 1:** Address the matter with the Site Staff Member directly (Teacher, Case Manager, etc.)

**Step 2:** If unresolved, please contact the school's Principal or Designee

**Step 3:** If unresolved, contact the assigned Special Education Director (see below)

**Step 4:** If unresolved, contact Constituent and Customer Services (CCS) at (916) 561-5253

**Step 5:** If unresolved, CCS will contact the Executive Director or Assistant Superintendent of Student Services and Support

**Step 6:** If unresolved, a formal complaint may be submitted in writing to CCS  
[customerservice@natomasunified.org](mailto:customerservice@natomasunified.org)

- American Lakes School, Joann Day
- Bannon Creek School, Joann Day
- H. Allen Hight Elementary, Joann Day
- Heredia-Arriaga School, Vanessa Mercado
- Heron School, Vanessa Mercado
- Jefferson School, Vanessa Mercado
- Natomas Park Elementary, Joann Day
- Paso Verde School, Joann Day
- Two Rivers Elementary, Vanessa Mercado
- Witter Ranch Elementary, Vanessa Mercado

- Discovery High School, Wendy Rodriguez
- Inderkum High School, Wendy Rodriguez
- Natomas High School, Wendy Rodriguez
- Natomas Middle School, Wendy Rodriguez
- Leroy Greene Academy, Wendy Rodriguez
- Larry G. Meeks Academy, Wendy Rodriguez

**Special Education Number:**

**(916) 561-5287**

Hours- 8-4:30

October 2024