



RICHLAND ONE
WORLD LANGUAGES & MULTILINGUAL
LEARNER PROGRAMS

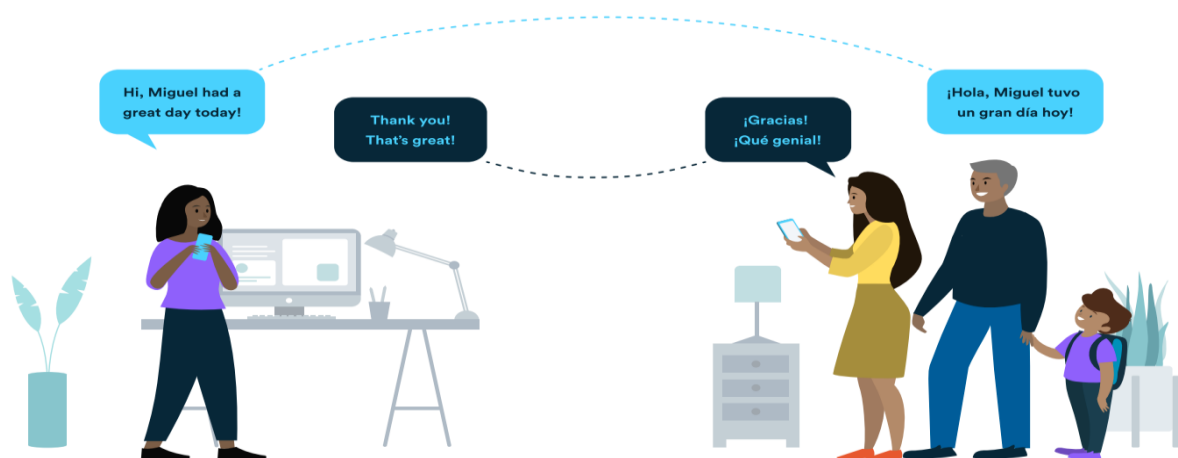


TalkingPoints

Drive Student Success Through Equitable Family Engagement

What is TalkingPoints?

*TalkingPoints is a multilingual family engagement messaging platform that your school/district has purchased to engage your families and strengthen the family to school connection. We help you build relationships with **two-way communication** that can be translated, if needed, to the contact's home language. We support 150+ languages using a combination of machine/AI and human translation. As a nonprofit, we are committed to removing the barriers to family engagement.*



How It will help YOU:

TalkingPoints allows educators to engage their families quickly and efficiently. Families are automatically opted in to TalkingPoints. Rosters and student contact(s) information is set up from PowerSchool.

You will love these FEATURES:

Send a message or announcement via text or in-app in just three clicks to

- an individual family contact or contacts
- all family contacts for a single student or group of students
- all the contacts within a class or flexible groups of students

Enhance your communication with families:



Make large amounts of information more consumable and approachable by attaching a **PDF, drive link, or picture** to a text message.



Personalize a message easily and keep the student front and center with customized **merged fields**. Add each student's first and/or last name, the family contact's name or home language name, the staff member's name or signature, the school's name to personalize.



Get ahead of the chaos with **scheduled messages** to be sent at a later date and time. To combat staff burnout, staff can now **schedule recurring messages**.



Build best practices in an equitable way by creating and using **pre-created templates**. Templates are a powerful tool to provide equitable, consistent, and easy communication with families. TalkingPoints has created pre-translated templates using best practices of understandability and whole child informed content.



Hear the voice of your families with **polls**. Hear from more of your school community and with better representation across the families you serve with simple, universally accessible classroom polling.

Let families know when you are available by setting **office hours and auto replies** to indicate if you are not available to respond or redirect them to a school or district resource.

Admin Help and Start-up: <https://bit.ly/3MDRjJr>

Teacher Help and Start-up: <https://bit.ly/3ZcVOlQ>