## Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services Coverage Period: 01/01/2025– 12/31/2025

**Orland School District 135: 3-Tier Formulary Plan** 

Coverage for: Individual/Family | Plan Type: PPO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-828-3116 or at <u>www.bcbsil.com</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary/</u> or call 1-855-756-4448 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <u>deductible</u> ?	\$500 Individual/\$1,000 Family	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your <u>deductible</u> ?	Yes. Certain <u>preventive care</u> and <u>prescription drugs</u> are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost</u> <u>sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventivecare- benefits/</u> .
Are there other <u>deductibles</u> for specific services?	Yes. \$300 <u>deductible</u> for Out-of- Network hospital admission. There are no other specific <u>deductibles</u> .	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	For In-Network: \$1,500 Individual/\$3,000 Family For Out-of-Network: \$2,500 Individual/\$5,000 Family <u>Prescription drug</u> expense limit: \$5,350 Individual/\$9,200 Family	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket</u> <u>limit</u> has been met.

What is not included in the <u>out-of-pocket</u> <u>limit</u> ?	<u>Premiums, balance-billing</u> charges, and health care this <u>plan</u> doesn't cover.	Even though you pay these expenses, they don't count toward the <u>out-</u> <u>of-pocket limit</u> .
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <u>www.bcbsil.com</u> or call 1- 800-828-3116 for a list of <u>network</u> <u>providers</u> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware, your <u>network provider</u> might use an <u>out-ofnetwork provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the <u>specialist</u> you choose without a <u>referral</u> .

Page 1 of 7

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
	Primary care visit to treat an injury or illness	10% <u>coinsurance</u>	40% <u>coinsurance</u>	Virtual visits: \$10 <u>copay</u> /visit; <u>deductible</u> does not apply. See your benefit booklet* for details.
If you visit a health care <u>provider's</u> office or clinic	<u>Specialist</u> visit	10% <u>coinsurance</u>	40% <u>coinsurance</u>	None
	Preventive care/screening/ immunization	No Charge; <u>deductible </u> does not apply	40% <u>coinsurance</u>	You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

lf you have a test	Diagnostic test (x-ray, blood work) Imaging (CT/PET scans, MRIs)	10% <u>coinsurance</u> 10% <u>coinsurance</u>	40% <u>coinsurance</u> 40% <u>coinsurance</u>	Preauthorization may be required; see your benefit booklet* for details.
If you need drugs to treat your illness or condition More information about <u>prescription</u> <u>drug coverage</u> is available at www.bcbsil.com	, Generic drugs	\$10 <u>copay</u> /prescription (retail); \$10 <u>copay</u> /prescription (mail order); <u>deductible</u> does not apply	\$10 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply	90-day supply at Retail 90-day supply at Mail Order Rx Out-of-Pocket Expense Limit: \$5,350 Individual/\$9,200 Family For Out-of-Network drug <u>provider</u> , you are responsible for 25% of the eligible amount after the <u>copay</u> . Certain women's <u>preventive</u> <u>services</u> will be covered with no cost to the member. For a full list of these prescriptions and/or services, please contact Customer Service.
	Preferred brand drugs	\$20 <u>copay</u> /prescription (retail); \$20 <u>copay</u> /prescription (mail order); <u>deductible</u> does not apply	\$20 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply	
	Non-preferred brand drugs	\$30 <u>copay</u> /prescription (retail); \$30 <u>copay</u> /prescription (mail order); <u>deductible</u> does not apply	\$30 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply	
	Specialty drugs	\$30 <u>copay</u> /prescription (retail); <u>deductible</u> does not apply	Not Covered	Specialty drug coverage based on group policy. Prior authorization may be required.

		Specialty retail limited to a 30-day supply.

		What Yoเ	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf you have outpatient	Facility fee (e.g., ambulatory surgery center)	10% <u>coinsurance</u>	40% <u>coinsurance</u>	Preauthorization may be required.
surgery	Physician/surgeon fees	10% <u>coinsurance</u>	40% <u>coinsurance</u>	None
If you need immediate medical attention	Emergency room care	Facility Charges: \$300 <u>copay</u> /visit; plus 10% <u>coinsurance</u> ER Physician Charges: 10% <u>coinsurance</u>	Facility Charges: \$300 <u>copay</u> /visit; plus 10% <u>coinsurance</u> ER Physician Charges: 10% <u>coinsurance</u>	<u>Copay</u> waived if admitted.
	Emergency medical transportation	10% <u>coinsurance</u>	10% <u>coinsurance</u>	<u>Preauthorization</u> may be required for nonemergency transportation; see your benefit booklet* for details.
	<u>Urgent care</u>	10% <u>coinsurance</u>	40% <u>coinsurance</u>	None
lf you have a hospital stay	Facility fee (e.g., hospital room)	10% <u>coinsurance</u>	40% <u>coinsurance</u>	\$300 <u>deductible</u> per admission <u>Out-</u> <u>ofNetwork providers</u> . <u>Preauthorization</u> required.
	Physician/surgeon fees	10% <u>coinsurance</u>	40% <u>coinsurance</u>	None

If you need mental health, behavioral health, or substance abuse services	Outpatient services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	PCP <u>copay</u> applies to psychotherapy office visit only. Virtual visits: \$10 <u>copay</u> /visit, <u>deductible</u> does not apply. See your benefit booklet* for details. <u>Preauthorization</u> may be required; see your benefit booklet* for details.
	Inpatient services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	\$300 <u>deductible</u> per admission <u>Out-</u> <u>ofNetwork providers</u> . <u>Preauthorization</u> required.
lf you are pregnant	Office visits	10% <u>coinsurance</u>	40% <u>coinsurance</u>	<u>Cost sharing</u> does not apply for preventive services. Depending on
	Childbirth/delivery professional services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	the type of services, a <u>coinsurance</u> or <u>deductible</u> may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound).
	Childbirth/delivery facility services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	\$300 <u>deductible</u> per admission <u>Out-</u> <u>ofNetwork providers</u> .

		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
If you need help recovering or have other special health needs	Home health care	10% <u>coinsurance</u>	40% coinsurance	Preauthorization may be required.
	Rehabilitation services	10% <u>coinsurance</u>	40% coinsurance	Limited to 30 visits per benefit period for occupational therapy, 30 visits benefit period for speech
	Habilitation services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	therapy, and 30 visits per benefit period for physical therapy. <u>Preauthorization</u> may be required.

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

	Skilled nursing care	10% <u>coinsurance</u>	40% <u>coinsurance</u>	Limited to 120 days per benefit period. \$300 <u>deductible</u> per admission <u>Out-</u> <u>ofNetwork providers</u> . <u>Preauthorization</u> may be required.
	<u>Durable medical equipment</u>	10% <u>coinsurance</u>	40% <u>coinsurance</u>	Benefits are limited to items used to serve a medical purpose. <u>Durable</u> <u>Medical Equipment</u> benefits are provided for both purchase and rental equipment (up to the purchase price). <u>Preauthorization</u> may be required.
	Hospice services	10% <u>coinsurance</u>	40% <u>coinsurance</u>	The first 21 days <u>In-Network</u> covered at No Charge and then the <u>coinsurance</u> and <u>deductible</u> applies. \$300 <u>deductible</u> per admission <u>Out- of-Network providers</u> . <u>Preauthorization</u> may be required.
		What You	ı Will Pay	
Common Medical Event	Services You May Need	In-Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Limitations, Exceptions, & Other Important Information
lf your child	Children's eye exam	Not Covered	Not Covered	None
needs dental or	Children's glasses	Not Covered	Not Covered	None
eye care	Children's dental check-up	Not Covered	Not Covered	None

## **Excluded Services & Other Covered Services:**

Services Your <u>Plan</u> Generally Does NOT Cover (Check your policy or <u>plan</u> document for more information and a list of any other <u>excluded services</u>.)

\* For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>www.bcbsil.com</u>.

- Dental care (Adult)
   • Routine eye care (Adult) Weight loss programs
- Long-term care Routine foot care (with the exception of person with diagnosis of diabetes)

#### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Acupuncture
   Cosmetic surgery (only for correcting congenital
   Most coverage provided outside the United
- Bariatric surgery deformities or conditions resulting from States. See <u>www.bcbsil.com</u>
- Chiropractic care (Chiropractic and Osteopathic accidental injuries, scars, tumors, or diseases)
   Non-emergency care when traveling outside the manipulation limited to 20 visits per calendar
   Hearing aids
   U.S.
   Infertility treatment (4 invitro attempt maximum)
   Private-duty nursing (with the exception of

inpatient private duty nursing) (limited to 140 visits per calendar year)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: the <u>plan</u> at 1-800-828-3116, U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <u>www.dol.gov/ebsa/healthreform</u>, or Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <u>www.cclio.cms.gov</u>. Other coverage options may be available to you too, including buying individual insurance coverage through the <u>Health Insurance Marketplace</u>. For more information about the <u>Marketplace</u>, visit <u>www.HealthCare.gov</u> or call 1-800-318-2596.

Your <u>Grievance</u> and <u>Appeals</u> Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact: Blue Cross and Blue Shield of Illinois at 1-800-828-3116 or visit <u>www.bcbsil.com</u>, or contact the U.S. Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or visit <u>www.dol.gov/ebsa/healthreform</u>. Additionally, a consumer assistance program can help you file your <u>appeal</u>. Contact the Illinois Department of Insurance at (877) 527-9431 or visit <u>http://insurance.illinois.gov</u>.

#### Does this plan provide Minimum Essential Coverage? Yes

<u>Minimum Essential Coverage</u> generally includes <u>plans</u>, <u>health insurance</u> available through the <u>Marketplace</u> or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of <u>Minimum Essential</u> <u>Coverage</u>, you may not be eligible for the <u>premium tax credit</u>.

#### Does this plan meet the Minimum Value Standards? Yes

If your <u>plan</u> doesn't meet the <u>Minimum Value Standards</u>, you may be eligible for a <u>premium tax credit</u> to help you pay for a <u>plan</u> through the <u>Marketplace</u>.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-828-3116. Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-828-3116.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码 1-800-828-3116.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-828-3116.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

## Page 6 of 7

#### About these Coverage Examples:

This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your<br/>actual costs will be different depending on the actual care you receive, the prices your<br/>many other factors. Focus on the cost sharingproviders<br/>providers

amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and excluded serv ices under the <u>plan</u>. Use this information to compare the portion of -only coverage.

costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on

self

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery) ✓ The <u>plan's</u> overall <u>deductible</u>

\$500

Specialist coinsurance

10%

Hospital (facility) <u>coinsurance</u>

10%

### ✓ Other <u>coinsurance</u>

10%

#### This EXAMPLE event includes services like:

<u>Specialist</u> office visits (*prenatal care*) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

Total Example Cost	\$12,700			
In this example, Peg would pay:				
<u>Cost Sharing</u>				
Deductibles	\$500			
<u>Copayments</u>	\$0			
Coinsurance	\$1,000			
What isn't covered				
Limits or exclusions	\$60			
The total Peg would pay is	\$1,560			

Managing Joe's Type 2 Diabetes
(a vear of routine in-network care of a

well-

		Limits or exclusions	\$2
controlled condition)		The total Joe would pay is	\$1,02
×=••••••••••••••••••••••••••••••••••••			
✓ The <u>plan's</u> overall <u>deductible</u>	\$500	Miele Cimple Execture	
✓ Specialist coinsurance	<b>\$</b> 500	Mia's Simple Fracture	
	10%	(in-network emergency room visit a	and
✓ Hospital (facility) <u>coinsurance</u>		follow up care)	
	10%		
✓ Other <u>coinsurance</u>	400/		
	10%	(The plan's everall deductible	¢ = 0.0
This EXAMPLE event includes		<ul> <li>✓ The <u>plan's</u> overall <u>deductible</u> \$50</li> <li>✓ <u>Specialist</u> <u>coinsurance</u> 10%</li> <li>✓ Hospital (facility) <u>coinsurance</u> 10%</li> <li>✓ Other <u>coinsurance</u> 10%</li> </ul>	
services like: Primary care physic	<u>sian</u>		
office visits ( <i>including disease</i>			
education) <u>Diagnostic tests</u> (blood work)			
<ul> <li>Prescription drugs</li> </ul>		This EXAMPLE event includes	10
Durable medical equipment (glucos	se	services like: <u>Emergency room care</u> (including medical supplies)	
meter)			
		Diagnostic test (x-	
Total Example Cost	\$5,600	ray)	
In this example, Joe would pay:		Durable medical equipment (crutches) Rehabilitation services (physical	
Cost Sharing		therapy)	
<u>Cost Sharing</u>		, , ,	
<u>Deductibles</u>	\$500	Total Example Cost \$	52,800
<u>Copayments</u>	\$400		
<u>Coinsurance</u>	\$100	In this example, Mia would pay:	

What isn't covered

Cost Sharing

\$20

\$1,020

ductibles	\$500 <u>Co</u>	<u>insurance</u>		\$200	Limits or exclusions	\$
<u>payments</u>	\$300	What i	sn't covered		The total Mia would pay is	\$1,00
The <u>plan</u> <b>BlueCross BlueShield of Illinois</b> A Division of Health Care Service Corporation, a Mutual Legal Reserve Company	would be respons	sible for the othe	r costs of these	e EXAMPI	_E covered services.	Page 7 o
	Health care	coverage is im	portant for ev	eryone.		
assistance. We do orientation, health	o not discriminate of status or disability	on the basis of ra y.	ace, color, nati	onal origir	y or who needs language n, sex, gender identity, age, sexua	al
					e call us at 855-710-6984. another way, contact us to file a	
Office of Civil Rig	nts Coordinator	Phone:	855-664-72	70 (voicen	nail)	
300 E. Randolph 35th Floor Chicago, Illinois 6		Fax:	TTY/TDD: 855-661-69	855-661 960	-6965	
You may file a civil right at:	s complaint with t	he U.S. Departm	ent of Health a	and Huma	n Services, Office for Civil Rights	,
U.S. Dept. of Health 8	Human Services	Phone:	800-368-10	019		
200 Independence Av		TTY/TDD:	800-537-76			
Room 509F, HHH Bu	ilding 1019	•			ov/ocr/portal/lobby.jsf	
	204					
Washington, DC 20	201	Complaint Form		<u>hs.gov/oc</u> bsil.com	r/office/file/index.html	



A Division of Health Care Service Corporation, a Mutual Legal Reserve Company

# If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e					
Spanish	información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.					
العربية	إن كان لديك أو لدى شخص تساعده أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون					
Arabic	اية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 898-710-6984.					
繁體中文	如果您,或您正在協助的對象,對此有疑問,您有權利免費以您的母語獲得幫助和訊息。					
Chinese	洽詢一位翻譯員,請撥電話 號碼 855-710-6984。					
Français	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de					
French	l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.					
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.					
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાર્યક્રમ બાબતે પશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો ઠક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કૉલ કરો.					
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी आषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें ।.					
Italiano	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua					
Italian	lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.					
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 동역사가 필요하시면 855-710-6984 로 전화하십시오.					
Diné Navajo	T'áá ni, éi doodago ła'da bíká anánilwo'igií, na'ídiłkidgo, ts'idá bee ná abóóti'i' t'áá niík'e níká a'doolwoł dóó bína'ídíłkidígíí bee nił h odoonih. Ata'dahalne'igií bich'i' hodiilnih kwe'é 855-710-6984.					
فارسی	اگر شما، یا کسی که شما به او کمک می کنید، سوالی داشته باشید، حق این را دارید که به زبان خود، به طور  رایگان					
Persian	کمک و اطلاعات دریافت نمایید, جهت گفتگو با یک مترجم شفاهی، با شمار « 855-710-6984 تماس حاصل نمایید.					
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiekolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.					
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплат помощь и информацию, предоставленную на вашем языке. Чтобы саязаться с переводчиком, позвоните по телефону 855-710-6984.					
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulungan ay may mga tanong, may karapatan kang makakuha tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wik tumawag sa 855-710-6984.					
ار ڊو	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مند کررہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زیان میں مفت					
Urdu	مند اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 6984-710-855 پر کال کریں۔					
Tiếng Việt	Nêu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thi quý vị có quyền được giúp đỡ và nhận thông tin					
Vietnamese	bằng ngôn ngữ của minh miễn phi. Đễ nói chuyện với một thông dịch viên, gọi 855-710-6984.					