

Culford Learn To Swim Terms & Conditions

1. To make sure that swimmers gain the most from their lessons, please provide us with any information regarding medical history.
2. Once the 12 lesson block has been paid for there will be no refunds or transfer of lessons following a non-attendance. However, please do contact us if there is an illness and injury that will prevent your swimmer attending lessons.
3. Appropriate swim wear must be worn for all lessons. A one piece swim suit for girls and swim shorts for boys.
4. Swimmers will be provided with a swimming hat which must be worn during lessons. They will receive one free hat per stage. If hats are broken or lost you may purchase a new one from reception for £2.50.
5. Jewellery and watches should not be worn during swimming lessons. We do not provide tape for piercings.
6. All swimmers must stay behind the barriers until their lesson starts for safety reasons and not to distract any other swimmers.
7. Swimmers must not enter the water until the teacher asks them to do so.
8. Parents should be aware that they are responsible for their children whilst they are in the changing area.
9. During swimming lessons the parent/guardian must remain in the facility. In case of emergencies or injuries.

10. All parents accompanying their children to a swimming lesson will be admitted to the spectator area upstairs in Paddy & Scotts.
11. Spectators and Parents are not allowed on poolside during lessons and should avoid disrupting the lesson by communicating with the swimmers.
12. Culford Learn to Swim has a No Photography policy.
13. Our swim scheme is suitable for children aged 4-18. When the swimmer turns 18 they will no longer be able to have scheme lessons. At that point they will be advised as to what is available for them. Please discuss with us options for children under 3 and over 18's.
14. Culford Learn to Swim has a 4 Step Child Behaviour Policy for swimming lessons.
Please draw your swimmers attention to the below behaviour code.
 - First occasion of bad behaviour the teacher will correct the behaviour.
 - Second occasion of bad behaviour, that is similar to the first, the teacher will reprimand in a firmer manner.
 - Third occasion the child may be asked to sit out of the class for a period of up to 2 minutes.
 - If there is a fourth occasion the teacher will act accordingly and may remove the child from the lesson. This may be for safety reasons or to ensure the quality of the Swimming Lesson and will be discussed with the Swim Manager.

If any behaviour is deemed dangerous the teacher has the option to advance to the appropriate step necessary to ensure the safety of all pupils. These measures are intended to ensure all pupils in a class receive the high level of tuition in a safe environment.