

Create Issue

 Configure Fields

Visual

Text



For example operating system, software platform and/or hardware specifications (include as appropriate for the issue).

Escalation ☒ Escalate to Level 2

Choose this option to immediately escalate the ticket upon creation. By choosing this option you are agreeing to the terms below

I am escalating this incident to Level 2. I understand that the ESC, certified vendor, and/or TEA personnel may need to access student or staff data to resolve this incident.

By escalating this incident, I am giving support staff at the ESC/vendor/TEA permission to access this data. This access is for the exclusive purpose of resolving this incident and will cease when the incident is closed. The scope of the access will be limited to only those data that are necessary to resolve the incident.

Escalation Organization ESC Region 30 - For TEA Use Only (701950) 

The organization to whom this issue will be escalated, if necessary.

Note: The two fields below do not need to be entered, they will be filled in automatically.

LEA Name

LEA Name, populated automatically based on Submitter Org or TEAL data, as applicable.

LEA CDN

LEA County-District Number, populated automatically based on Submitter Org or TEAL data, as applicable.

Vendor Name

Wayne Education Partners LLC



☐ Create another

Create

Cancel