

SCHOOL BUS SAFETY AND TRANSPORTATION GUIDE 2024-25

SYOSSET CENTRAL SCHOOL DISTRICT

SYOSSET SCHOOLS TRANSPORTATION DEPARTMENT

transportation@syossetschools.org
516-364-5840

Monday-Friday
7:00 AM-4:00 PM

HUNTINGTON COACH - LOST & FOUND

Call between 10:00 AM-1:00 PM or after 5:00 PM to arrange for pickup or return of the item.

Full Size Buses
631-271-8995
(Routes 01-58)

Monday-Friday
6:00 AM-6:00 PM

Vans/Mini-Buses
631-271-7225
(Routes 60-125)

Monday-Friday
6:00 AM-5:15 PM

“THE SCHOOL BUS IS ONE OF THE SAFEST VEHICLES ON THE ROAD.”

- National Highway Traffic Safety Administration School Bus Safety Guide,
U.S. Department of Transportation

REFRIGERATOR NOTES

Syosset Transportation Department: Mon-Fri 7:00 AM-4:00 PM
transportation@syossetschools.org
516-364-5840

CHILD'S NAME				
SCHOOL				
ROUTE NUMBER				
ESTIMATED AM PICK-UP TIME				
ESTIMATED PM ARRIVAL TIME				

It is the responsibility of parents to get their children to and from their designated bus stop safely and on time. To reach a bus stop, New York State law recognizes that students of all ages may be required to walk through residential areas, crossing busy or unlit streets, with or without sidewalks, navigating curves or hills. The law recognizes that it is not possible for The District to provide a protected corridor between a student's home and bus stop. This responsibility lies solely with the parents.

Bus stop pick-up and drop-off times are estimates. Actual times may vary due to traffic, routing adjustments, weather, substitute drivers or unforeseen variables.

- Be at the bus stop at least 5 minutes before estimated pick-up time. The bus will not wait for students who are not at the stop.
- If the bus is at least 10 minutes late for the scheduled morning pick-up time, please call Transportation.
- Afternoon bus stop times are estimates based on the earliest a bus might arrive. In general, expect arrival within 30 minutes after the bus departs your child's school.
- In the afternoon, an adult must be at the bus stop to receive K-2 and students with special transportation accommodations, unless otherwise designated.
- If the bus is more than 15 minutes later for its usual afternoon drop-off time, please call Transportation.

TRANSPORTATION FORMS

TRANSPORTATION TO/FROM CHILDCARE SITE	Apply for transportation to or from a childcare site. This form is due by April 1 of each year. Click here.	
STUDENT MEDICAL DISCLOSURE	Complete this form if your child has a medical condition that you'd like Transportation to be aware of. Click here.	
BUS STOP SAFETY REVIEW	Complete this form to request a review of your child's bus stop location, for safety reasons only. Click here.	
BUS INCIDENT REPORT	Notify the Transportation Department of an incident or concern. Click here.	
EARLY MORNING VAN REQUEST	Apply for early morning van transportation. Public elementary schools only. Big bus does not require application. Click here.	
PRIVATE SCHOOL TRANSPORTATION	Apply for transportation to private or parochial schools. This form is due by April 1 of each year. Click here.	

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INTRODUCTION

Our commitment to student safety is paramount and all operational decisions start with safety in mind. Understanding school bus safety is crucial for everyone involved. This guide outlines the policies and procedures that ensure the safety of our students and efficiency of our school bus system.

DRIVERS & DRIVER ASSISTANTS (D.A.'s)

School buses are among the safest vehicles on the road, thanks to extensive training. Huntington Coach drivers and D.A.'s (including substitutes) undergo rigorous background checks, comprehensive training, including safe driving techniques, student behavior management, and emergency procedures. Certifications are maintained through regular examinations, evaluations, and medical exams.

To protect the safety of all students, bus drivers and D.A.'s set clear expectations for behavior and reinforce these regularly. We encourage parents to discuss appropriate bus behavior with their children to help ensure a safe and pleasant ride for everyone.

STUDENT BEHAVIOR

It is crucial for students to behave appropriately while riding on school buses, to ensure their safety and that of other passengers and to avoid distracting the bus driver. Students are required to conduct themselves on the bus in a manner consistent with established standards for classroom behavior. Excessive noise, pushing, shoving, fighting, bullying, or other conduct in violation of the District Code of Character, Conduct and Support will not be tolerated.

Students with recurring disciplinary issues may have their riding privileges suspended by the Principal or the Superintendent of Schools. In such cases, the student's parent will become responsible for seeing that the child gets to and from school safely.

Additional information may be found in our [District Code of Character, Conduct and Support](#), available at syossetschools.org. By working together, we can create a safe and supportive environment for all students.

COMMUNICATION

We understand the importance of keeping you informed about bus delays and changes. Whenever possible, we will promptly notify you via text, email and/or phone. To ensure you receive these notifications, please make sure your contact details are up to date in Infinite Campus.

ACCESSIBILITY

For a special bus accommodation addressed through an Individualized Education Program (IEP), please contact Pupil Personnel Services (PPS) at 516-364-5616. We are committed to ensuring that all students have equal access to safe and reliable transportation.

BUS STOPS: CENTRALIZED & CORNER BUS STOPS

ENHANCE SAFETY

Centralized and corner bus stops offer significant safety, efficiency, and sustainability benefits. These stops are designed to serve multiple families, while maximizing safety and efficiency.

- **Improved Visibility:** Centralized and corner stops are typically located near intersections or areas with good visibility in all directions, allowing motorists to see the bus from a distance and react safely. Motorists tend to approach intersections more cautiously, expecting traffic controls, vehicles, and pedestrians.
- **Predictable Stops for Motorists:** Most drivers expect school buses to stop at corners, making it less likely they will pass a bus during loading and unloading, reducing a significant safety risk for students.
- **Reduced Driver Distraction:** Corner stops are highly visible and easier for bus drivers to locate. This minimizes distractions such as the need to locate individual house numbers, keeping the driver's focus on the road. The clarity of corner stops ensures drivers have ample time to activate warning lights before arriving, maintaining safety for all students, including those crossing the road.
- **Shorter Travel Times:** Fewer stops along the route mean less travel time for children, helping buses run more efficiently while ensuring that safety remains the top priority.
- **Efficient Traffic Flow:** Centralized stops reduce the number of bus stops, keeping traffic flowing smoothly. This lowers the risk of impatient drivers trying to pass a stopped school bus, which is one of the most serious safety hazards for students.
- **Enhanced Student Safety:** Centralized stops mean students are more likely to wait in groups, rather than alone, adding an extra layer of security.

Factors influencing bus stop locations include, but are not limited to:

- Bus driver and motorist visibility
- Stopping distance
- Road conditions
- Traffic patterns and controls
- Speed limits
- Bus maneuverability
- Distance between stops

BUS STOPS: SAFETY, EFFICIENCY, AND PARENTAL RESPONSIBILITY

Pick-up and drop-off points are carefully determined by balancing safety, efficiency, and convenience. Students are assigned to bus stops within a reasonable distance from their home.

If your child walks to the bus stop, please note that some bus stop locations require students to walk for several minutes through residential areas and across various types of roadways, including busy and unlit roads, with or without sidewalks. Students may also need to navigate curves and hills.

Individual house stops are not provided for convenience.

Bus stops will not be made on private roads or private property. The distance of private lanes or walkways of a child's home is not considered when determining bus stop locations.

We understand that individual family situations, such as visibility of the bus stop from home, neighborhood safety, or other family obligations may arise. However, there is no requirement that a bus stop be visible from a residence. The District cannot accommodate such requests, as they are not uncommon, and we must balance safety and efficiency for all students.

It is the responsibility of parents to get their children to and from their designated bus stop safely and on time. The law recognizes that it is not possible for The District to provide a protected corridor between a student's home and bus stop. This responsibility lies solely with the parents.

Bus stops are monitored throughout the year, and adjustments may be made for safety, as needed.

BUS SAFETY

Student safety is our top priority, and this begins before your child boards the bus. The most critical part of the bus ride is during the loading and unloading process. When the bus's red lights flash and stop signs extend, all traffic must stop. However, impatient drivers may attempt to pass the bus, which poses a serious risk.

To mitigate these risks, the number and placement of bus stops are given careful consideration. Please review the following important safety and behavior guidelines for parents and students:

AT THE BUS STOP

- Arrive at the bus stop at least 5 minutes before your scheduled pick-up time.
- Respect the surrounding property while waiting for the bus and leave the bus stop clean.
- Stand at least 10 feet away from the curb (three giant steps).
- If waiting in a vehicle, be out and ready to load before the bus arrives.
- Do not approach the bus until it stops and opens its doors.
- Use handrails to prevent falls.

ON THE BUS

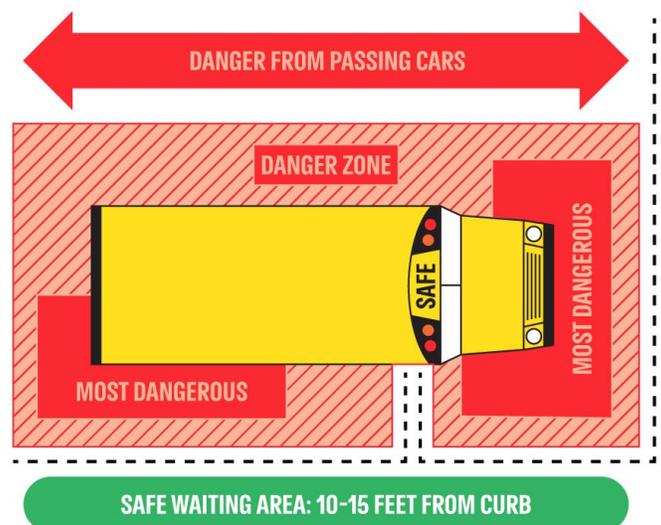
- Students must abide by the District Code of Character, Conduct and Support.
- Sit properly, facing forward. Do not stand in your seats or in the aisles.
- Keep aisles clear by holding belongings on your lap. If a project, instrument, or athletic equipment cannot fit on your lap, please do not bring it on the bus.
- Do not throw objects, stick anything out of the window, litter or damage the bus.
- Talking is encouraged, but avoid screaming. Distractions may cause accidents.

LEAVING THE BUS

- Remain seated and exit only when the bus has fully stopped, and the doors are open.
- Use handrails to prevent falls.
- When crossing the street, take 5 giant steps in front of the bus, make eye contact with the driver, and wait for their signal before crossing. Never cross behind the bus.
- Follow safety and behavior guidelines to avoid disciplinary action.

THE DANGER ZONE

The loading and unloading area around the bus, known as The Danger Zone, is where children are most at risk of not being seen by the driver. Most school bus-related accidents occur in this area.



BUS STOP TIMING

Pick-up and drop-off times are approximate, especially at the beginning of the school year. Anticipate that routines will settle in after about 2-3 weeks. However, variances in timing may occur due to traffic, routing adjustments, weather, substitute drivers or other unforeseen variables. We recognize that late buses can cause difficulty and frustration, and we appreciate your cooperation and understanding.

MORNING PICK-UP

For the first few weeks of school, we recommend being at the bus stop 10-15 minutes before the scheduled time. For the remainder of the school year, please ensure your child is at their assigned stop at least 5 minutes before pick-up time. If the bus is more than 10 minutes late, please contact the Transportation Department.

AFTERNOON DISMISSAL

While you may be familiar with your child's school bell schedule, understanding the afternoon bus loading and departure schedule is important for a smooth return home. Here's what you can expect:

HIGH SCHOOL

Dismissal time is 2:21 PM.
Buses depart in waves from 2:27-2:35 PM.

MIDDLE SCHOOLS

Dismissal time is 2:50 PM.
Buses depart from 2:55-3:00 PM.

ELEMENTARY SCHOOLS

Dismissal time is 3:15 PM. Students muster, and groups are escorted to buses as they arrive.

Buses depart from 3:20 to 3:35 PM. Expect arrival within 30 minutes.

Drop-off times may vary due to substitute drivers, traffic, and weather conditions.

K-2 STUDENT REQUIREMENTS

Kindergarteners, First Graders, and Second Graders must be received by an adult.

Please be ready at the bus stop by 3:20 PM to welcome your child.

If no adult is present, the student may be returned to school for parent pick-up.

EARLY & LATE BUSES

The District bus schedule enables students to participate in the broad range of athletic, club and academic programs offered before and after the school day.

ELEMENTARY SCHOOL EARLY BUS SERVICE

Early buses begin at 8:00 AM. Routes will be completed at a quicker pace than regular morning routes, so all students should be ready at their bus stop by 8:00 AM.

Due to the limited number of students using early services, buses will not stop if there are no students waiting at the bus stop.

Full-size bus riders do not need to schedule services - simply arrive early at the regular bus stop.

Van/Mini-bus riders must complete an [early bus registration form](#) to schedule pick-up. See Transportation Forms on page 3 of this packet. Please allow three school days for processing a change in schedule.

MIDDLE & HIGH SCHOOL LATE BUS SERVICE

Late buses are available to middle and high school students and consolidate multiple routes onto fewer buses with limited stops.

Middle and High School late buses run at 3:50 PM, 4:30 PM and 5:15 PM. An additional bus departs the high school at 6:00 PM.

School faculty will be present to assist students in finding their late bus.

Students must communicate their stop to the driver, as the bus will not automatically drop-off at every stop. Students should be familiar with cross streets and their surrounding area.

ROAD CLOSURES

You'll likely become aware of road closures in your area before we do. Even if it won't affect your child's route, please consider giving us a call so that we can reroute buses and communicate with parents.

Please call the Transportation Department at 516-364-5840 to report road closures. Thank you for your help!

FREQUENTLY ASKED QUESTIONS (FAQ)

Bus Stop Locations

HOW ARE BUS STOP LOCATIONS CHOSEN?

We consider factors such as bus driver and motorist visibility, stopping distance, road conditions, traffic patterns and controls, speed limits, bus maneuverability, distance between stops, and road inclines. As a guideline, we do not provide house stops and buses will not enter private roads or private property.

WHY DID MY CHILD'S BUS STOP LOCATION CHANGE?

We make change to optimize safety and efficiency, or to accommodate new students.

ARE SIDEWALKS REQUIRED FOR MY CHILD TO GET TO THE BUS STOP?

State law allows bus stops on various roadways, with or without sidewalks. The lack of a sidewalk is common within the District. We conduct visual inspections to ensure there is sufficient space for children to walk to their stops.

WHAT IF THE BUS'S DOOR IS NOT ON MY SIDE OF THE STREET?

If you'd prefer that your child does not cross alone, they can wait directly opposite the bus stop. When the safety lights flash and the stop signs extend, your child should make eye contact with the driver and wait for the signal to cross safely. This process should also be used during drop-off.

THE BUS PASSES MY HOUSE ON ITS ROUTE – CAN IT STOP THERE?

For safety reasons, buses only stop at designated bus stops, even if they pass by individual houses on the way to or from the bus stop. This helps ensure a consistent and safe boarding process.

THERE'S A BLIND CURVE NEAR MY HOUSE. CAN AN EXCEPTION BE MADE SO MY CHILD DOESN'T HAVE TO WALK?

Bus stops are in located areas with sufficient visibility in all directions for motorists to stop safely when approaching a school bus. Stops near blind curves may have limited sightlines and are avoided for safety reasons.

WHAT IF I CANNOT SEE MY CHILD'S BUS STOP FROM THE HOUSE?

If you have safety concerns and cannot view the bus stop from your home, we encourage age-appropriate supervision for your child at the bus stop. We cannot guarantee stops within sight of every home. Parents are responsible for ensuring their child's safety to and from the bus stop. Please make suitable arrangements.

WHAT IF I CANNOT LEAVE ANOTHER FAMILY MEMBER HOME ALONE TO GO TO THE BUS STOP?

We recognize that many families have other children or dependents at home but cannot accommodate every request. If you're unable to supervise the bus stop directly, consider asking trusted neighbors or family to help ensure your child's safety at the stop.

FREQUENTLY ASKED QUESTIONS (FAQ)

Bus Stop Timing and Delays

WHY SHOULD MY CHILD BE AT THE BUS STOP 5 MINUTES EARLY?

Having students ready before the bus arrives ensures a safe and smooth boarding process and helps prevent accidents. It is vital for the driver to visually confirm the presence of all students.

WHAT IF THE BUS LEAVES THE STOP TOO EARLY?

Stop times are estimates. Drivers are trained to arrive at the scheduled time, though there may be valid reasons the bus arrived early. However, if GPS data shows an early departure, and the busing schedule allows, we will do our best to reroute the bus for your child. If early departure becomes a pattern, please contact the Transportation Department to resolve the matter.

HOW LONG SHOULD MY CHILD WAIT IF THE BUS IS LATE?

We suggest waiting at the bus stop at least 10 minutes past the scheduled pick-up time before contacting the Transportation Department. Delays may occur due to traffic, weather, or unforeseen events.

WHAT IF THE BUS DOES NOT COME?

Occasionally, a substitute driver may miss a stop, or a driver may continue the route if no students are visible at the stop. If GPS data indicates that your stop was missed, we will do our best to reroute the bus for your child, if the busing schedule allows.

CAN MY CHILD WAIT INSIDE UNTIL THE BUS APPROACHES?

For safety and timing reasons, students should be at their bus stop at least 5 minutes before the scheduled stop time. If your child is not there when the bus arrives, the driver will proceed.

WHY IS MY CHILD FIRST TO BE PICKED UP AND LAST TO BE DROPPED OFF?

Our bus routes are designed for the safety and efficiency of all students. Often, those living furthest from the school follow a ‘first on, last off’ system, reducing overall travel time.

WHY IS MY CHILD’S BUS RIDE SO LONG?

The length of your child's bus ride can vary due to factors such as distance to the school, number of stops, and traffic. Our in-district routes usually take about 30-40 minutes, but variations can occur.

WHAT IF THE AFTERNOON ARRIVAL TIME IS AFFECTING AFTER SCHOOL ACTIVITIES?

In-district bus routes are usually completed around 4:00 PM. If rescheduling activities for a later time isn't possible, we encourage parents to consider alternative transportation on these days.

FREQUENTLY ASKED QUESTIONS (FAQ)

Inclement Weather

IS MY CHILD EXPECTED TO WAIT IN BAD WEATHER?

We understand that waiting in the rain or snow can be unpleasant. If your child doesn't have suitable gear or is uncomfortable, we suggest making alternate arrangements to get them to the bus stop or school. Buses are restricted to designated stops and will depart if students are not present.

WHAT HAPPENS DURING SNOWFALL OR A SNOW FORECAST?

Buses operate normally when our schools are open. If there is a closure or delayed opening, buses will adjust accordingly. For example, if there is a 2-hour delay, buses will start 2 hours later than usual. Notifications will be shared through the district's official channels, including text alerts and local news.

WHAT IF THE BUS STOP AREA HAS NOT BEEN CLEARED AFTER SNOWFALL?

In snowy conditions, drivers will look for a cleared area near the bus stop. We kindly request your help by gathering at a clear location nearby. Your cooperation helps ensure safe pick-ups and drop-offs.

Schedule Changes

HOW DO I ARRANGE TRANSPORTATION FOR MY CHILD?

All students within the District are eligible for transportation, so no action is required. However, you may receive communications from us seeking additional information.

WE'VE MOVED. HOW DO I UPDATE MY BUSING INFORMATION?

Please contact the Registrar. Once they have updated the system, the Transportation Department will begin its process, and bus assignments will be emailed. The process will take about one week but could take longer during recess periods.

HOW CAN I REQUEST A TEMPORARY MEDICAL EXCEPTION FOR MODIFIED BUS SERVICE?

Please submit medical documentation to the Transportation Department. Upon review and approval by medical personnel, special services may be arranged using our smaller vans. Full-size buses will not be used to accommodate house stops for medical reasons.

HOW LONG WILL IT TAKE FOR A NEW REQUEST TO TAKE EFFECT?

Once approved, please allow 3 school days for any new service to begin.

HOW WILL PARENTS BE NOTIFIED OF CHANGES TO BUS ROUTES OR SCHEDULES?

Parents will be informed of any changes to bus routes or schedules via email.

WHAT IF MY CHILD DOESN'T NEED THE BUS DUE TO ABSENCE OR OTHER REASON?

If your child is on a van route, please contact the Transportation office at 516-364-5840 to cancel transportation. If your child rides a full-size bus, there is no need to call.

FREQUENTLY ASKED QUESTIONS (FAQ)

Student Safety

WHAT ARE THE AFTERNOON DROP-OFF REQUIREMENTS?

An adult must be at the bus stop to receive kindergarten, first grade, second grade, and students with special transportation accommodations, unless otherwise designated. Other students may disembark on their own. To add additional authorized persons to receive your child at the bus stop, please contact your school's main office.

WHAT HAPPENS TO MY K-2 CHILD IF THERE IS NO ADULT AT THE BUS STOP?

We understand that an occasional delay may be unavoidable. However, if no adult is available, the child may be taken back to school for parent pick-up. While this can be inconvenient, our top priority is your child's safety. If this reoccurs, the matter will be referred to the building principal.

MY CHILD CAN EXIT THE BUS ON THEIR OWN. WHY DIDN'T THE DRIVER LET THEM OFF?

Occasionally, a driver may feel it's not in the child's best interest to be let off, especially if a parent or guardian who routinely meets the bus isn't present at the stop. Depending on the circumstances, the child may be taken back to school for parent pick-up. While this can be inconvenient, our top priority is your child's safety.

HOW CAN ENSURE MY CHILD IS BUCKLED IN?

New York State law doesn't mandate seat belt use on school buses because they utilize a safety system called "compartmentalization," which offers protection even without seatbelts. However, all buses and vans are equipped with seatbelts. We encourage parents to teach their children about the significance of seatbelt use.

Please understand that drivers and D.A.'s cannot monitor each child, nor may they physically intervene to buckle a child's seatbelt.

WHY WON'T THE DRIVER OR D.A. STOP MY CHILD FROM REMOVING THEIR SEATBELT, CLOTHING, ETC.?

D.A.'s can verbally encourage students to keep seatbelts and clothing on but are not authorized to physically intervene. If your child struggles with this behavior, we recommend discussing effective strategies with your child's teacher, school social worker/psychologist, or special education coordinator.

WHAT MEASURES ARE TAKEN TO PROTECT STUDENTS WITH FOOD ALLERGIES?

Eating and drinking are not permitted on the bus. We encourage parents to discuss this rule with their children, emphasizing the potential risks to themselves, their friends, and classmates. Please understand that drivers and D.A.'s cannot monitor each child.

FREQUENTLY ASKED QUESTIONS (FAQ)

Student Behavior

WHAT RULES MUST BE FOLLOWED ON THE BUS OR AT THE STOP?

The District Code of Conduct applies both on the bus and at the bus stop. Your child is expected to conduct themselves in an appropriate and civil manner, be courteous to staff and fellow students, and respect your neighbor's property at the bus stop location.

WHY HAS MY CHILD BEEN ASSIGNED A SEAT?

Seats may be assigned by drivers or building staff throughout the school year as a general practice. Other times, seats may be assigned to address behavior that causes safety concerns. This measure is taken to prevent ongoing behavior which could potentially jeopardize a student's bus privileges.

HOW ARE DISCIPLINARY ISSUES OR BEHAVIOR PROBLEMS HANDLED?

Disciplinary issues or behavior problems on the bus are addressed in accordance with the District Code of Conduct. The bus driver will typically address the issue directly with the student and may assign a seat. If there's an ongoing behavioral problem or immediate safety concern, the matter will be referred to the school principal for further action and resolution. The goal is to ensure a safe and respectful environment for all students.

IF THERE IS AN ISSUE, HOW CAN I ADVOCATE FOR MY CHILD?

Please work with the Transportation Department to address any concerns or issues. Do not confront the driver to discuss the concern or issue. This may make other students on the bus feel unsafe and may distract the driver from safely transporting our children. Drivers have been directed not to discuss concerns or issues with parents. Under no circumstances should a parent board the bus.

The best way to advocate for your child is to complete a [Bus Incident Report](#). The Transportation Department will conduct a thorough investigation, which may include interviews and a review of video footage.

IS IT POSSIBLE FOR MY CHILD TO LOSE BUS PRIVILEGES?

In cases where there are persistent behavioral issues on the bus or at the bus stop involving a student or parent, it may be necessary for the building Principal or District Administration to take additional action, which may include suspending or revoking a student's bus privileges. In such cases, the parent or guardian will be responsible for their child's transportation to and from school.

Additional information may be found in our District Code of Character, Conduct and Support, available at syossetschools.org.

FREQUENTLY ASKED QUESTIONS (FAQ)

Miscellaneous

MY CHILD CANNOT FIND AN OPEN SEAT. CAN SOME CHILDREN BE PLACED ON ANOTHER BUS?

While some buses may appear crowded, they will not exceed capacity. Bus routes are designed to utilize all available space on the buses in our fleet. School bus capacity assumes that elementary school-aged children will ride up to three (3) per seat, while efforts are made to limit middle and high school students to two (2) per seat.

If your child is unable to locate a seat, or other students will not share a seat, your child should notify the bus driver or D.A. Alternatively, in case they are not comfortable doing so, you may complete a [Bus Incident Report](#).

ARE INSTRUMENTS OR ATHLETIC EQUIPMENT ALLOWED ON THE SCHOOL BUS?

Students are allowed to bring instruments, athletic equipment, and class projects on the school bus if they can be held on the student's lap without blocking the aisle or causing a distraction.

HOW DO I RECOVER AN ITEM MY CHILD LEFT ON THE BUS?

Drivers conduct routine checks of the bus after their routes are complete. Many items left on the bus will be kept for students to claim the following day. However, valuable items, such as wallets, keys, instruments, earbuds, and phones may be brought into the Huntington Coach dispatch office for security reasons. Please contact Huntington Coach between 10am-1pm or after 5pm to arrange for pickup or return of the item.

Full Size Buses: 631-271-8995 Vans/Mini-Buses: 631-271-7225

Please have your child's bus/route number ready.

FREQUENTLY ASKED QUESTIONS (FAQ)

Bus Drivers and Driver Assistants (D.A.'s)

WHY HAS OUR DRIVER AND/OR D.A. CHANGED?

We understand the importance of consistency for our students. However, due to various factors, bus personnel may change unexpectedly, which may cause a short-term disruption in your child's bus schedule. All staff members are trained to ensure a safe ride. We recognize that changes may also cause hardships for parents and appreciate your understanding.

WHAT TYPE OF EMERGENCY TRAINING DO DRIVERS AND D.A.'S RECEIVE?

Drivers and D.A.'S undergo specific training programs that cover emergency procedures and protocols to ensure the safety of students in various situations. They are prepared to handle emergencies and prioritize the well-being of our students.

HOW CAN I REPORT A SAFETY CONCERN OR INCIDENT THAT OCCURRED ON THE BUS?

Please complete a [Bus Incident Report](#) to report your concerns to the Transportation Department. We treat all reports seriously and will promptly conduct a thorough investigation to address and resolve any concerns raised.

WHAT IS THE PROCESS FOR RESOLVING ISSUES WITH A DRIVER, D.A., OR STUDENT ON THE BUS?

To address issues involving a driver, D.A., or another student on the bus, please complete a [Bus Incident Report](#). The Transportation Department will promptly investigate the matter and take appropriate actions to resolve the concern.

CAN I APPROACH THE DRIVER OR D.A. TO PERSONALLY ADDRESS CONCERNS ON THE BUS?

No. We understand that you want to resolve your concerns, but please do not confront the driver, D.A., or students directly or attempt to board the bus. Confrontations create an unsafe environment for other students on board, and it is essential that the driver and D.A. remain focused on transporting students safely.

Please remember that parents, guardians, or other adults are not permitted on the school bus, and the use of aggressive or threatening language is a violation of the District Code of Conduct.

Please complete a [Bus Incident Report](#) to communicate your concerns to the Transportation Department, who will address the situation promptly. Your cooperation in maintaining a safe and respectful environment for everyone involved is greatly appreciated.

REQUESTING A STOP CHANGE

Bus stop changes will be considered starting from October 1 of each school year. After reviewing this guide, if you believe a bus stop change is necessary for safety reasons, please follow this process:

1. Complete a [Bus Stop Safety Review Form](#).
2. The Transportation Department will conduct a comprehensive assessment, considering factors such as, but not limited to:
 - Bus driver and motorist visibility
 - Stopping distance
 - Road conditions
 - Traffic patterns and controls
 - Speed limits
 - Bus maneuverability
 - Distance between stops
3. Please allow up to four (4) weeks to complete the review process. You will be notified via email of the Transportation Department's decision.

All requests for a Bus Stop Safety Review must be completed using this form. Please be reminded that bus stop changes cannot be approved for reasons such as:

- Inability to see bus stop from home
- Other family obligation at home
- Work or personal commitments
- Neighborhood safety concerns
- Lack of sidewalks, unlit streets, hills, or curves
- Bus passes your house on the way to or from the bus stop
- Walking distance

[Click here for the Bus Stop Safety Review Form](#) (or Scan QR Code):

