

1. Do you want to reuse existing phones? What are the counts of existing models?
 - The RFP can include 1500 Mitel 6920 IP Phones or all new ones.

2. Of FTEs, how many of those need intercampus calling? How many physical handsets do you need?
 - We need 1500 physical handsets. All need to be able to call out of the district.

3. What are the Analog line outputs for connectivity between the PBX and Three Sixty Galaxy intercom systems? (FXS or FXO)
 - FXS

4. Where does your internet connection terminate? Which building? And what is the bandwidth?
 - RSECC - Bandwidth 2.5Gbps

5. If redundancy is needed for VoIP phones, would this include the entire network, or are you looking for device-level security?
 - entire network

6. Would a network-level failover solution be a satisfactory redundancy option?
 - satisfactory

7. As it applies to Ray Baum's Act (E911), what are your requirements for defining Emergency Response Locations (ERL)? Is it to the building, the wing of the building, or down to the classroom/office? Based on your response on how you solved Ray Baum's Act, how many ERLs are needed for the entire district?
 - We want to know if your proposed solution could integrate with our intercoms and classroom panels. How would you do this?

8. How many intercom systems will require integration?
 - Each building has an intercom

9. What is the current contractual obligation with their PSTN provider (PRIs)?
 - No contractual obligation

10. What are your end-user training requirements? Is the expectation that the Vendor will train a group of people in your district who will then train others? (Train the Trainer) Or is the expectation that the Vendor trains all end users?
 - Train the trainer

11. What is the district-approved provider for Drug testing and standard for FBI background checks for contractors?
 - Drug testing is not needed currently. This is for design concepts only.

12. As it pertains to this "Vendor will be responsible for removal of current equipment and handsets" - Is the vendor also responsible for the disposal of the equipment or to bring it to one central location for the district to dispose of the equipment?
 - This RFP is for design concepts. However, when the district goes out to bid for the selected equipment, the vendor will be responsible for equipment disposal.

13. Do you want the proposal to include general or no pricing?
 - No pricing

14. Could an extension be granted due to resources being out for the holiday?
 - 12/12/2024 is the extension date.

15. Under vendor requirements, number 5, states a 60-mile radius limit. Our main office is in Marshall which is under 90 miles. We work in St. Joseph, Kearney, Orrick, Richmond, Montgomery County Sheriff's Office, and many, many other locations. We were wondering if an addendum could change the 60 miles to 90 miles.
 - This is for design concepts only. I encourage you to submit an RFP for consideration. Once a design has been selected, we will proceed to request bids for equipment pricing and vendor selection.

16. Would you consider a digital submission?
 - No

17. Could you please clarify the financial reference requirement?
 - None is needed for this. This is for design concepts only.

18. Are there any phones, a staff lounge or work area, and any other area that is not a classroom or office?

- There are. They will need to be able to dial outside.

19. Are any of your 1500 devices Mitel 6900 series and would you prefer to repurpose those?

- you can submit both ways. with and without.