

Eastern Carver County Schools
Community Education



StormHawks Wrap Around Care and Summer SMILES Handbook

(Updated August 2024)

Welcome to StormHawks Wrap Around Care!

We are glad that you have chosen the StormHawks Wrap Around Care program in Eastern Carver County Schools. StormHawks Wrap Around Care is available for children who are age 3 years (as of September 1st) through 5 years. All children must be fully potty trained in order to attend, please see the medical information and policies section for more information regarding toileting. This family handbook outlines the StormHawks Wrap Around Care program, policies, and procedures. Please know that StormHawks Wrap Around Care reserves the right to amend its policies and procedures at any time. Program staff will update the family handbook in a timely manner in the case of any policy and/or procedure changes.

Program Overview

StormHawks Wrap Around Care is an option-based childcare program including active play, hands-on experiential learning, and the option to choose from multiple activities that highlight a wide variety of interest areas. The childcare day focuses on social and emotional development as well as the needs and interests of children ages 3 years old to entering kindergarten. Wrap around care aligns with StormHawks Preschool by using the Zones of Regulation and the Pyramid Model to promote healthy social emotional development in our youngest learners. Wrap around care is available on your child's scheduled preschool days. This service is optional at the Family Learning Center and a required part of the day at our elementary locations.

Contact Information

Billing and Registration Administrative Assistant

Rita Mortensen
952-556-6401
mortensenr@district112.org

Care Specialist

Megan Stromley
652-556-6444
stromleym@district112.org

Care Specialist

McKenzi Moore
952-556-6493
mooremc@district112.org

Extended Time Learning Manager

Nicolette Abel
952-556-6439
abelni@district112.org

Expectations of Staff, Families, and Children

Staff

- provide a positive environment for children
- accept and support each child as a unique individual
- be a positive role model, communicate effectively with children, families, and other staff
- participate in activities with children

Families

- read program handbook, billing information, and information posted at site
- share information about your child's needs with program staff
- follow the policies/procedures established by the program and keep financial account current
- keep account and child information up-to-date
- inform site staff when your child will not be in attendance
- inform site staff if someone else will be picking up your child

Children

- make safe choices for themselves and others
- be respectful
- be ready to learn
- be kind friends
- be able to fully participate as a member of the group
- stay with the group at all times

StormHawks Wrap Around Care provides...

- recreational and enriching activities including art, science, technology, engineering, music, cooking, drama, indoor/outdoor play, field trips, and special events
- opportunities for growth and social skill development
- a child-centered, developmentally appropriate learning environment
- group and individual activities
- parent and family support in partnership with the elementary schools and at the Family Learning Center
- a fun and welcoming environment where all children feel a sense of belonging

Calendar

The StormHawks Wrap Around Care program follows the District 112 school calendar. This calendar can be found on the StormHawks Wrap Around Care website. **School Year**

Program

2024/2025 begins on Tuesday, September 3, 2024, and concludes on Friday, May 30, 2025

Wrap Around Care is offered before and after your child's instructional preschool time. Exact times of class and wrap around care differ in each building. Please note at the Family Learning Center, we have slightly reduced hours.

Bluff Creek and Chanhasen Elementary

AM Care 6:30 – 8:30
PM Care 11:00 – 6:00

Victoria Elementary

For children attending AM preschool AM
Care 6:30 – 9:15
PM Care 11:45 – 6:00

For children attending PM Preschool AM

Care 6:30 – 1:15
PM Care 3:45 – 6:00

La Academia

AM Care 6:30 – 1:15
PM Care 3:45 – 6:00

Family Learning Center

For children attending AM preschool
AM Care 7:00 – 9:30
PM Care 12:00 – 5:30

For children attending PM Preschool

AM Care 7:00 – 1:15
PM Care 3:45 – 5:30

Optional days

Optional days are offered on most school release days at the Family Learning Center. Registration for optional days will be available online a minimum of 4 weeks prior to each set of non-school days. Registration will close online 10 business days prior to the start of each set of days. Any late requests will be sent directly to the site for approval on a space available basis. StormHawks Wrap Around Care cannot guarantee space for optional days after the registration deadline. Cancellation of accepted optional days will be refunded, with a \$10 per child processing fee, up to 5 business days prior to the start of each set of non-school days. Any cancellation requests after the deadline will not be refunded. You may use any available vacation/sick day credits you have on these days.

Hours: 7:00 am - 5:30 pm

Summer SMILES Program

Introducing Summer SMILES! To meet the diverse developmental levels of our young learners, we have redesigned Summer Edventures, our previously offered summer care program, to encompass the interests, curiosity and adventure-driven spirits of our students! This program offers lower ratios and programming geared toward children ages 3 through children entering 1st grade, with tailored activities and daily schedules for each age group. **Children must be age 3 by 9/1/2023 in order to attend Summer 2024 programming.**

In Summer SMILES your child will engage in Science, Music, Imagination, Laughter, and Exploration. The daily schedule includes a rest period for younger children while those entering K/1 next year will have quiet activity/reading time. Children entering K/1 will go on one offsite field trip per week. Younger children have on-site visitors on those days. The field trip/site activity costs are included in tuition and each child receives a t-shirt to be worn on field trip days.

Hours: Monday - Friday 7:00 am – 5:30 pm Summer 2024 Location: Family Learning Center

Holidays

StormHawks Wrap Around Care is closed on major holidays. Tuition fees are not assessed when preschool is closed in observance of a nationally recognized holiday.

Enrollment and Registration

Registration is available online at <https://ce4all.org/> In order for registration to be processed, we require the following:

- Completed online account/contract including emergency contact information (must be local and able to pick up the child within one hour), authorized pick-ups, allergies, medications, and any special needs
- \$50 non-refundable registration fee
- A valid and frequently checked e-mail address

StormHawks Wrap Around Care reserves the right to delay enrollment due to the following conditions:

- the need to adjust staffing ratios
- the need to obtain additional information about the student
- non-payment of previous Preschool or other Community Education charges

In the case of delayed enrollment, families will be notified in advance with a program start date.

Pending List Procedures

StormHawks Wrap Around care is a popular choice for childcare in our community. We are proud to offer a high quality, affordable program that supports the needs of our students and their families. At times, demand for the program exceeds our maximum enrollment numbers. Enrollment numbers in each building are set based on physical space, staffing numbers in the building, and overall staffing amongst the 12 programs under the care umbrella in Eastern Carver County Community Education.

At the time of enrollment, if our program is at capacity, your child will be placed on a pending list, and you will be notified via e-mail. For school year programming, enrollment will be reviewed, and spaces will be offered on the 15th of the month from October to March. For summer programming, spaces will be offered on a continual basis as they become available from March 15th to May 15th.

Space is offered in timestamp order of registrations. Movement on the pending list differs in each building and each summer program. Enrollment in any of our programs is not guaranteed.

Schedule Options

Families may register for two, three, four, or five days per week. Families may request permanent contract changes via their online account. Please allow two weeks for the processing of any requested contract changes. All contract changes incur a \$10 per child fee.

Drop In Attendance

We will permit drop-in days outside of your regular contract schedule on a case-by-case basis. Requests for drop-in days can be made in your Eleyo account.

Drop-in rates for 24/25 –

Section	Base	Drop-in Rate
AM only for PM Preschool	\$31	\$35
PM Only for AM Preschool	\$31	\$35
AM/PM Care	\$37	\$40
PM in addition to AM only	---	\$9
AM in addition to PM only	----	\$9

Program Withdrawal

In the event that the use of the StormHawks Wrap Around Care program is no longer needed, families are required to submit a two-week written notice or submit a contract withdrawal online, in order to withdraw from the program.

Program Dismissal

StormHawks Wrap Around Care works to support families and provide care to all children who register, and are enrolled in, our program. When necessary, program staff reserves the right to terminate or deny a contract for childcare services due to:

- nonpayment of StormHawks Wrap Around Care charges
- parent/guardian's inability to follow program policies and procedures
- child's inability to demonstrate consistent toileting success
- Challenging behaviors that impact the safety of the child, staff, or other children

Updating Information

Parents/Guardians are responsible for keeping all enrollment information up to date. For safety and emergency purposes, it is extremely important that families update their account information with any contact information (phone numbers, address, etc.), medical information, emergency contact information, or authorized pick-up changes that occur. Please contact Rita Mortensen by e-mail at mortensenr@district112.org or by phone at 952-556-6401.

Request to Exclude

The Request to Exclude Student Directory Information can be found [here](#). This form must be completed and returned to the Family Learning Center front office to opt out of pictures, class photos, yearbooks, name lists, etc.

Financial Policies

Program Fees

StormHawks Wrap Around Care program charges are generated from the contract submitted online. Invoices are generated once per month and sent to families via email. If you do not have computer access, please contact the Community Education Office at 952-556-6401 to make billing arrangements.

Payment is due on the 15th of each month. The May payment will cover the remainder of the school year. All preschool accounts must be current prior to the start of a new session.

It is the parents'/guardians' responsibility to frequently access and manage their online account at www.ce4all.org

Payment can be made by:

- Credit/Debit card automatic payment: At the time of registration families will be given the option to set up automatic payment using a credit/debit card. Automatic payment will be charged on the 15th of each month. Families can add auto pay to their account at any time throughout the year.
- Online payment using a credit/debit card: A credit/debit card payment can be made online at any time.
- Check or Money order made payable to Community Education, by mail or dropped off at the Family Learning Center main office
- Cash payments must be made in person in the Family Learning Center main office during open business hours. Monday - Friday 7:30 am - 4:00 pm

Family Learning Center
110600 Village Road
Chaska, MN 55318

Late Payment Fee

A \$25 late payment fee will be assessed to accounts that have a balance of any dollar amount after the 18th of each month. If you are unable to make your payment by the due date, contact the Early Childhood Specialist to discuss payment plan options. If payment or payment plan arrangements are not made by the final working day of the month, we reserve the right to temporarily pause childcare services. Upon payment, childcare services may be reinstated.

Returned Checks

Parents/guardians will be notified in writing if a check has been returned due to insufficient funds. The exact amount of payment along with the appropriate bank fee must be re-submitted to Rita Mortensen by cash, money order, or check within 10 days of the notice or we reserve the right to temporarily pause childcare services. Upon payment, childcare services may be reinstated.

Vacation/Sick Credit

Credit for missed days due to illness or vacation is available to families. Families registered for
5 days a week have access to 5 days of vacation/sick credit
4 days a week have access to 4 days of vacation/sick credit
3 days a week have access to 3 days of vacation/sick credit

In order to use a vacation/sick day credit, the child must be absent from StormHawks Wrap Around for the entire day. It is the parent/guardian's responsibility to complete the vacation/sick credit form, available online, in order to receive a credit for the day(s) missed. Credit will be given on the next month's invoice. Once the allotted days have been used, payment is required for any additional absences. Any unused vacation/sick days are forfeited at the end of each session.

Inclement Weather Closures

Closing notifications will be available through our automatic district notification system, on our Facebook page, district website, and through all major Twin Cities tv stations. Notifications will be listed under "Eastern Carver County Schools".

If schools are closed due to inclement weather, StormHawks Wrap Around Care will also be closed. Refunds will be issued for the first three closures. If subsequent closures take place in the same school year, refunds will not be issued.

If school opens late or closes early due to inclement weather, StormHawks instructional preschool classes will be canceled accordingly. The StormHawks Wrap Around Care Program will remain open with adjusted start and end times. Refunds will not be issued in these instances. Please see below for start and end times for weather related delayed starts and early outs. These times are based on the instructional preschool hours in each building.

Chanhassen Elementary

- Late Start – 11:00 am
- Early Out – 12:15 pm

Victoria Elementary

AM Preschool Class

- Late Start – 12:00 pm
- Early Out - 2:00 pm

Family Learning Center

AM Preschool Class

- Late start – 12:00 pm
- Early Out – 1:45 pm

Bluff Creek Elementary

- Late Start – 11:00 am
- Early Out – 1:00 pm

PM Preschool Class

- Late Start – 11:15 am
- Early Out – 1:15 pm

PM Preschool Class

- Late Start – 11:30 am
- Early Out – 1:15 pm

La Academia

- Late Start - 11:30 am
- Early Out – 1:15 pm

Dependent Care Reimbursement

End-of-year tax statements can be found in your Eleyo account. Flex reimbursement forms may be faxed to 952-556-6409 or emailed to mortensenr@district112.org. Please allow 48 hours for the Community Education office to verify, sign, and return reimbursement forms.

Attendance Policies & Procedures

Sign In and Sign Out

Sign-in/out information assists the program in accurately tracking attendance and documenting individuals that have had access to children and the building. Children must be signed in and out daily by an “authorized pick-up”.

No person will be allowed to sign a child out who:

- has not been named as an authorized pick-up
- cannot verify identity with proper photo ID
- is under the age of 16

Secured Entrances

To enhance the security of the StormHawks Wrap Around Care program and align with district security measures, StormHawks Wrap Around Care has implemented a security procedure. Each family will receive two scan badges that allow access to the building through the main entrance for set windows of time at the beginning and end of the day. Each badge is coded by number to specific families and use of the cards is tracked.

If a card is lost, it is the parent or guardian’s responsibility to notify the site supervisor at the building so that it can be deactivated. If the card is later found, it can be reactivated. The fee to replace a lost card is \$10. To gain access to the building during the middle of the day, when class is in session, you will need to enter through the main office.

Absences

If your child will be absent from StormHawks Wrap Around Care, contact the site via phone or email to inform staff of your child’s absence. When calling or emailing please indicate the following information: your name, child’s name, date of absence, phone number where you can be reached.

Authorized Pick-Ups

StormHawks Wrap Around Care staff will not release children to anyone who is not listed as an “authorized pick-up”. Parents/guardians must add individuals as authorized pick-ups via their online account. All individuals who are listed as authorized pick-ups should be prepared to show a picture ID until the individual becomes familiar to staff. This includes a child’s parents/guardians. If an individual who is not listed as authorized is picking your child up, please call or email to inform staff of the change.

Late Pick-Up

StormHawks Wrap Around Care closes at 6:00 pm daily during regularly scheduled school days at La Academia, Chanhassen Elementary, Victoria Elementary and Bluff Creek Elementary. At the Family Learning Center, regularly scheduled school days, Optional Day Programming, and

the Summer SMILES program closes at 5:30 pm. All children are required to be picked up by closing time. In the case that a late pick-up occurs staff will follow these steps:

1. At closing time, staff will attempt to contact the parent/guardian
2. 15 minutes after closing time, if a parent/guardian has not been reached, staff will contact the child's emergency contact(s) to pick up the child
3. 45 minutes after closing time, if a parent/guardian or emergency contact has not been reached, staff will contact the local police

After closing time, a fee of \$5 for the first 5 minutes and \$1 for every minute thereafter, per family, is assessed until the child is picked up and exits the classroom. The iPad check-out system and staff observation will validate the time of child pick up and classroom exit. You will be assessed a late pick-up fee accordingly.

The late pick-up fee will be charged whether or not a parent/guardian has called the site to inform them of the tardiness. A family may be dismissed from the preschool program if late pick-ups become an ongoing issue. Please make the necessary arrangements to ensure that your child is picked up by closing time.

Family Communication

Communication between home and StormHawks Wrap Around Care is important to the success of children in our program. Please feel free to share any information that may affect your child's time in StormHawks Wrap Around Care with staff at any time. If you need to share important confidential information about your child please call, email, or set up a meeting with the Out of School Time Supervisor assigned to your building.

If any concerns about the StormHawks Wrap Around Care program or staff arise, please set up a time to discuss the issue with the Out of School Time Supervisor in your building, and/or the Care Specialist.

Family Area

Each StormHawks Wrap Around Care site has a designated family area in which parents/guardians can find important dates, registration information, curriculum information, special reminders, monthly newsletters/calendars, Community Education materials, District 112 materials, etc. Please check the family area daily as this information can change frequently. Program staff may also occasionally email or call families with important updates/information.

Custody of Children

StormHawks Wrap Around Care is obligated to release children to biological parents unless otherwise informed by a court order. Families are responsible for making copies of court orders available to program staff. Program staff will follow the custody arrangements outlined in the court order provided.

Emergency Preparation

Fire drills, tornado drills, and lockdown drills will be performed regularly to ensure that staff and children are aware of the procedures in case of an emergency.

Cold Weather Policy

During the cold weather months StormHawks Wrap Around Care will follow the district outdoor weather policy regarding outdoor play. StormHawks Wrap Around Care will remain inside if the temperature, factoring in wind chill, is -10 degrees Fahrenheit or lower.

Warm Weather Policy

During the warm weather months, decisions regarding outdoor play will be made based on the heat index, cloud covering, and wind speeds. The National Weather Service defines the heat index as the combination of air temperature and relative humidity to measure the “actual feel” temperature. StormHawks Wrap Around Care program staff will use the National Weather Service’s Heat Index Chart as a guide for decisions regarding outdoor play and field trip attendance.

Medical Information and Policies

Allergies/Chronic Health Conditions

Parents/guardians are responsible for reporting all allergies and chronic health conditions at the time of enrollment. Please inform the teacher and school nurse of all medical conditions and any additional information needed regarding the treatment of medical conditions should they happen to occur while your child is at preschool.

Medication

A completed Medication Authorization Form needs to be signed by the child’s doctor and parent/guardian and on file with the StormHawks Wrap Around Care program in order for staff to administer any prescription or over-the-counter medications. All medications must be provided to preschool staff in the original packaging. Staff will administer medication in its original form and according to prescription and/or packaging guidelines. StormHawks Wrap Around Care staff is unable to cut, crush, or alter medication in any way. Parents/guardians should give the first dose of any medication in order to observe the child’s reaction. Epi Pens and inhalers will be made available to children at all times with staff supervision.

Illness

StormHawks Wrap Around Care is committed to providing a safe and healthy environment for all children. Children should be kept at home if they show any of the following symptoms:

- A fever of 100 degrees Fahrenheit or higher before fever reducing medication within the last 24 hours
- vomiting or diarrhea within the last 24 hours

- undiagnosed rash or a rash attributed to a transmittable condition or illness
- a bacterial infection such as strep throat, ear infection, or impetigo and has not completed 24 hours of antibiotics
- uncontrolled cough
- any contagious condition such as scabies, chicken pox, ringworm, hand foot and mouth disease, influenza, impetigo, pinworm, strep throat etc.
- any child who is unable to participate in program with reasonable comfort or who requires more care than staff can provide without compromising the health and safety of other children

If a child becomes ill at preschool, staff will make efforts to ensure the child is as comfortable as possible and notify the parents/guardians to pick up the child within an hour. In the event that staff cannot reach the child's parents/guardians, the emergency contact(s) will be contacted and asked to pick up the child.

Communicable Diseases

Also known as infectious or transmittable diseases, these types of illness should be reported to StormHawks Wrap Around Care staff within 24 hours of diagnosis. If a case has been reported or staff suspects the possibility of exposure to a contagious disease, based on the recommendation of the Family Learning Center nurse, a form notice will be posted in the Family Area.

Toileting

Upon entering the StormHawks Wrap Around Care program, children must be potty-trained and able to use the toilet independently. This means being able to recognize and communicate to a staff member the urge to go to the bathroom, use the toilet, clean themselves to the extent needed, and get dressed independently. We understand that some of these skills will still need to be practiced at school and reminders given. If a child is having frequent accidents or is unable to independently use the bathroom, we may need to pause care for that student. A meeting will be held with program leadership, the family, and a parent educator to determine what skills need to be built in order for the child to remain in the program. If it is determined that care needs to be paused, the length of the pause will be decided based on each unique situation.

First Aid and Emergency Procedures

StormHawks Wrap Around Care staff are certified in First Aid and CPR. In the case of any injury, basic first aid will be administered. Any time first aid is administered parents/guardians will receive written notice via an Accident Report. If serious injury occurs that requires advanced medical attention, 911 will be called immediately. Children will be taken to the nearest hospital if deemed necessary by Emergency Medical Technicians and parents will be notified as soon as possible. Expenses incurred will be the responsibility of the family.

School Nurses

StormHawks Wrap Around Care has access to a school nurse between the hours of 8:00 a.m. and 4 p.m. If the school nurse is unavailable, the StormHawks Wrap Around Care staff will care for the ill or injured child using first aid training.

Inclusion and Access

StormHawks Wrap Around Care welcomes individuals of all abilities. Please notify program staff at the time of enrollment of any special needs your child may have. The program will provide reasonable accommodation to make integration successful. Specific Special Education services are not available during the care portion for the day. All qualified services will take place during the half day preschool portion of children's time in the building. When necessary, a meeting with parents may take place before enrollment to ensure that we can meet the needs of your child and set them up for success. Please note that the program start date may be dependent upon the implementation of any necessary accommodations.

StormHawks Wrap Around Care is a group care program. This means that we may not be the best fit for students whose needs require one on one attention or care. There are large portions of the day where children may be in a group of up to 30 students, will experience loud noises, and will be expected to participate in programming alongside peers.

Day to Day Details

Appropriate Dress

Children should wear comfortable clothing that allows for participation in all activities. Tennis shoes are required to play in the gym and preferred for warm weather outdoor play. Weather permitting, outdoor play is a part of every day, every season. Plan accordingly with appropriate clothing, outdoor gear, and footwear for each season.

Rest Time

All children in our StormHawks Wrap Around Care program are offered the option to participate in rest time each day. We understand that preschool is a transition time and that many of our students may no longer nap. At parent request, rest time can be substituted for quiet activities. If children participating in rest time do not fall asleep after 30 minutes, they will be offered the option of joining the quiet activity area.

During Summer SMILES our students entering Kindergarten and 1st grade will be offered quiet activities in lieu of rest time.

Quiet activities include books, puzzles, fidget toys, coloring etc.

Meals and Snacks

Breakfast and an afternoon snack are provided daily. StormHawks Wrap Around Care families have the option of providing a bagged lunch including beverage each day for their child. As of the 2023-2024 school year, families can opt into a free hot lunch provided by Nutrition Services. The menu for these lunches will be provided at the beginning of each month, and families will

need to indicate which days, if any, their child will be participating in the hot lunch option. Preschool care staff do not have access to a microwave or refrigeration for children's lunches.

The StormHawks Wrap Around Care Program works with the District 112 Nutrition Department to accommodate many special dietary needs. You may access information about Nutritional Services at: www.district112.org/district-information/departments/nutrition-services .

Birthday Treats Birthdays are special days and staff are happy to help your child celebrate. If you would like to send your child with a treat to share with the class, you are encouraged to bring a non-food item, such as a classroom book, new markers, stickers, or a classroom game to celebrate your child's special day.

On **Optional Days**, a cold breakfast and snack are provided. A bagged lunch including a beverage must be provided by parents/guardians on optional days unless otherwise noted. During the **Summer Program**, a variety of cold breakfast items and snacks are provided daily. There will also be the option to purchase a lunch through Nutrition Services each day, including bagged lunch for off-site field trips. All students are encouraged to bring a reusable water bottle each day to ensure proper hydration in the warm summer months.

Sunscreen (Summer Only)

In order to promote good health, safety, and to protect students from harmful sun exposure, Summer SMILES encourages the regular use of sunscreen on students during all outside events and activities.

Summer SMILES follows these guidelines regarding the application of sunscreen:

- It is the responsibility of parents/guardians to apply sunscreen to their child before the preschool day begins.
- Sunscreen will be applied at least once before participating in outside activities and re-applied if outside for more than four hours.
- Students and staff are also encouraged to use the following sun protection measures:
 - Wear hats that protect their face, neck, and ears
 - Wear sunglasses covering as much eye area as possible

Summer SMILES provides one kind of sunscreen that will be available for student use. If you would prefer your child use specific sunscreen, or if your child has allergies or sensitivities to certain sunscreens, please provide sunscreen that is safe for your child in the original container, labeled with your child's first and last name.

Behavior Guidance

StormHawks Wrap Around Care is committed to providing a positive and safe environment for all children. Staff work to establish clear and consistent limits and expectations for appropriate behavior. Program staff encourage and teach children to understand behavior and related consequences. Staff help children develop safe and appropriate ways of expressing their feelings and interacting with staff and other children through strategies offered by the Pyramid Model.

Behavior Guidance Plan

In the case that inappropriate behavior occurs the following actions will be taken:

1. **Warning:** Staff will give the child a verbal/visual reminder of the rule and or appropriate behavior. Behavior that threatens the safety of others will result in a separation from the group or area without a warning.
2. **Redirection:** If the inappropriate behavior continues to be displayed the child will be directed by a staff member to a new activity or program area.
3. **Cooperative Behavior Modification:** When calm, the child will be invited to talk with a staff member about what happened and what alternative actions the child could have used. The child will return to the activity after concluding the debriefing of the undesired behavior.
4. **Parent Notification:** Parents/Guardians will be informed of the incident by phone, email or with a written Incident Report when the child is picked up.

If the behavior is not resolved with steps 1-3 of the Behavior Guidance Plan, parents/guardians may be contacted and asked to pick up their child. Specific behavior that may result in a parent being called for pick-up:

- 1) Verbal or physical aggression (threats, hitting, kicking, biting, pinching, spitting, throwing objects, etc.)
- 2) Leaving the program area (within the school building) without permission and refusal to return under own free will within 15 minutes
- 3) Leaving the program area more than once in a program session
- 4) Leaving the building or school property without permission
- 5) Remaining in an emotionally escalated state for more than 30 minutes or behavior which takes more than one staff person to manage

Continued incidents may require a conference with the family. When appropriate, care staff will create an Action Plan alongside parents to support the success of the child in programming.

Termination of childcare may occur if a child exhibits challenging behaviors and the interventions for behavior modification have not been successful. The dismissal will be given to parents/guardians in writing with one weeks' notice when possible. If continued attendance is deemed to be a threat to the safety of the child, peers, or program staff, the childcare contract may be terminated effective immediately.

Physical intervention by staff is avoided unless a child is threatening the safety and wellbeing of themselves and/or others. A staff member trained and certified by the Crisis Prevention Institute (CPI) may need to restrain a child until they are calm enough to control their actions.

The Pyramid Model

Pyramid Model provides strategies to support children in their social/emotional development. We embed strategies into our everyday routines, which support the success of each child while in our care. It is our goal to equip children with the tools they need to recognize and name

emotions, appropriately express those emotions, and regulate their bodies when they are experiencing big emotions.

Volunteers and Community Partners

StormHawks Wrap Around Care may occasionally accept the assistance of parent and/or community volunteers. Volunteers are supervised by a staff member at all times and per District policy never left unattended with children.

StormHawks Wrap Around Care may partner with other community organizations for special events, support, education, or activities. Parents/Guardians will be informed in advance of any interaction with individuals from community organizations.

District Policies

StormHawks Wrap Around Care follows all district policies. These policies can be found on the website www.district112.org