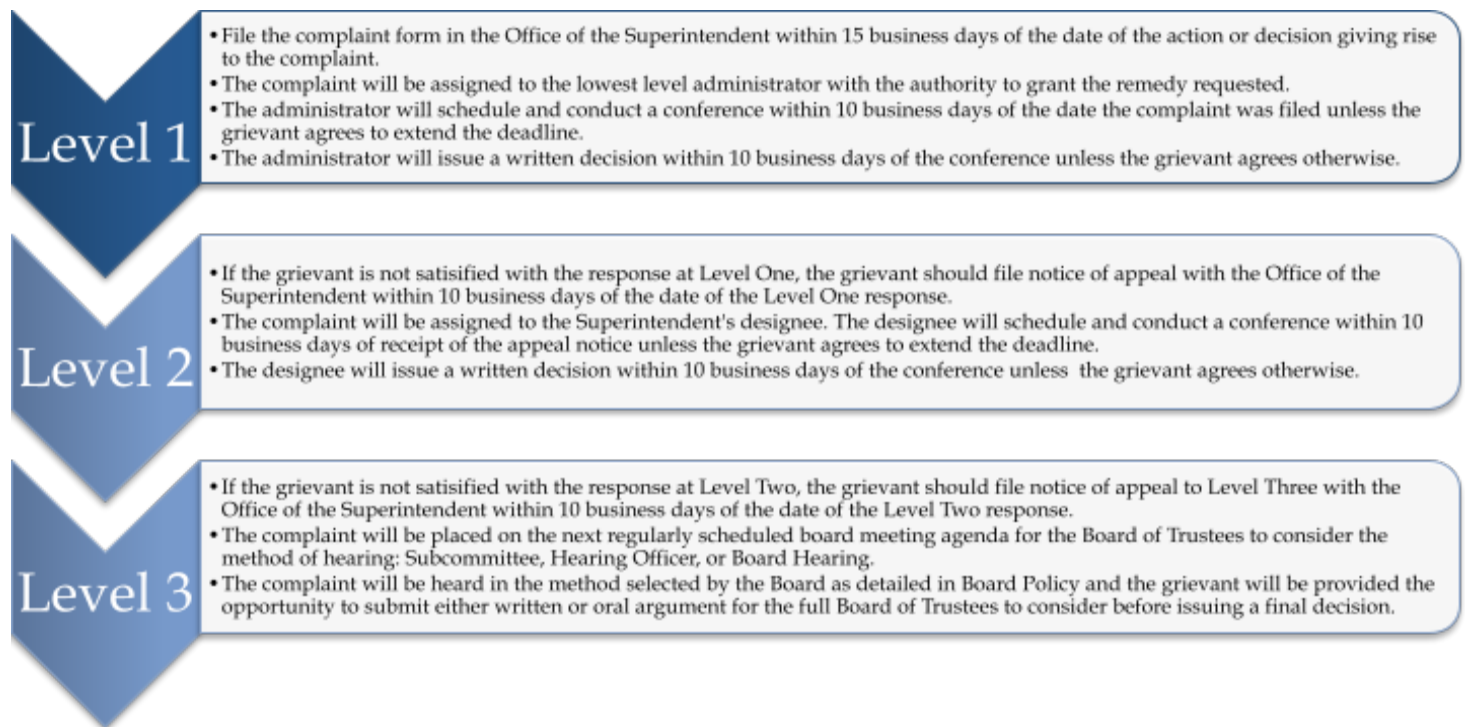


COMPLAINT INFORMATION AND PROCEDURES

Beaumont ISD strives to obtain amicable resolution to all complaints through an informal process and strongly encourages all individuals to attempt to resolve their concerns with the appropriate campus or department leader. However, if you are unable to resolve an issue, parents, employees, and community members have the right to participate in a formal complaint process as provided for in Beaumont ISD Board Policy.

Complaints must be filed utilizing the District's complaint forms available in the Office of the Superintendent. Please call 409-617-5001 should you wish to receive an electronic copy. Please note that Beaumont ISD Board Policies provide that all complaints must be filed within 15 business days of the date the complainant first knew, or with reasonable diligence should have known, of the decision or action giving rise to the complaint or grievance.

Overview of the Complaint Process



The District's complaint policies are available at the following links:

Employee Complaints: [DGBA \(Legal\) & \(Local\)](#)

Parent/Student Complaints: [FNG \(Legal\) & \(Local\)](#)

Public Complaints: [GF \(Legal\) & \(Local\)](#)