

Accessing Dependent(s) Claim Information

Age 13 or older

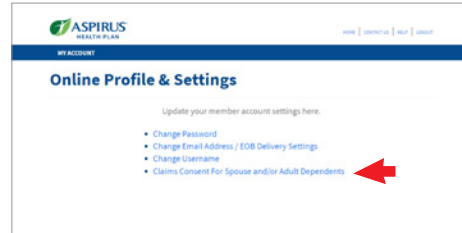


Steps to Request Consent

Privacy laws require that protections be put in place to safe guard member data and claim information. If you have a spouse or dependent(s) age 13 or older, these privacy laws apply if you are trying to access their claim information without legal consent. As a result, we require consent from your spouse or dependent(s) age 13 or older to access their claims information through your member portal account.



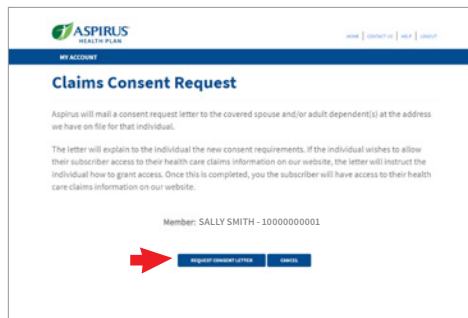
1. Sign in to your account at aspirushealthplan.com then select **Online Profile & Settings**



2. Select **Claims Consent For Spouse and/or Adult Dependents**



3. Select **Request Consent** for the member you would like consent from



4. A confirmation screen will appear with your member selection. Select **Request Consent Letter**

A letter will be sent to the spouse/dependent address on file



5. The letter explains the consent requirements and how to grant access if your spouse/dependent wishes to allow access. Once this is completed, you the subscriber will have access to their health care claims information on our website.

This change does not affect access to health care claims information on our website for dependents under age 13. It also does not change your ability to view other important information such as deductible, benefit information, health education, etc.

If you have any questions contact Customer Service at 866.631.5404.