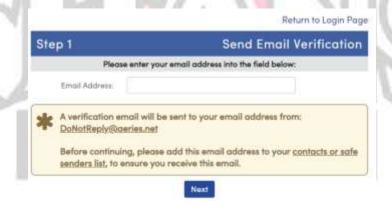
HomeLink Forgot Password Procedures

I forgot my password, how do I reset this?

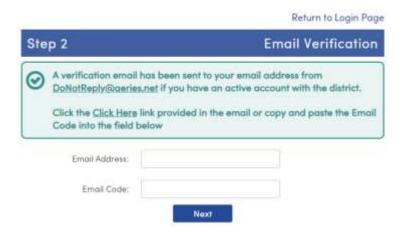
At the login screen for HomeLink instead of logging in please click on the words Forgot Password?



On the following screen type in your email address and click the Next button, the system will then send you a new pass code.



Please leave these two areas blank and go in to your email to retrieve the email, example is below on what it will look like.



Example of the email you will receive with the pass code, please be sure and only use your mouse to click on the blue words Click Here:

You have indicated that you have lost the password for your Aeries account. Please click the following link to go to a web page that will allow you to set a new password for your account.

Click Here

If the link above is not working and copying and pasting the URL also doesn't work, copy and paste the following URL into your web browser:

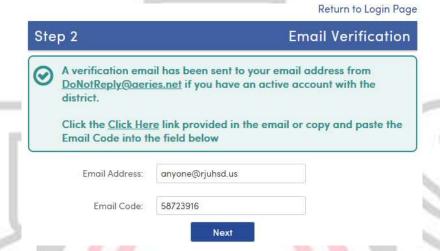
https://rosevillejuhsd.asp.aeries.net/student/LostPassword.aspx?command=Reset

The page will then ask you for the following information:

Email Address: anyone@rjuhsd.us

Email Code: 58723916

After clicking on the blue words it will take you back to Step 2 and the system has now filled in for you, your email and email code, there is no need to type it in.



After clicking the next button the system will then ask you to pick your own password.



Once you have changed your password this is the final message you will see, now you can login.

Complete

Your password has been adjusted. You may now login to Aeries.

Return to Login Page