



## Field Service Technician – Industrial Mechanic

### Job Description

Raymond Handling Concepts is seeking an experienced field service technician to join our dynamic team to service our outstanding customers! If you have the skills and knowledge required, we provide paid training on Raymond equipment!

Do you enjoy troubleshooting and maintaining electrical equipment? Do you enjoy working on your own, but still want to be part of a team? How about having customers that you build a relationship with? How about a company supplied van and gas card? Add to that a company that continues to operate with the same core values focusing on concern for our customers, employees and vendors since the day it was started, and you have an opportunity of a lifetime. That is why our employees choose to stay at Raymond for so long.

As a Raymond Handling Concepts Field Service Technician you will be given a territory that becomes your own where you will be required to fix and maintain mostly Raymond electric pallet jacks, orderpickers, reach trucks, swing reaches, and sideloaders, along with some electric and gas carts, propane powered forklifts and sweepers.

### Experience and Skills

To become part of our winning team you will need to have 2+ years prior mechanical experience in the automotive, boat, large equipment or related industry or related trade school education. Working knowledge of electrical and hydraulic systems is a plus. Familiarity and ownership of hand tools is required (you will have time to build your collection and learn from senior technicians what tools are key). Knowledge of internal combustion engines is helpful, but not required. Our technicians now work on a paperless workorder system called itech, therefore some computer experience is required. Each Field Service Technician is given a cell phone to stay in contact with Service Dispatch, the Parts Department, Factory Support and other vendors.

Candidates must have own tools, can build on as you go and as needed. **Must have CLEAN DMV to provide once offered.** Must be able to pass pre-employment drug screen and physical.

Candidates must be able to bend, squat, stoop, twist, reach, pull, push, lift at least 50 lbs and maneuver up to 125lbs. Must be able to sit, climb and walk. Must be able to hear with or without aid. Must be able to communicate clearly via cell phone.

RHCC provides competitive, medical, dental, vision, 401k with company match, flexible spending accounts, disability insurance, life insurance, personal time off, holiday pay and a great team to work with!