

# TECHNOLOGY DEPARTMENT UPDATE

NOVEMBER, 2024

# SPAM/PHISHING FILTER

• With all the spam and phishing emails going around we are purchasing an email filter. We have tested it for the past month and it has lowered the amount of those email getting through. Not all products will catch everything so we may still see a few but with this product we can flag it. Then the company can look at it to help the system learn what is real and what is not.

# TICKETS

10/1/24 - 10/31/24

#### **Total**

277 - Tickets created

268 - Of them closed

9 - Still open



# PROJECTS COMPLETED

- Finished installing intercom speakers in Sweet.
- Installed two vape sensors in the wrestling dome at EHS.
- Added Wi-Fi to the EHS football ticket booth so they can accept card payments.

## CURRENT PROJECTS

- We will be starting back up on installing more vape sensors at Emmett High School this month.
- We also will continue working on replacing some of our core networking equipment at Emmett High School.
- Add security cameras to the EHS weight room and sprit dome.
- Add security cameras to the EMS weight rooms.

### CONTRACTS ENDING

- Our VOIP phone contract is ending this summer so we have been getting quotes for a replacement system. So far the quotes we have received are at least \$350 a month less. We would be able to use the current phones so we wont have to replace any hardware.
- Our printer contract is ending this summer and we have been asking for quotes. We have not received any back.
- Our internet and WAN (Wide area network) contract is ending this summer. We will be sending out an RFP with e-rate to start getting quotes.

