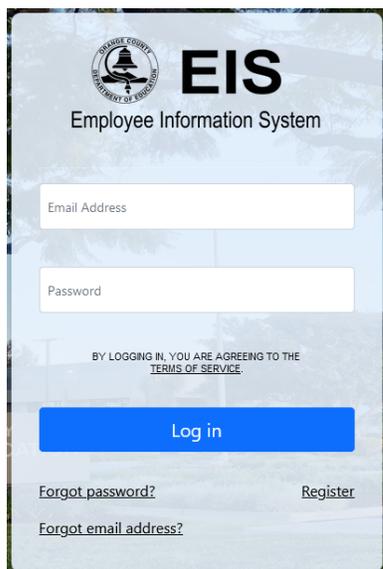


# Employee Information System (EIS)



Welcome to the Employee Information System (EIS) user training manual. EIS ensures that pertinent information is readily available and allows users to view detailed wage and tax statements, manage leave balances, and update specific demographic information, if applicable.



## Login/Registration

To log in (Current User) or register (New User) for EIS, open a web browser and go to the following address: <https://my.ocdeapps.us/>. You may also access EIS through your mobile device by visiting the App Store and downloading OCDE EIS.

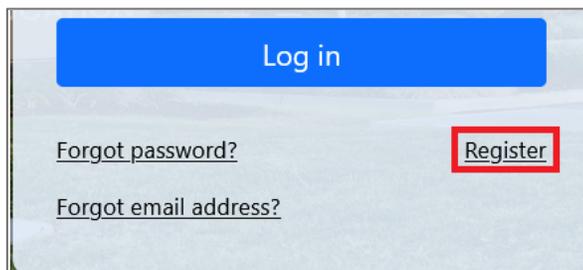


- Registering for EIS (New User)

Before registering, ensure the following information is available:

- 10 Digit Employee ID  
(If the Employee ID is unknown, please contact the district Payroll Department).
- The last four digits of the user's Social Security Number
- Date of Birth
- Valid Email Address (It is required by that users **utilize non-work email address**).

1. Once the welcome screen comes up, click the "Register" link:



2. Next, the registration form will be displayed. Fill out all sections using the information gathered above.

REGISTER

Basic Info

Employee ID

Last 4 Digits of SSN

mm/dd/yyyy

Log-In

Recommended to use non-work email address

Email Address

Confirm Email Address

Password

- No spaces, apostrophes, or commas
- 14 characters minimum
- Please use 3 of the following 4 criteria:
  - Number
  - Special character (ie. ! @ # \$ % & \*)
  - Upper case
  - Lower case

Confirm Password

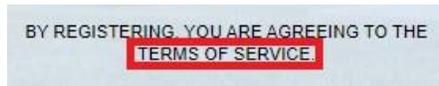
BY REGISTERING, YOU ARE AGREEING TO THE [TERMS OF SERVICE](#)

Submit

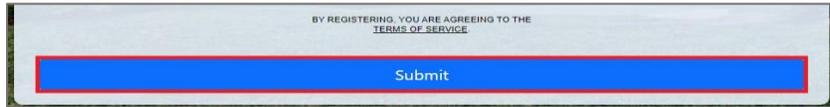
- Ensure the password adheres to the following requirements:

- No spaces, apostrophes, or commas
- 14 characters minimum
- Please use 3 of the following 4 criteria:
  - Number
  - Special character (ie. ! @ # \$ % & \*)
  - Upper case
  - Lower case

- A user agrees to the EIS Notice and Terms of Service by registering. These will be displayed by clicking the hyperlink below.



3. Read the terms and then click the blue **Submit** button, and the user can progress to the two-factor authenticator setup detailed below.

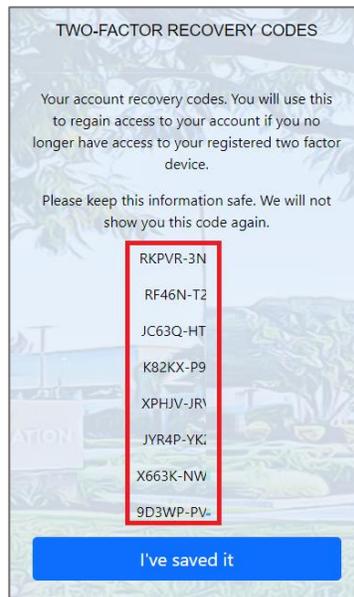


## **Two-factor Authentication (2FA)**

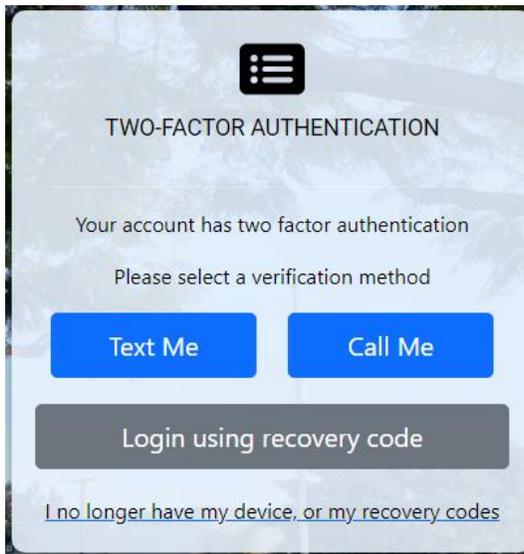
Two-factor authentication (2FA) is an extra layer of protection essential for securing our user's sensitive personal information.

- During registration, a user will set up a two-factor authenticator device.
- After setting up a device, the system will confirm the user's device by requiring an authentication code.
- Once the device is verified, the user will receive 8 unique recovery codes on the screen.

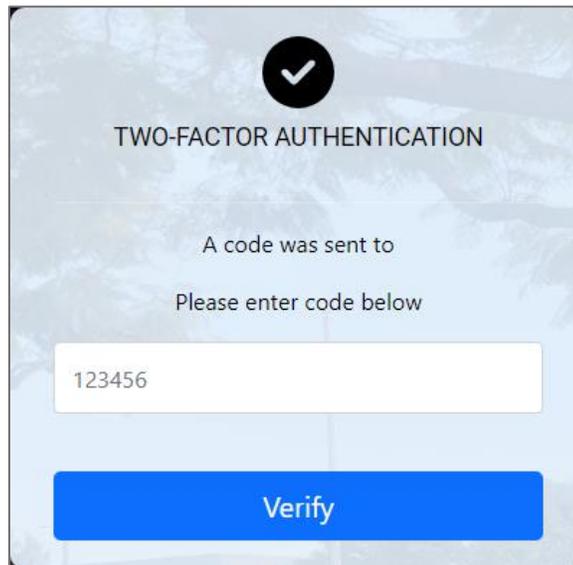
**Please note that each user must save these recovery codes to regain account access if their 2FA device changes. OCDE advises saving a screenshot or copying and pasting these codes securely. Once saved, select "I've saved it."**



- Each time users log into EIS, they will be asked to provide the 2FA. Users can select to receive a text or call to their authentication device.
- If the user cannot access their 2FA device, they can select "Login using recovery code." Each of the eight Two-Factor Recovery Codes can be used one time only.



- Once notified, enter the code and select "Verify" to log in.

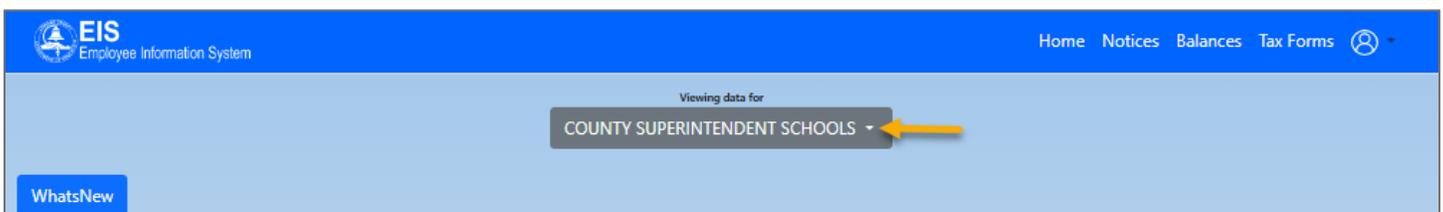


## Home

The EIS home screen displays Payroll History and Leave Balances for quick access to data such as Pay Stubs and detailed absence information for those districts utilizing our Time and Attendance application.

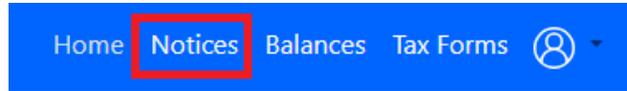
- Multiple Districts

If an employee has been employed in more than one Orange County School District, use the dropdown on the Home Screen below to select the appropriate District.



## Notices

For districts utilizing the Notices screen in EIS, posted district forms and notices are available to view.



Current notices are posted at the top of the screen. After reading, clicking "Next" allows the employee to state that they have read, understood, and acknowledged the receipt of the notice. Once all notices have been viewed, the employee will click "Submit."

Past Notices can be viewed by clicking the "View" button under the Actions column.

Notice Name	Date Acknowledged	Actions
Annual Notice Memo.pdf	8/23/2022	<a href="#">View</a>
Alcohol, Drug, and Tobacco Policy.pdf	8/23/2022	<a href="#">View</a>

## Balances

Located on the Balances screen in EIS are the Payroll History (Pay Stubs) and Leave Balances (Time and Attendance).

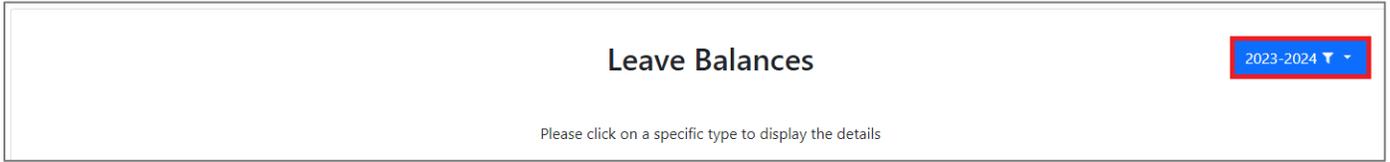


- Leave Balances

Select "**Leave Balances**" on the left side of the screen to display the screen.

The screenshot shows the 'Leave Balances' interface. On the left, a sidebar contains 'Payroll History' and 'Leave Balances' (selected). The main area has a title 'Leave Balances' and a sub-header 'Please click on a specific type to display the details'. Below this is a table with columns: Type, Begin, Earned, Taken, and End. The table lists 'Sick', 'Vacation', 'Comp', and 'Other' with values of 0.00. A legend below the table defines event types: MULTIPLE EVENTS (yellow), VACATION (pink), PERSONAL BUSINESS (purple), and HOLIDAY (green). The bottom half of the screen displays a calendar grid from July 2023 to June 2024, with colored squares indicating leave events.

- The balances screen defaults to the current fiscal year (July- June). It can be changed by selecting a different year via the dropdown in the upper right side of the screen.



- The time and attendance balances are grouped by type. Within each type, there is a column for:
  - **Begin:** Beginning balance at the beginning of the fiscal year. i.e., July 1<sup>st</sup>.
  - **Earned:** Events for any earned benefit. i.e., 40 hours of vacation earned.
  - **Taken:** Events for any used benefit. i.e., 8 hours of vacation taken.
  - **End:** Ending balance for the current fiscal year.
- Rows can be extended by type to see a list view of that event.

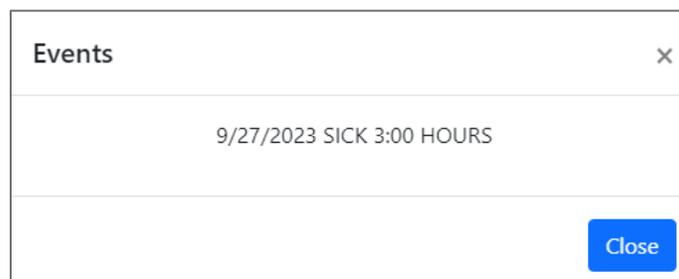
The screenshot shows a table titled 'Leave Balances' with a '2023-2024' dropdown. The table has columns for Type, Begin, Earned, Taken, and End. The 'Sick' and 'Vacation' rows have a '+' icon in a red box on the left, indicating they are expandable. The 'Comp' and 'Other' rows do not have this icon.

Type	Begin	Earned	Taken	End
+ Sick	0:00	0:00	0:00	0:00
+ Vacation	0:00	0:00	0:00	0:00
Comp	0:00	0:00	0:00	0:00
Other	0:00	0:00	0:00	0:00

- A legend is displayed at the top of the screen to help users decipher the calendar view. Please note that the event legends will vary by District.

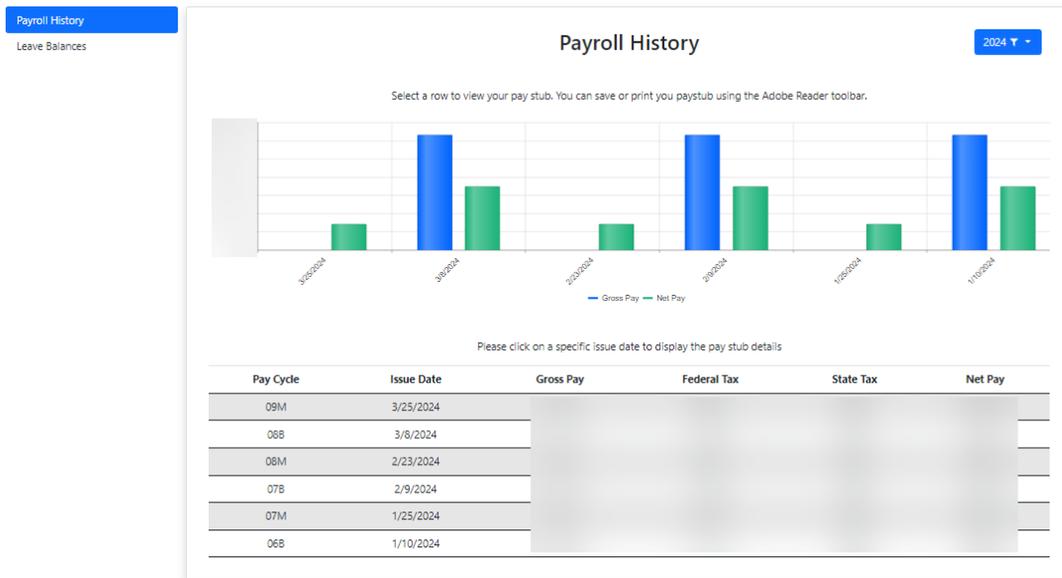


- Events during the time frame will be displayed in the calendar. Clicking on an event will open a pop-up that shows the details of the event:



- **Payroll History**

Located on the Balances screen in EIS is the Payroll History (Pay Stubs). To view or download a PDF version of all available forms, highlight and click the issue date.



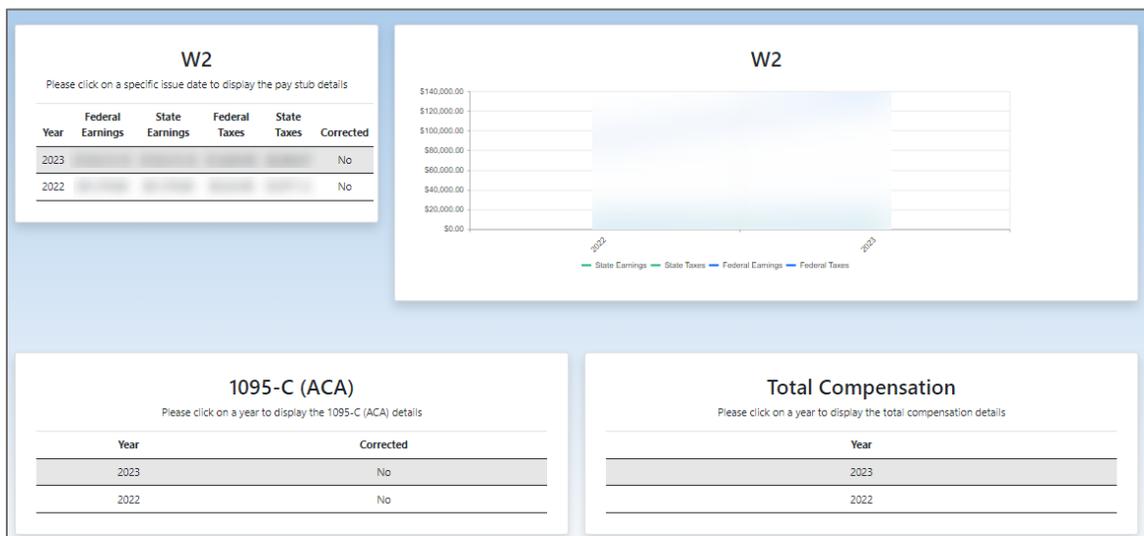
The Payroll History screen defaults to the current calendar year. To view prior years, click the dropdown arrow next to the current year on the right side of the screen.



## **Tax Forms**

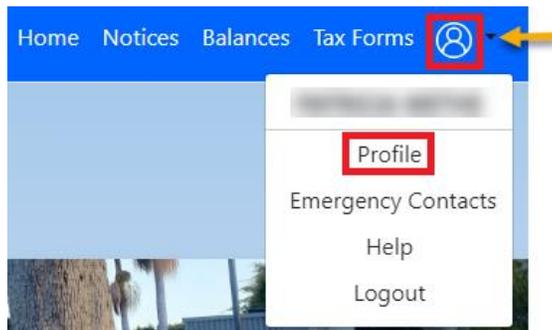
The Tax Forms section displays employees' form W2, 1095-C, and, if applicable, Total Compensation details. To view or download a PDF version of all available forms, highlight and click the issue date.

- **W-2 Wage and Tax Statement:** This form shows the year's total earnings and taxes withheld.
- **1095-C (Affordable Care Act):** This form details an employee's medical coverage if covered by their District.
- **Total Compensation:** This form contains an employee's total compensation details, if applicable.



## Account

Under the Account section of EIS, changes can be made to Email addresses, Passwords, and Multifactor Authentication (MFA) settings. Employees from districts utilizing the Self-Service feature can also update their Contact Information on these screens.



- Profile

On the profile screen in EIS, changes can be made to the user's email address, passwords, and Multifactor Authentication (MFA) settings.

- **Change Email**

Selecting "**Change Email**" on the left side of the EIS profile screen will allow users to update their email for login and notification purposes. i.e., forgetting a password.

A screenshot of the 'Change Email' form in EIS. On the left side, there is a vertical list of options: 'Change Email' (highlighted in blue), 'Change Password', 'MFA Settings', 'Contact Information', and 'Information'. The main content area contains two text input fields. The first is labeled 'New Email Address' and the second is labeled 'Confirm New Email Address'. A blue 'Save' button is located at the bottom right of the form.

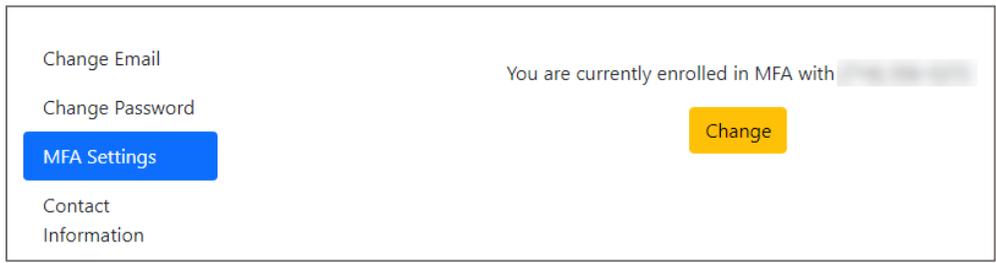
- **Change Password**

Selecting "**Change Password**" on the left side of the EIS profile screen will allow users to update their password.

A screenshot of the 'Change Password' form in EIS. On the left side, there is a vertical list of options: 'Change Email', 'Change Password' (highlighted in blue), 'MFA Settings', 'Contact Information', and 'Information'. The main content area contains three text input fields. The first is labeled 'Password', the second is labeled 'New Password', and the third is labeled 'Confirm New Password'. A blue 'Save' button is located at the bottom right of the form.

- **MFA Settings**

Selecting "**MFA Setting**" on the left side of the EIS profile screen will allow users to update their Two-Factor Authentication device.



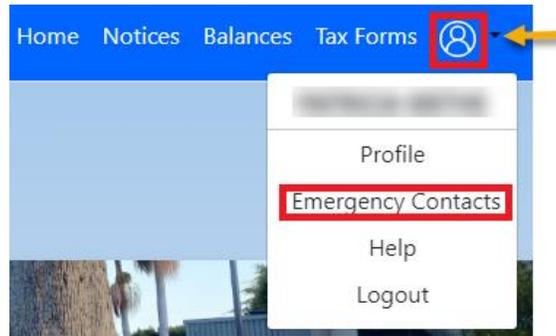
- **Contact Information**

Selecting "**Contact Information**" on the left side of the EIS profile screen will allow users to update their personal information. For Districts utilizing this feature, updated information in the EIS system will update the HR and Payroll systems:

A screenshot of the EIS profile screen showing the "Contact Information" form. On the left side, the "Contact Information" option is highlighted in blue. The main content area contains a heading "The following employee contact information will be used to broadcast notifications to OCDE employees in the event of an emergency, as well as update the HR and Payroll systems. This information will not be used to notify your emergency contacts due to a personal emergency". Below this heading are several input fields: "Home Address 1", "Home Address 2", "City", "State" (a dropdown menu showing "California"), "Zip", "Home Phone", "Mobile Phone", "Work Phone", "Personal Email", "Work Email", and "Other Email". Below these fields is a section titled "Select to receive notifications in the event of an emergency:" with a sub-note "Please fill in contact information before selecting". This section contains seven radio button options: "Home Phone", "Work Phone", "Mobile Phone", "Text Message", "Personal Email", "Work Email", and "Other Email". At the bottom right of the form is a blue "Save" button.

- Emergency Contacts

Employees can add, update, or delete Emergency Contact information for Districts utilizing the EIS Self-Service feature.



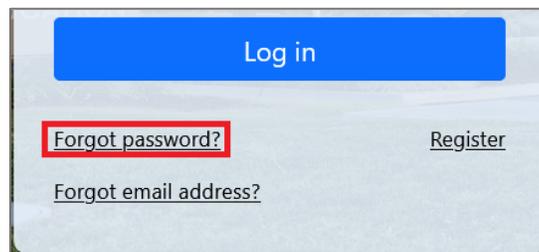
Emergency Contacts				Add +	
Name	Relationship	Primary	Actions		
[REDACTED]	SPOUSE	Yes	Edit	Delete	
[REDACTED]	SON	No	Edit	Delete	
[REDACTED]	DAUGHTER	No	Edit	Delete	

## Account Unlock/Password or Email Reset

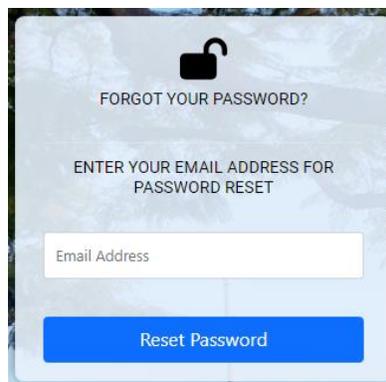
This section will review some frequently asked questions and a quick troubleshooting guide.

- Forgot Password

- During your initial login on the EIS Home screen, select the "**Forgot Password?**" hyperlink.

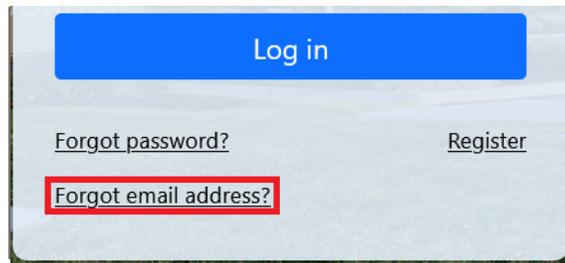


- The EIS system will ask users to confirm the email associated with their EIS account. Click "**Reset Password,**" and instructions on resetting the password will be emailed.

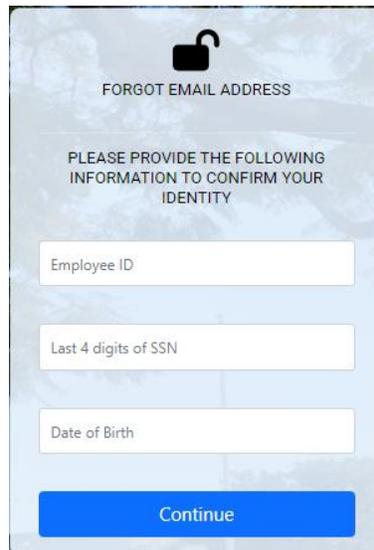


- Forgot Email

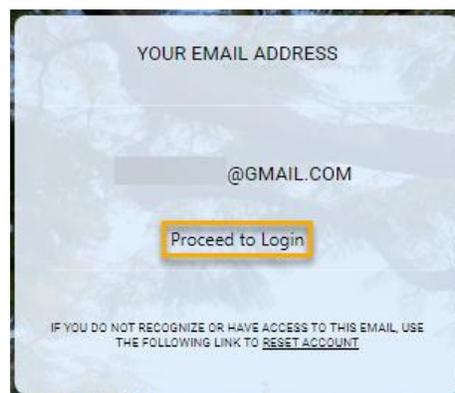
- On the EIS home screen, select "**Forgot email address?**" hyperlink:



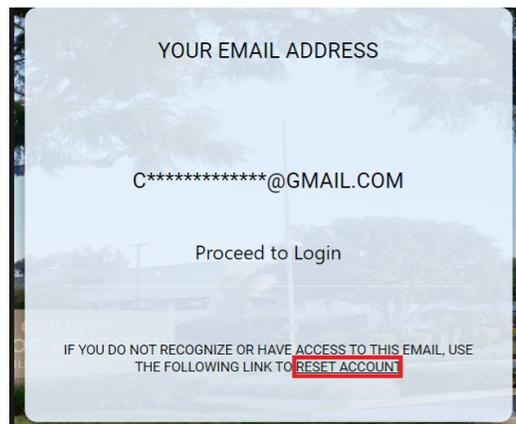
- The system will ask a user to enter the following information:
  - Employee ID
  - The last 4 of their social security number
  - Date of birth

A screenshot of the 'FORGOT EMAIL ADDRESS' form. At the top is a padlock icon and the text 'FORGOT EMAIL ADDRESS'. Below that is the instruction 'PLEASE PROVIDE THE FOLLOWING INFORMATION TO CONFIRM YOUR IDENTITY'. There are three input fields: 'Employee ID', 'Last 4 digits of SSN', and 'Date of Birth'. At the bottom is a blue button labeled 'Continue'.

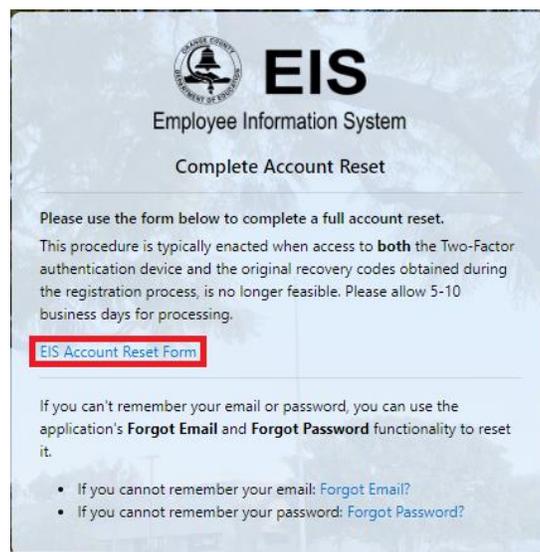
- Click "**Continue.**"
- A pop-up will display a hint to the email address on file. Click "**Proceed to Login,**" directing you to the login page.

A screenshot of the 'YOUR EMAIL ADDRESS' pop-up. At the top is the text 'YOUR EMAIL ADDRESS'. Below that is a grey input field containing '@GMAIL.COM'. At the bottom is a yellow button labeled 'Proceed to Login'. At the very bottom, there is a link: 'IF YOU DO NOT RECOGNIZE OR HAVE ACCESS TO THIS EMAIL, USE THE FOLLOWING LINK TO [RESET ACCOUNT](#)'.

- Account Lockout
  - If an incorrect attempt at entering a password happens four times in a row, your account will be locked out. You will receive a notification that your Account is Locked out and to Try Again Later. This account lockout will last for 30 minutes.
  - After 30 minutes, it is advised to
    1. First, verify your email address on file, following the "Forgot Email" instructions above.
    2. Then, reset your password using the "Forgot Password" instructions.
  
- Complete Account Reset
  - A complete EIS account reset is typically needed when:
    - The employee no longer has access to the Two-Factor authentication device.
    - The original recovery codes are no longer viable due to use or if they were lost.
  
  - When either condition is met, an employee must complete the EIS Account Reset Form. To access complete the forgot email address steps above and, select the "**Account Reset**" hyperlink.



- The screen will redirect the user to the account reset page. Click "**EIS Account Reset Form.**"



- A new browser tab with the form will open. To ensure the privacy of our users, the EIS Account Reset Form requires the following information:
  - Last District Worked
  - First Name
  - Last Name
  - Primary Phone Number
  - Email
  - Attach A Government Issued form of Identification
    - i.e., State ID, Drivers License, Passport, etc.
  - Optional: Notes

**Employee Information System (EIS)**  
**Account Reset Request**  
 Orange County Department of Education

Last District Worked\*

Employee First Name\*  Employee Last Name\*

Primary Phone\*  Email\*

Notes  
  
 Maximum character count: 200

Attach Government Issued Photo ID\*  
  
 Remaining attachment capacity: 1 files, 20.00 mb  
 Your photo identification must show your name, date of birth, and photograph. Examples include: State identification (ID) card, Driver license, or US Passport or passport card.

- Once the required fields have been entered, Click "**Submit.**"
- You will be contacted by the selected "Last District Worked" within 5 to 10 business days to confirm your identity and reset your account.
- After your account is reset you must re-register on EIS to regain access to your EIS account.