



WEST COVINA

Unified School District

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For Immediate Release

West Covina Unified School District to Implement New Visitor Management System

West Covina, CA (November 8, 2024) – West Covina Unified School District will implement a district-wide visitor management system beginning Monday, January 6, 2025. Used by more than 60,000 schools nationwide, the Raptor Visitor Management System (“Raptor”) is the largest web-based software application developed with the purpose of aiding educational facilities in monitoring their visitors.

When visitors, parents, volunteers, community members, and/or contractors arrive at one of our schools or district facilities to volunteer, visit a classroom, or be on campus during the school day, they will be required to present a form of photo identification (ID) that includes their first name, last name, and birthdate. Visitors will scan and manually enter required information into the system through the use of the Raptor kiosk located in the front office of each school site. Visitors will be asked to return with a photo ID, if one is not available during their check-in to a District site.

The Raptor system will also check to ensure that registered sex offenders are not entering WCUSD facilities without staff knowledge as the information entered into the Raptor system will be compared with a national database of registered sex offenders. The registered sex offender database is the only database checked by the Raptor system. Although contact information is also collected in case of an emergency, no other data from the ID is gathered or recorded, and information is not shared with any outside agency.

Once entry is approved, the Raptor system will produce a badge and the office staff will provide the badge to the visitor. The visitor will be required to wear the badge while on campus. District staff are required to notify any adult on campus without a badge to immediately go to the office to check-in. Visitors will also be required to check out and turn in their badge to office staff when leaving campus. Check-in with the Raptor kiosk will only be for volunteers/visitors/contractors who will be on campus. A visitor’s badge will not be necessary for those who come to our schools or facilities to drop off an item, pick up a child, ask a question, or gain information.

For more information, contact your school site administrator.

General information regarding the Raptor Visitor Management System can be found at: <https://raptortech.com>