

REPORTING A CONCERN OUTSIDE SCHOOL HOURS AND DURING VACATIONS

If you or your child have a concern after school hours, on the weekend or during vacation periods, help and support may be quicker and easier to obtain outside the school's own services.

While we aim to support our students in dealing with any issues, or concerns, that you may have, please be aware that staff are not required to check their school emails during evenings, weekends, and holidays, and will likely not be available to provide support during these times. Trying to contact teachers out of hours and during school vacations may delay you or others getting support. **For serious concerns or in an emergency, therefore, it is important that you seek the appropriate help from public services such as those listed below:**

- If you think that you are in danger and need urgent support, you should phone 999.
- If you think that a friend is in danger, you should also phone 999.
- Alternatively, you can inform your parent/carers, or the parents/carers of the friend.
- Students and/or parent cares can make the contact with the police or the local authority in which you live (MASH - Multi Agency Safeguarding Hub). MASH contact details for the local authorities of ASL families' most common addresses are listed below. MASH contact details from other local authorities are all publicly available on the web.

Local Authority	Telephone number (9am to 5pm weekdays)	Telephone number (after 5pm weekdays and weekends)	Websites
Westminster	020 7641 4000	020 7641 2388	https://www.westminster.gov.uk/data-protection/childrens-services-privacy-notice/multi-agency-safeguarding-hub-mash
Kensington and Chelsea	020 7361 3013	020 7361 3013	https://www.rbkc.gov.uk/lscp/information-professionals-and-volunteers/multi-agency-safeguarding-hub-mash
Barnet	020 8359 4066	020 8359 4066	https://www.barnet.gov.uk/directories/directme/multi-agency-safeguarding-hub-mash-team-childrens
Camden	020 7974 3317	020 7974 4444	https://www.camden.gov.uk/are-you-worried-about-a-child
Hammersmith and Fulham	020 8753 6610	020 8748 8588	https://www.lbhf.gov.uk/children-and-young-people/children-and-family-care/worried-about-child
Haringey	020 8489 4470	020 8489 0000	https://www.haringey.gov.uk/children-and-families/childrens-social-care/child-protection
Islington	020 7527 7400	020 7527 7400	https://www.islington.gov.uk/children-and-families/contact-us
Waltham Forest	020 8496 2310	020 8496 3000	https://www.walthamforest.gov.uk/families-young-people-and-children/child-protection/multi-agency-safeguarding-hub-mash