

Credit your Account

using the Secanda App



1

Confirm your email address

Be sure your email address is registered in your profile on the ISBerne Parent Portal, Engage: <https://portal.isberne.ch>. Please note the email address as used in the field, entitled Family Email, which is found under 'My Details'. You will need to use this email address in the Step 3.

2

Download the Secanda app



3

Register your account

Sign up for Secanda using the email address you noted in Step 1. Confirm your account following the link received by email. If needed, check your spam. After confirmation, your account is immediately created and your child's account appears automatically.

4

Pay into your account

Load your account / your child's account via credit card. You may also load the account by bank transfer, but please allow several working days for the credit to appear. Once your account is credited, payment via Secanda and lunch cards is possible at the International School of Berne.

5

Manage your account

View your account balance and check the transactions from the application.