



October 15, 2024

### **To Retirees currently on our Humana Medicare Advantage Plan**

We have important news about your health care and prescription drug coverage.

Effective January 1, 2025, we are transitioning from Humana to UnitedHealthcare. We are pleased to introduce the **UnitedHealthcare® Group Medicare Advantage PPO plan** for your health care and prescription drug coverage, which will be offered to Medicare-eligible retirees and their Medicare-eligible dependents. This plan is a custom Medicare Advantage PPO plan designed *exclusively* for St. Tammany Parish School Board retirees and should not be confused with individual UnitedHealthcare Medicare Advantage plans that might be available in your area.

If you are currently enrolled in the Humana Medicare Advantage Plan, you do not need to take any action. Your current coverage will end, and **you will be automatically enrolled** into the new **UnitedHealthcare® Group Medicare Advantage PPO plan** for coverage effective January 1, 2025.

### **Introducing the UnitedHealthcare® Group Medicare Advantage PPO plan**

The **UnitedHealthcare Group Medicare Advantage PPO plan** is a Medicare Advantage plan that delivers all the benefits of Original Medicare (Parts A and B), includes prescription drug coverage (Part D), and offers additional benefits and features. This plan is not a supplement plan and does not pay secondary to Medicare. All claims are submitted directly to UnitedHealthcare for payment, not Medicare.

As a UnitedHealthcare Group Medicare Advantage plan member, your plan offers benefits and services beyond what you will find with Original Medicare. You'll have a team committed to understanding your needs, helping you get the care you need and assist you in managing your health. UnitedHealthcare will connect you to health and wellness resources and even help to schedule your preventive care, including arranging an Annual Wellness Visit.

**UnitedHealthcare will send you more details in the mail shortly.** Until then, they are ready for any questions you may have. For questions, contact UnitedHealthcare Customer Service toll-free at 1-800-294-1961, TTY 711, 8:00 a.m. – 8:00 p.m., local time, Monday-Friday.

## How this change affects you

You do not need to do anything to enroll. You and your Medicare-eligible dependents **will be automatically enrolled** in this plan unless you tell St. Tammany Parish School Board that you are not interested by **Friday, November 22, 2024**. If you do not wish to be enrolled into this plan, please contact St. Tammany Parish School Board at 1-985-898-6424 or 1-985-898-6411, Monday -Friday between the hours of 8:30 am – 4:30 pm CST.

## Important information

You must be entitled to Medicare Part A and enrolled in Medicare Part B. You must continue paying your Medicare Part B premium to be eligible for coverage under the **UnitedHealthcare® Group Medicare Advantage PPO plan**.

## Learn more about the plan

Join us for an educational meeting in your area

Date	Time	Location information
Tuesday, October 29 <sup>th</sup>	10 am – 12 pm CST	C. J. Schoen Administrative Complex (Central Office) 321 North Theard Street Covington, LA 70433
Wednesday, October 30 <sup>th</sup>	10 am – 12 pm CST	Brooks Educational Complex 2544 Sgt Alfred Drive Slidell, LA 70458

Representatives will be at the meeting to help answer your questions.

- For accommodation of persons with special needs at meetings, call UnitedHealthcare Customer Service at **800-294-1961**, TTY **711**, 8:00 a.m. – 8:00 p.m., local time, Monday-Friday.

If you would like more information about the UnitedHealthcare Group Medicare Advantage plan visit [retiree.uhc.com/main/eprekit](https://retiree.uhc.com/main/eprekit) or scan the QR code to access a detailed Plan Guide with benefit coverage details, enrollment process and what to expect next. A printed copy should be arriving by mail from UnitedHealthcare shortly.

Your Group number is 16321



## Here's what you can expect

You will be receiving more information from UnitedHealthcare.

When will materials be mailed?	
Early November	<ul style="list-style-type: none"> <li>• UnitedHealthcare Plan Guide</li> </ul>
December	<ul style="list-style-type: none"> <li>• UnitedHealthcare Welcome Letter, which is your confirmation of enrollment.</li> <li>• A second letter will arrive with your ID card</li> <li>• Retirees in the same household may receive materials on different days, which is a normal part of the mail stream.</li> <li>• Once you receive your ID card, be sure to register for your online account at <a href="http://retiree.uhc.com/STPSB">retiree.uhc.com/STPSB</a></li> </ul>

## What actions you need to take

- **Review** the UnitedHealthcare Plan Guide once received in early November
- **Attend** an Educational Meeting to hear more information and ask questions
- **Call** UnitedHealthcare with any questions about the **UnitedHealthcare® Group Medicare Advantage PPO plan**

## Questions?

If you still have questions, please do not hesitate to call.

Contact...	To...	How...
UnitedHealthcare	Learn about plan benefits Find a provider Look up prescription drugs To enroll	<a href="http://retiree.uhc.com/STPSB">retiree.uhc.com/STPSB</a> , Toll-free <b>1-800-294-1961</b> , TTY <b>711</b> , 8:00 a.m. – 8:00 p.m., local time, Monday-Friday
St. Tammany Parish School Board	Ask about eligibility Make changes in coverage To opt out	Call 1-985-898-6424 or 1-985-898-6411, Monday-Friday, 8:30 am – 4:30 pm CST.

You must continue to pay your Medicare Part B premium.

Benefits, features, and/or devices vary by plan/area. Limitations, exclusions, and/or network restrictions may apply.

Out-of-network/non-contracted providers are under no obligation to treat Plan Sponsor members, except in emergency situations. Please call our Customer Service number or see your Evidence of Coverage for more information.

UnitedHealthcare Insurance Company complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al **1-800-294-1961**, (TTY 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 **1-800-294-1961**, (TTY 711).>]

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare.

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