# Money Back Guarantee

1/30/24

### **Money Back Guarantee Policy**

The Money-back Guarantee Program is designed to help individuals achieve self-sufficiency by requiring each school district and Florida College System institution to refund the cost of tuition to students who are not able to find a job in the field in which the student was trained within 6 months of successful completion of select workforce education programs that prepare students for in-demand, middle-level to high-level wage occupations.

In order to be eligible a student must meet all the requirements listed for each eligible program. The eligible programs at the School District of Palm Beach County are Phlebotomy Technician, Home Health Aide, and Commercial Vehicle Driver program.

Students interested in opting-in to the Money Back Guarantee must meet with their school counselor or school administrator before starting the program.

#### **Program: Phlebotomy Technician-**

- Attendance- Students must meet the program's attendance requirement as the student handbook indicates.
- Program Performance- The student must complete all program requirements, such as clinicals, and certification exam, pass the background check, and receive a passing grade for all coursework.
- Career Service Attendance- Students must work directly with the career services counselor for resume writing, interview skills, and employment assistance within the last term of completing the program of study.
- Participation in an internship or work-study programs- Be in good standing with clinical sites; meet physical/vaccination requirements and liability release documentation.
- Job Search Documentation- Students must have a documented job search of at least ten company applications related to the program of study, including having participated in interviews and career fairs set up by the career counselor or administrator; be legally eligible for employment in the U.S.; pass a criminal background check; be willing to travel or relocate to a new market to obtain employment in the program of study

• Development of a student career plan with the institution's career services department or administrator. Students must complete the Career Portfolio requirements by the end of the program.

#### **Program: Home Health Aide**

- Attendance- Students must meet the program attendance requirement as indicated in the student handbook.
- Program Performance- The student must complete all program requirements, such as clinicals certification exam, pass the background check, and receive a passing grade for all course work.
- Career Service Attendance- Students must work directly with the career services counselor for resume writing, interview skills, and employment assistance within the last term of completing the program of study.
- Participation in internship or work-study programs- Be in good standing with clinical sites; meet physical/vaccination requirements and complete liability release documentation.
- Job Search Documentation- Students must have a documented job search of at least ten company applications related to the program of study, including having participated in interviews and career fairs set up by the career counselor or administrator; be legally eligible for employment in the U.S.; pass a criminal background check; be willing to travel or relocate to a new market to obtain employment in the program of study
- Development of a student career plan with the institution's career services department or administrator. Students must complete the Career Portfolio requirements by the end of the program.

## **Program: Commercial Vehicle Driver- Class A**

- Attendance- Complete the required 320 clock hours during the assigned class period and scheduled course dates (i.e., last day of class). The class and course dates will be published before each term.
- Program Performance- The student must complete all program requirements, such as acquiring the Commercial Drivers License Class A by the end of the scheduled class term (i.e., last day for Fall, Winter, or Spring term). The term dates will be published in advance of each term. Pass the background check and receive a passing grade for all coursework.

- Career Service Attendance- Students must work directly with the career services counselor for resume writing, interview skills, and employment assistance within the last term of completing the program of study.
- Participation in internship or work-study programs- N/A
- Job Search Documentation- Students must have a documented job search of at least ten company applications related to the program of study, including having participated in interviews and career fairs set up by the career counselor or administrator; be legally eligible for employment in the U.S.; pass a criminal background check; be willing to travel or relocate to a new market to obtain employment in the program of study
- Development of a student career plan with the institution's career services department or administrator. Students must complete the Career Portfolio requirements by the end of the program