

Primary Care Medical Providers
(All locations are not shown)

Concentra

15810 Midway Rd	Addison	972-458-8111
511 E. I-20	Arlington	817-261-5166
5601 Greenville Ave	Dallas	214-821-6007
5520 Westmoreland	Dallas	214-467-8210
2500 West Freeway (I-30) Ste. 100	Fort Worth	817-882-8700
4060 Sandshell Drive	Fort Worth	817-306-9777
1132 Everman Parkway	Fort Worth	817-293-7311
1621 S. Jupiter Rd, Ste. 101	Garland	214-340-7555
5910 N. MacArthur Blvd. Ste. 133	Irving	972-554-8494
4928 Samuell Blvd.	Mesquite	214-328-1400
5520 Westmoreland, Ste. 200	Dallas	214-467-8210

Primacare

642 Uptown Blvd., Ste 100	Cedar Hill	972-637-5100
11888 Marsh Ln. #104	Dallas	972-488-9222
6350 E. Mockingbird Ln	Dallas	214-828-0448
7227 Preston Rd	Frisco	972-377-7878
540 Surf St	Lewisville	972-420-9900
1920 W. Eldorado Parkway, Ste 100	McKinney	469-952-3737
1280 Town East Blvd.	Mesquite	972-686-1880
7910 Beltline Rd	Dallas	972-980-6753
3304 Alma D	Plano	972-424-6581
5076 W. Plano Parkway	West Plano	972-733-0095
1810 N. Plano Rd.	Richardson	972-664-9888

Carenow

1218 W McDermott Dr.	Allen	972-390-9000
5405 S Cooper St.	Arlington	817-465-4928
5301 William D Tate Ave.	Grapevine	817-251-2101
1017 W Hebron Pkwy	Carrollton	972-939-9495
345 N. Hwy 67	Cedar Hill	972-956-5300
I-20/Wheatland	Dallas	972-780-0802
726 S Cockrell Hill Rd	Duncanville	972-780-0802
7400 McCart Ave.	Fort Worth	817-294-1651
6340 N Beach St.	Fort Worth	817-514-8668
301 W Main St	Frisco	972-335-0030
3950 S. Carrier Pkwy	Grand Prairie	972-264-5858
5301 William D. Tate Ave. Ste 100	Grapevine	817-251-2101
779 Grapevine Hwy	Hurst	817-428-7300

MedSpring

4844 Greenville Ave	Dallas	214-295-9410
104 S. Main St.	Keller	214-295-9385
4617 N Central Expressway	Dallas	469-804-9280
2404 McKinney Ave.	Dallas	214-721-0630
7400 N MacArthur	Irving	469-804-9295

MedAlert

3141 Irving Blvd	Dallas	214-630-1144
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Workers' Compensation Medical Care Program

Dallas ISD has a workers' compensation medical program that requires employees with on-the-job injuries or illnesses to go to a doctor in a provider panel. This is much like our employee healthcare program. This program does not change the benefits that an injured employee is entitled to under the Workers' Compensation Act.

FREQUENTLY ASKED QUESTIONS

Q. What is a workers' compensation panel?

A. Public entities such as school districts, cities, counties, etc. may form a provider Panel which is an organization formed as a health care provider group to provide health care services to injured workers.

Q. How will I know whether I'm required to get care from a Panel provider for an injury on the job?

A. You are required to obtain medical treatment for a work-related injury through the workers' compensation Panel if you live within the Panel's service area. You are asked to sign the attached acknowledgment form stating that you have received the notice. Even if you do not sign and return the form, you will be required to use Panel providers in the event of a work-related injury, if you live within the Panel's service area.

Q. What if I need emergency treatment?

A. If you require emergency treatment for the injury, you may go to any hospital or urgent care

center for the emergency care. After the emergency situation has passed, you are required to seek any additional care for the injury from the Panel providers. If you do not go to the Panel providers after you have received notice from your employer, you may have to pay for your care.

Q. Do I still get to choose my own treating doctor if I am in a workers' compensation Panel?

A. Yes, but you must choose a treating doctor from the list of primary treating doctors provided by your workers' compensation Panel. A copy of the Panel's list of providers is attached.

Q. Does a treating doctor in a Panel have to be a particular type of provider? Can a chiropractor be my treating doctor?

A. The workers' compensation health care Panel decides the specialty or specialties of doctors who may serve as treating doctors; therefore, the Panel will decide whether a chiropractor may be a treating doctor in the Panel.

Q. If I chose a treating doctor from the Panel and I am dissatisfied. Can I change treating doctors?

A. Yes. An employee who is dissatisfied with his or her initial choice has the right to select an alternate treating doctor from the workers' compensation Panel's list of treating doctors. The employee must notify the Panel in the manner prescribed by the Panel. The Panel may not deny the selection of an alternate treating doctor who is within the Panel. An employee must get approval from the Panel to make a second or additional treating doctor change.

Q. I have been receiving medical treatment for my workers' compensation claim, but my employer just gave me a form to sign and said that I have to change to a doctor under a workers' compensation Panel plan or I have to pay the bills myself. Can they do this?

A. Yes. Your employer is liable for the payment of out-of-Panel medical care until the employee

receives notice of the workers' compensation Panel requirements. An injured worker who lives within the Panel's service area and has received the notice is required to obtain medical treatment within the Panel for a compensable work-related injury.

Q. What if I go to a Panel doctor and have a complaint about the care I received?

A. You may file a complaint with the workers' compensation Panel administrator about any care you receive from Panel providers. The program administrator's toll-free number is 1-877-899-2010. You may also contact the Texas Department of Insurance (TDI) to file a complaint if you are dissatisfied with the Panel's resolution of your complaint.

You may obtain a complaint form on the TDI website at www.tdi.state.tx.us. You may also send them an email to: DWC-ComplianceReview@tdi.texas.gov or mail to: Texas Department of Insurance Division of Workers' Compensation, MS-8, 7551 Metro Center Drive, Suite 100, Austin, TX 78744 or call toll-free 1-800-252-7031.

**Risk Management Services Mailing Address:
9400 N Central Expressway, Box 91
Dallas, TX 75231**



Workers' Compensation Medical Care Program Employee Acknowledgement Form

I have received information that tells me how to get health care if I am injured while in the course and scope of my employment for the district. If I am hurt on the job and live in the service area described in this information, I understand that:

1. I must choose a treating doctor from the list of doctors in the program.
2. I must go to my treating doctor for all health care for my injury. If I need a specialist, my treating doctor will refer me.
3. If I need emergency care, I may go anywhere.
4. All compensable costs related to my claim will be paid by the district.
5. If I use a healthcare provider who is not in the program list without pre-approval, I may have to pay the bill myself.

Signature

Printed Name

Street Address

(City) (State) (Zip Code)

Employee ID #

**Return by Mail or FAX to 972-925-4010 or
972-925-4011**