

TECHNOLOGY DEPARTMENT UPDATE

OCTOBER, 2024

SPAM/PHISHING

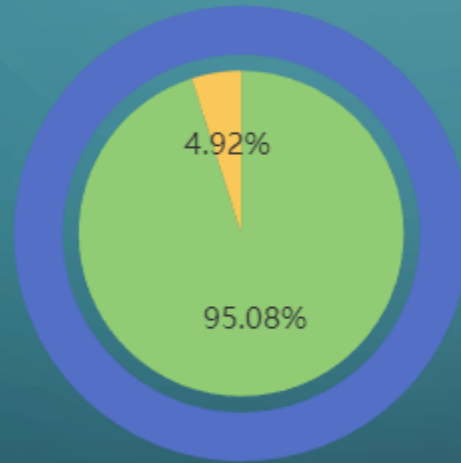
- As I am sure you all have seen there has been more spam/phishing emails being received lately. We have made some changes on our end to try and stop them before they get to you. But what has been happening is the sender of the email is getting hacked and the emails look like they are coming from an legitimate person. This is one of the reasons we enforced the multi factor authentication on our staff emails. When you get spam emails please mark them as spam and delete them. Thank you!

TICKETS

9/1/24 – 9/30/24

Total

- 325 - Tickets created
- 309 - Of them closed
- 16 - Still open





PROJECTS COMPLETED

- Installed wireless connection to the new reader boards.
 - Installed camera and television in the new board room.
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CURRENT PROJECTS

- We will be starting back up on installing more vape sensors at Emmett High School this month.
- We also will continue working on replacing some of our core networking equipment at Emmett High School.

DEPARTMENT STAFF UPDATES

- Ben and Jon went to a training and got a certificate in Juniper networks Mist-AI.
- Dali and Jon are going to an E-Rate training next week to learn procedures and policies.

