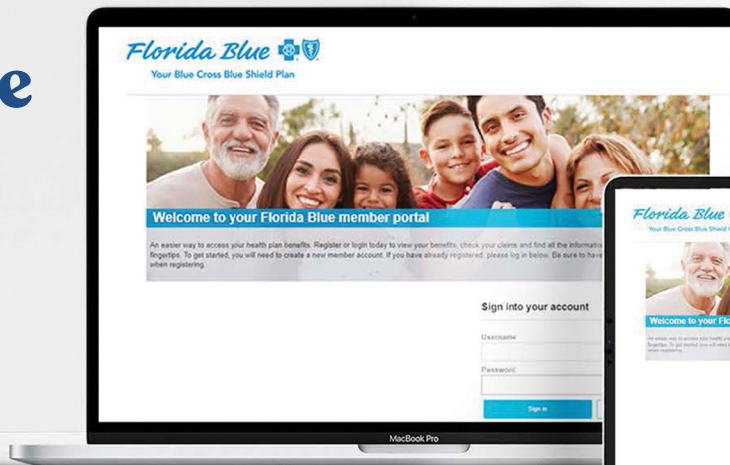
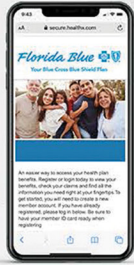


Your online resources



Get all the tools, resources, and support you need

Members can access information about plan benefits and claim information at FLBlueGroupBenefits.com via a computer or via a mobile-friendly version on your phone's browser. Your member portal keeps your information safe and ensures strict HIPAA-compliant confidentiality.

How to get started — register today!

1. Go to FLBlueGroupBenefits.com.
2. Click the **Login** button at the top of the page and select the **Member Portal**.
3. Look for the 3-letter prefix on your member ID card under “**Member Number**,” and enter it in the box that says, “**enter prefix**.” Click **submit**.
4. Here you can create a new account and follow the prompts on the screen.
5. Click **Create account**. Review and accept the license agreement.
6. Enter your date of birth, ZIP code, and Member ID, adding “-01” to the end of your member ID number. (Member ID: XXXXXXXXXXXX-01). Make sure your date of birth and member ID match what appears on your ID card.
 - To register a dependent, please check the box next to “Are you a dependent” and enter their date of birth, ZIP code, and member ID adding the “-01” to the end of the member ID number.
7. Create a username and password of your choice (password must be at least 8 alpha-numeric characters) and enter three security questions and answers.
8. Confirm your information and start enjoying the benefits of your new, secure online account immediately.

Your online member portal account allows you to:

- View eligibility information for subscribers and dependents (Dependents ages 18+ need a HIPAA release form in order for the subscriber to view their information)
- View, print, or order proof of health coverage
- View claim status and history
- View your Explanation of Benefits
- Search for a doctor near you
- Download forms and documents
- Communicate with Member Services



We're here to help

Visit FLBlueGroupBenefits.com or call the phone number on the back of your ID card to receive additional assistance from your designated Member Services team.

Florida Blue 
Your Health Solutions Partner