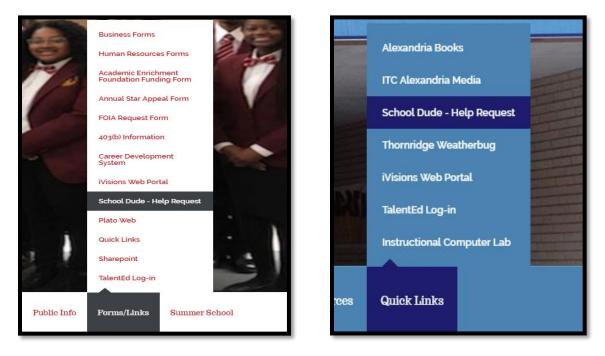
Accessing SchoolDude

 Go to the district website. <u>www.district205.net</u> You can also go to your respective school's webpage and find the link to SchoolDude.



For TT & TW website, scroll down a bit more and you will see a column labeled Quick Links.

	Quick Links
Quick Links	
2016-17 School Calendar	AM Bus Schedule
Building Work Order Request Training Video	Building Work Order Request Training Video
Training Video Curriculum Handbook	Financial Aid
Help Request Training Video	Help Request Training Video
Important Vaccination Information	Important Vaccination Information
ITC Alexandria Media	ITC Alexandria Media
iVisions Web Portal	iVisions Web Portal
Library	School Dude - Help Request
School Dude- Help Requests	NEW E-BOOK SERVICE!!
Plato Web	Professional Development
Professional Development	TalentEd Log-in
MTSS Referral Form	Thornton WeatherBug
Student Handbook	TT Saturday Bus Schedule

2.) After clicking on the link, it will take you to the SchoolDude website designed for the District 205. (Note the school logos in the top left.) From there you can login to the account or create an account.

B Welcome to MySchoolBu ×				
← → C • Secure https://login.myschoolbuilding.com/msb?acctNum=1814106112				
Thornton Twp Hsd 205	Current SchoolDue	le User? Login Here!		
Thornton Twp Hsd 205	Email	Password Forgot Password? a SchoolDude Request? Register Here!		
Powered by:		Join the SchoolDude Community Forum discussions Ch Copyright © 1999-2015 School		

When Creating a new account, you must use you District email. Using any other email will cause issues. Be sure to

remember your password. If you forgot your password, there is a "Forgot Password" option. A reset link will be sent to your district email.

1814106112				
First Name		Last Name		
Phone Number				
Email New Password				
Passwords are case sensi	itive and m	ust be at least six	characters long.	
Confirm Password				
Register				

3.) After logging into the system, notice the tabs under the school logos. There are two tabs for creating a Maintenance request, and another one to create an IT request. My request has all the tickets that you have submitted. The Settings tabs has some basic settings. When filling out a ticket, please fill out all the boxes in every step. The more information we have the better.

Thornton Twp Hsd 205 Sol	apps - Application Links - V Logout				
Thornton Twp Hsd 205					
Maint Request IT Request My Requests Settings					
Click for IT Request	ASSIGNMENT SEARCH KNOWLEDGE BASE HELP				
Circk for the equest	Legend 🗸				
Maintenance Request					
Welcome District 205 Maintenance Requests Thank you for using our internet service to submit work requests. This service h request form.	elps us to promptly attend to your issues and concerns. Please complete this				
Step 1 Please be yourself, click here if you are not Noel Zambrano First Name Last Name Noel Zambrano	Email zambrano.noel@district205.net				
Phone 🗹 Pager	Mobile Phone				
Step 2 Location Select Location Building If there is no building to choose, please contact your administrator. Select Building Select Building Select Building 					
Area Select Area V	Area/Room Number 🗹				
Yes, remember my area entries for my next new request entry.					
Step 3 Select Problem Type: 🗹					
Maintenance Help Desk:					
Click here for Maintenance Emergency Contacts Click on the problem type below that best describes your issue.					
Custodial Delivery Doors and Hardware	e Electrical				
🝧 Fire Protection 🚓 Grounds 🍌 Health/Safety					
	Heating/Ventilation /Air Conditioning				
Kov and Lock Kov and Lock Miscallapoous	Dainting				

4.) On step 3 of the ticket, the problems are categorized by icons. Identify the problem as closely as possible. If you have

multiple issues, you must create another ticket for it. DO NOT place all the problems under one

ticket.

IT Request						
IT Request Form Thank you for using our internet service to submit work requests. This service helps us to promptly attend to your issues and concerns. Please complete this request form.						
Step 1 Please be yourself, click here if you are not Noel Zambrano First Name Last Name Email						
Noel	Zambrano		zambrano.noel@district205.net			
Phone	Pager		Mobile Phone			
Step 2 Location	Step 2 Location 🗹					
Select Location 🔻]					
Building 🗹 If there is a	no building to choose, ple	ease contact your adn	ninistrator.			
Select Building 🔻						
Area			Area/Room Number 🗹			
Select Area 🔻						
Yes, remember my area	entries for my next new requ	iest entry.				
Step 3 Select Problem Type:	2					
Technology Hel	Desk: Click on the problen	n type below that best d	escribes your issue.			
Accounts	Adware	Audio / Visual	AV Equipment			
CD Drive	Computer Monitor	Copier	CPU / Computer			
	📻 Email	D	Equipment Moving			
Desktop/Workstation		Equipment Checkout	Sym •			
Event Setup		🚳 Internet Filter	Laptop			
	Internet Connection	\overline{A}				
At	<u>M</u>	Q.	Password			
Learning Management System	Network Connectivity	New Equipment Req				
Printers	Security/Login	Server	Smart Board			
	Student Database		Web Site			
Software Application	11	Telephone Services	NCC.88			
Step 4 Please describe your problem or request. 🗹						

5.) On step 4 of the request, please describe as best you can the issue you are having. This gives us a better idea as to how to address the issue. Simply stating that the that you're having issues does not help. Giving us more details about the problem allows us to plan a resolution.

On step 5, you don't need to put in a tag number.

On step 6, you can upload a picture or screenshot. Again, any information is helpful.

Step 7 – The Submittal Password is sd205.

		Internet Connection					
	<u>At</u>	B	()	A	Password		
	Learning Management System	Network Connectivity	New Equipment Request				
	Printers	Security/Login	Server	er,	Smart Board		
		Student Database		Personal and a	Web Site		
	Software Application		Telephone Services				
Step 4	Please describe your p	roblem or request. 🗹					
			1				
Step 5	Step 5 Tag Number						
Step 6	Step 6 Attachment Attach New File (Maximum allowed is two attachments with a size of 3MB or less per file.)						
Step 7	Submittal Password 🗹	Forgot Passw	rord?				
Step 8	Step 8 Submit						
		lly shown as approved by you on su	ubmit.				
	NOTE: You will receive the following notifications.						
	You will be notified receipt of your request. You will be notified if this request is declined.						
	You will be notified if this request is duplicated. You will be notified if this request is closed.						
Lege	Legend						
	Required Information						