Accessing SchoolDude

 Go to the district website. <u>www.district205.net</u> You can also go to your respective school's webpage and find the link to SchoolDude.



For TT & TW website, scroll down a bit more and you will see a column labeled Quick Links.

	Quick Links
Quick Links	
2016-17 School Calendar	AM Bus Schedule
Building Work Order Request Training Video	Building Work Order Request Training Video
Curriculum Handbook	Financial Aid
Help Request Training Video	Help Request Training Video
Important Vaccination Information	Important Vaccination Information
ITC Alexandria Media	ITC Alexandria Media
iVisions Web Portal	iVisions Web Portal
Library	School Dude - Help Request
School Dude- Help Requests	NEW E-BOOK SERVICE!!
Plato Web	Professional Development
Professional Development	TalentEd Log-in
MTSS Referral Form	Thornton WeatherBug
Student Handbook	TT Saturday Bus Schedule

2.) After clicking on the link, it will take you to the SchoolDude website designed for the District 205. (Note the school logos in the top left.) From there you can begin to the account or greate an account.

B Welcome to MySchoolBu X	
\leftarrow \rightarrow C \blacksquare Secure https://login.myschool	Ibuilding.com/msb?acctNum=1814106112
Thornton Twp Hsd 205	Current SchoolDude User? Login Here!
Thornton Twp Hsd 205	Email Password Sign In Forgot Password? Never Submitted a SchoolDude Request? Register Here!
Powered by:	Join the SchoolDude Community Forum discussions Ch Copyright © 1999-2015 School

the top left.) From there you can login to the account or create an account.

When Creating a new account, you must use you District email. Using any other email will cause issues. Be sure to

remember your password. If you forgot your password, there is a "Forgot Password" option. A reset link will be sent to your district email.

1814106112]	
First Name		Last Name			
Phone Number				1	
Email]	
New Password					
Passwords are case sensi Confirm Password	itive and mu	ist be at least six	characters long.	, ,	
]	
Register					

3.) After logging into the system, notice the tabs under the school logos. There are two tabs for creating a Maintenance request, and another one to create an IT request. My request has all the tickets that you have submitted. The Settings tabs has some basic settings. When filling out a ticket, please fill out all the boxes in every step. The more information we have the better.

Thornton Twp Hsd 205	colline				
	apps				
Thornton Twp Hsd 205					
Maint Request IT Request My Requests Settings					
Click for IT Request	ASSIGNMENT SEARCH KNOWLEDGE BASE HELP				
	Legend 🕶				
Maintenance Request					
Welcome District 205 Maintenance Requests Thank you for using our internet service to submit work requests. This service he request form.	elps us to promptly attend to your issues and concerns. Please complete this				
Step 1 Please be yourself, click here if you are not Noel Zambrano	Email				
Noel Zambrano	zambrano.noel@district205.net				
Phone Pager	Mobile Phone				
Step 2 Location Select Location Building I If there is no building to choose, please contact your adm Select Building Area Select Area Ves remember my area entries for my payt new request entry	ninistrator. Area/Room Number ⊠				
■ Yes, remember my area entries for my next new request entry. Step 3 Select Problem Type: ✓					
Maintenance Help Desk:					
Click here for Maintenance Emergency Contacts Click on the problem type below that best describes your issue.					
Lustodial 🕺 Delivery	C Electrical				
Doors and Hardware					
Fire Protection of Grounds	Heating/Ventilation /Air Conditioning				
Key and Lock Of Lighting O Miccellaneous	Painting				

4.) On step 3 of the ticket, the problems are categorized by icons. Identify the problem as closely as possible. **If you have**

multiple issues, you must create another ticket for it. DO NOT place all the problems under one

ticket.

IT Request						
IT Request Form Thank you for using our internet service to submit work requests. This service helps us to promptly attend to your issues and concerns. Please complete this request form.						
tep 1 Please be yourself, click here if you are not Noel Zambrano First Name Last Name Email						
Noel	Zambrano Pager		zambrano.noel@district205.net Mobile Phone			
Phone						
Step 2 Location						
Select Location 🔻]					
Building 🗹 If there is t	no building to choose, ple	ease contact your adm	inistrator.			
Select Building Y						
Select Area 🔻			Area/Room Number 💟			
Yes, remember my area	entries for my next new requ	iest entry.				
Step 3 Select Problem Type:	2					
Technology Help	Desk: Click on the problen	n type below that best de	escribes your issue.			
Accounts	Adware	Audio / Visual	AV Equipment			
CD Drive	Computer Monitor	Copier	CPU / Computer			
	Email		Leguipment Moving			
Desktop/Workstation	A	Equipment Checkout	ig-me 0			
Event Setup	Internet Connection	internet Filter	Laptop			
<u>A+</u>		Q.	Password			
Learning Management System	Network Connectivity	New Equipment Requ	uest			
Printers	Security/Login	Server	Smart Board			
	Student Database	1	Web Site			
Software Application	IX.	Telephone Services	VERSON .			
Step 4 Please describe your problem or request. 🗹						

5.) On step 4 of the request, please describe as best you can the issue you are having. This gives us a better idea as to how to address the issue. Simply stating that the that you're having issues does not help. Giving us more details about the problem allows us to plan a resolution.

On step 5, you don't need to put in a tag number.

On step 6, you can upload a picture or screenshot. Again, any information is helpful.



		Internet Cor	nection					
	<u>A</u> +	- Marine Contraction of the second se	Q	(E		A	Password	
	Learning Management System	Network Cor	nnectivity I	New E	Equipment Request			
	Printers	ංචි Securi	ity/Login		Server	Γ.	Smart Board	
		Stude	nt Database				Web Site	
	Software Application	11		Teleph	none Services			
Step 4	Please describe your p	roblem or re	quest. 🗹					
Step 5	Step 5 Tag Number							
Step 6	Step 6 Attachment Attach New File (Maximum allowed is two attachments with a size of 3MB or less per file.)							
Step 7	Submittal Password 🔽	l 	Forgot Passwor	-d2				
	rorgot Password?							
Step 8	Submit							
	Your new requests are automatica NOTE: You will receive the followir	lly shown as appro ng notifications.	oved by you on subn	mit.				
	You will be notified receipt of your	request.						
	You will be notified if this request is declined. You will be notified if this request is duplicated.							
	You will be notified if this request is closed.							
	_							
Lege	nd							
	Required Information							