

ADDENDUM TO THE BID DOCUMENTS		Page: 1	Total Pages: 1
<u>Addendum No:</u> # 1		<u>Date this Addendum Issued:</u> October 11, 2024	
<u>Issuing Office:</u> Matanuska-Susitna Borough School District (MSBSD) Purchasing Department 690 Cope Industrial Way Palmer, Alaska 99645 Phone: (907) 861-5120 Facsimile: (907) 861-5184		<u>Previous Addenda Issued:</u> None _____ _____ _____ _____	
<u>Return Acknowledgment To:</u> Issuing Department		<u>Date and Hour of Bid Due Date:</u> November 12, 2024 at 2:00 P.M.	
<u>Bid Title:</u> Internet Services for the MSBSD		<u>As Advertised (Frontiersman):</u> October 2 and 4, 2024	
<u>Bid No:</u> B25-04		<u>As Advertised (ADN):</u> September 29 and October 2, 2024	
<p>The following corrections, changes, additions, deletions, revisions, and/or clarifications are hereby made a part of the contract documents. In case of conflicts between this addendum and previously issued documents, this addendum shall take precedence. The bidder must acknowledge receipt of this addendum in the space provided on Appendix #1. Failure to do so may subject the bidder to disqualification.</p>			
Questions:			
1. Q:	On Page 13, Section 4, Item E. : "The MSBSD prefers service delivery via High Availability (HA) and/or resilient equipment." Please define High Availability. Please define resilient equipment.		
A:	The intent of Item E is, to ensure we have some resiliency with hardware (provider owned/provider's responsibility), but not require multiple connections and not pay for a second connection either.		
2. Q:	Does E-Rate allow for a redundant diverse internet service? (Yes/No)		
A:	No.		
3. Q:	Does the MSBSD have funds allocated for a redundant diverse internet service? (Yes/No)		
A:	No.		
4. Q:	Many of [our] customers engage [us] under contracts that prevent [us] from disclosing their names, locations, or contact information. We would welcome any clarification or further information regarding the rationale behind [the request in Section 7.C.2.b of the Scope of Services and] any other suggestions from MSBSD for other ways in which [we] can provide information about [our] recent customers that would assist MSBSD in evaluating [our] candidacy.		
A:	That requirement is intended to be a measure of a firm's continued growth and health in the market. We would accept statistical and demographic data in lieu of a list of customer names, provided that proposers agree to supply additional references on request, beyond those required in the RFP.		
END OF ADDENDUM #1			

APPROVED BY: Beth Munson	DATE: October 11, 2024
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