

# FSA {HEALTH & DEPENDENT CARE}

ENROLLMENT BOOKLET

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### Flexible Spending Accounts (FSAs) are a great way to save taxes on money you spend for medical and dependent care expenses

That's because you do not pay income tax or Social Security tax on your election amount (the money you set aside). A Health FSA account is used for medical expenses, and a Dependent Care FSA (also known as a Dependent Care Assistance Plan) is used for child care expenses.

#### Health FSA

In a Health FSA account, you can put aside funds (up to the max per year, depending on your plan) to pay for unreimbursed medical, dental and vision expenses (that is, bills that are not paid by any insurance). This money is deducted from your pay before Federal and State withholding and FICA taxes are calculated. To access your FSA funds to pay medical expenses, just use your Mastercard® debit card to pay the bill (avoiding out-of-pocket cost), or file a manual claim for reimbursement by fax, email, postal mail, online, or via mobile app. Reimbursements can be deposited directly into your bank account.

To see a list of qualified medical expenses, see page 5.

#### Dependent Care Assistance Plan

With a Dependent Care FSA, you can set aside up to \$5,000 through your employer's cafeteria plan to cover care expenses for dependents while you're at work. DCAP applies to children from birth until their 13th birthday and can reimburse for daycare, preschool and pre-kindergarten, before— and after—school care, and summer camp (day camp only). You can also use a Dependent Care FSA to cover care costs for adult dependents who cannot take care of themselves while you're working.

Flexible Spending Account (FSA) Contribution Limits:

Health FSA: \$3,200 Dependent Care FSA: \$5,000

#### **FSA Debit Card**

Your employer is offering an FSA debit card to allow you to pay for eligible expenses without being out-of-pocket and waiting for reimbursement. The debit card is a payment facilitator that can be used at healthcare facilities, doctors, dentists and orthodontists, vision care providers, drug stores, and selected retailers.



Your debit card will be automatically approved when used for FSA-eligible items at any approved IIAS Qualified Merchant. When using your debit card, be sure to keep all receipts. Your benefits administrator may request them at any time to verify your purchase.



## Q: What if I am not covered or I do not have my dependents covered under my company's health insurance plan?

**A:** You and your family can still participate in the Health FSA or Dependent Care reimbursement account.

## Q: Why should I participate in the Health FSA when I already have health insurance?

**A:** The Health FSA is used to pay for expenses that are not covered by most health insurance policies, such as copayments, co-insurance, prescription drugs, glasses and contacts, orthodontics, dental care, and most over-the-counter items, to name a few.

#### Q: Do I need to have a lot of expenses?

A: No. You should put aside only enough funds to cover what you expect to spend during the plan year. If you do not use the money, the IRS mandates that you lose it, unless your plan allows unspent Health FSA monies (up to a maximum of \$640) to be carried over to the next plan year. Review your Summary Plan Description (SPD) to see if your plan includes Carryover.

#### Q: How do I figure how much to set aside?

**A:** Review receipts and check registers to see what you typically spend out-of-pocket on medical expenses for yourself and qualified family members. Then think about what might be different this year that would cause an increase or decrease. *Use the FSA worksheet provided.* 

## Q: What is the minimum/maximum amount that I can put into my account?

**A:** These amounts are determined by your employer and specified in your SPD. The maximum cannot exceed the IRS-mandated maximums. *See the top of page 2.* 

## Q: When must expenses be incurred in order to receive reimbursement under the Health FSA?

A: Eligible medical expenses must be incurred during the plan year and while you are a Plan participant. "Incurred" means that the service or treatment has been provided. If you pay for an eligible expense in advance, you cannot be reimbursed until the service or treatment has actually been received. You also cannot be reimbursed with current plan year funds for expenses incurred:

- · Before the plan year began;
- · Before your election form became effective;
- · After the close of the plan year; or,
- After a job separation or loss of eligibility (unless incurred during an applicable COBRA continuation period).

#### **FSA Worksheet**

Use this to estimate the amount you want to set aside in your flexible spending accounts

Insurance Deductibles	\$
Insurance Co-Pays	\$
Dental Deductibles	\$
Dental Expenses	\$
Vision Deductibles	\$
Vision Expenses	
Hearing Expenses	
Prescriptions	
Medical Equipment	
Chiropractor	
Other Medical Expenses	
Total Out-of-Pocket Medical Expenses	\$
Divide by No. of Pay	
Periods Per Year	÷
= Per-Payroll Deduction	
For Health FSA	\$

## Dependent Care for Children under 13 years of age

Cost Per Week	\$
Multiply by 52 weeks	x
Total Annual Cost(Maximum \$5,000)	\$
Divide by No. of Pay Periods Per Year	÷
= Per-Payroll Deduction For DCAP	\$



## Q: How do I access my FSA funds? What is the FSA debit card?

A: You will receive a benefits debit card that is linked to your FSA account. This is a limited-purpose Mastercard® that is coded for medical providers only. Having the FSA debit card lets you cover qualified expenses without first having to pay out-of-pocket and then wait for reimbursement. Although you have the option of setting a PIN for your card, a PIN is not necessary; to pay an expense, just swipe the FSA debit card as you would a regular credit card. If for any reason you did not use your card to pay an eligible expense, you can submit a claim for reimbursement (also known as a "request for distribution").

#### Q: Do I have to keep up with receipts?

A: You should always keep your receipts, even when you use your FSA debit card. With an FSA card, your transactions should automatically be approved, however, your administrator may ask for the receipt at any time in order to verify a transaction. Without an FSA card, you will have to send in a signed claims form with valid claims documentation

#### Q: What is required as claims documentation?

**A:** You must submit a copy of your statement, invoice, visit record, explanation of benefits (EOB), or other document that shows the date and type of service, amount charged, and provider. Canceled checks and credit card slips are not qualified receipts.

## Q: What if I have a claim early in the plan year and do not have enough money in my account?

A: You are eligible for 100% of your Health FSA election at the start of the plan year, due to the "Uniform Coverage Rule." Your payroll deductions will continue throughout the plan year to catch up on any expenses you have been advanced. For the Dependent Care FSA, you will be reimbursed as your deductions are deposited with your employer.

## Q: If I put my own pre-tax money in a spending account, why would I lose it if I don't spend it?

A: This is an IRS requirement. If your plan does not include Carryover, you may have a grace period of up to 2.5 months from the end of the plan year to use any leftover funds. You may also have a run-out period from the end of the plan year to submit eligible claims. Refer to your SPD.

#### Q: Can I change my contributions during the year?

**A:** Only if you experience a qualified change of status, such as marriage, divorce, birth, adoption, or a change in your or your spouse's employment status.

# Q: Can Dependent Care expenses be reimbursed at the beginning of the month for care that will be provided later in that month?

A: No, regulations require that Dependent Care claims can only be reimbursed when a service has actually been received. If you pay in advance for a certain period of time, you cannot be reimbursed until the period has ended (i.e., until the care has been received).

## Q: Can an employee who participates in Dependent Care FSA also claim the Dependent Care Tax Credit?

**A:** No. There is no 'double-dipping.' If you are using a DCAP you may not also elect the tax credit on the same money. Please consult with a tax preparer for more information.

## Q: Does the provider have to do anything different to take the FSA debit card?

A: No. The card is compatible with standard Mastercard processing systems. The only requirement is that the provider's credit card Merchant Category Code matches one of those assigned to qualified goods and services (i.e., the card will not work at a gas station, pet store, hair salon, etc.)

## Q: What if there is not enough money in my FSA when I swipe the card to pay an expense?

A: If the transaction exceeds your available balance (purse value), usually it will be declined. Some merchants can accept "split tender," which means their system is able to charge your card only for the portion that equals your available balance and then ask for a different form of payment to cover the remainder.

#### Q: Are there any transaction limits on my FSA debit card?

**A:** Both the per-transaction limit and the maximum combined daily transaction limit for the FSA debit card is \$5,000.

## Q: How can I check my account balance, card transactions, status of reimbursement claims, and so on?

A: You have account access 24 hours a day through your FSA online employee portal and through the FSA mobile app. To register and log in for the first time, refer to the welcome email that your benefits administrator will send after enrollment.

#### Q: What if I still need help after looking at my account?

**A:** Contact your benefits administrator, whose information can be found on the back cover of this enrollment booklet.

## Eligible/Non-Eligible Expenses

#### FSA Eligible Health Care Expenses

Please note that we do not intend this list to be comprehensive tax advice. For more detailed information, please consult IRS Publication 502 or see your tax advisor. \*If prescribed for a particular ailment or medical condition; provider letter required.

Acupuncture

Alcoholism treatment Allergy shots and testing Ambulance (ground or air)

Artificial limbs

Blind services and equipment Car controls for handicapped\*

Chiropractor services

Coinsurance and deductibles

Contact lenses

Crutches, wheelchairs, walkers

Dental treatment

Dentures

Diagnostic tests
Doctor's fees

Drug addiction treatment & facilities

Drugs (prescription)

Eye examinations and eyeglasses

Home health and/or hospice care

Hospital services

Insulin

Laboratory fees
LASIK eye surgery

Medical alert (bracelet, necklace)
Medical monitoring and testing devices\*

Nursing services Obstetrical expenses Occlusal guards

Operations and surgeries (legal)

Optometrists
Orthodontia

Orthopedic services

Osteopaths

Oxygen/oxygen equipment

Physical exams (except for employment–related physicals)

Physical therapy Psychiatric care

(psychologists, psychotherapists)

Radial keratotomy

Schools (special, relief, or handicapped)

Sexual dysfunction treatment Smoking cessation programs

Surgical fees

Television or telephone for the hearing

impaired

Therapy treatments\*

Transportation (essentially and primarily

for medical care; limits apply)

Vaccinations Vitamins\*

Weight loss programs\*

X-rays

#### Important Notice About Over-the-Counter (OTC) Medications

With passage of the Coronavirus Aid, Relief and Economic Security Act (CARES Act) in March 2020, OTC medications are once again eligible for purchase with FSA/HSA funds without the need for a prescription. In addition, menstrual care products are now also eligible for purchase with FSA/HSA funds without the need for a prescription. You can use either your debit card to purchase these items or submit the purchase receipt for reimbursement.

#### Common FSA Eligible OTC Medications and Products

Acne medications & treatments

Allergy & sinus, cold, flu & cough remedies

Antacids & acid controllers

Antibiotic & antiseptic sprays, creams & ointments

Anti-diarrheals Anti-fungals

Anti-gas & stomach remedies

Anti-itch & insect bite remedies Anti-parasitics

Digestive aids
Baby care (diaper rash ointments, teething gel,

rehydration fluids, etc.)
Bandages and bandaids

Breast pumps for nursing mothers

Braces & supports

Contact lens solution

Contraceptives (condoms, gels, foams,

suppositories, etc.)

CPAP equipment & supplies

Diabetic testing supplies/equipment

Durable medical equipment (power chairs,

walkers, wheelchairs, etc.) Eczema & psoriasis remedies

Eye drops, ear drops, nasal sprays

First aid kits

Hemorrhoidal preparations

Home diagnostic (pregnancy tests, ovulation kits. thermometers. blood

pressure monitors, etc.)

Hydrogen peroxide, rubbing alcohol

Laxatives

Medicated bandaids & dressings

Menstrual Care Products

Motion sickness remedies

Nicotine patches and other smoking cessation

aids

OTC varieties of Insulin

Pain relievers (aspirin, ibuprofen, acetaminophen, naproxen, etc.)

Personal protection equipment (PPE) for

COVID 19

Reading glasses

Sleep aids & sedatives

Wart removal remedies, corn patches

All OTC items listed are examples.

#### These items are commonly mistaken as eligible but do not meet the requirements:

Cosmetic surgery and procedures
Cosmetic Dental Procedures (incl. teeth
whitening)

Health programs, health clubs and gyms Insurance premiums

(not reimbursable under FSA)

Teeth whitening
Vitamins & supplements
without prescription



#### Benefits at Your Fingertips

Access your employee benefits account information on your mobile device with the Mobile myRSC app for iPhone® and Android®.

# What You Can Do with Mobile myRSC

- View Accounts
  Including detailed account and balance information
- Card Activity Account information
- Manage Subscriptions Set up email notifications to keep you up-to-date on all account and health debit card activity
- ▶ SnapClaim<sup>™</sup>

Our Mobile App for iPhone® and Android® with integrated SnapClaim™echnology allows claims filing using your smartphone! Just open a claim using the mobile app, fill in some details onscreen, take a photo of your receipt with your smartphone camera, and upload. Claims filing couldn't be easier!

Locating and Loading the App Simply search for "myRSC" on the App Store for Apple products or on the Google Play Store for Android products, and then load as you would any other app.

#### ▶ Logging In

Access the mobile services using the same username and password you use to log in to the full myRSC website. After logging in, you will be on the home page which will list your options.

#### ▶ Getting Help

Click the Help button at the bottom right of all Mobile myRSC pages to access contact information for your administrator, who will be able to provide assistance.

#### ▶ Going Home

Press the Home button on the bottom left corner of any page to return to the home page.





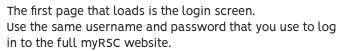


## Mobile myRSC<sup>SM</sup> Quick Start Guide

#### Logging In

Open the Mobile myRSC app or point your browser to:





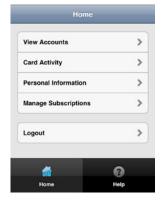
NOTE: The mobile site is optimized to work on Safari on an iOS, the default Android Browser, or Chrome on Android 4.x. If you are using an older browser, you will automatically be redirected to the classic myRSC site.

#### The Home Page

Once you log in, you are on the Home page. This page lists all available options you have on the mobile site:

#### View Accounts:

View the balance and details of your Health Reimbursement Account (HRA), Health Savings Account (HSA),



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or Flex Spending Accounts (FSA). You may have one or or more of these accounts available to you, depending on your company's benefit package

- Card Activity: View all card transactions and card details
- Personal Information: View or edit your personal information
- Manage Subscriptions: Change the emails and notifications sent by myRSC
- Logout: Logs you out of your account
- Home and Help: Home brings you back to this screen and Help provides contact information regarding your benefits

#### **Account Summary**

When you select the View Accounts option, the page displays only the benefits for which you are subscribed. Your display may look very different than the screen shot pictured here. Select the benefit you wish to view to see unresolved transactions, benefit summary data, and details of claims and reimbursements.



#### **Card Activity**

The Card Activity page gives you the option to view the transaction details or account details of your debit card.



Selecting View Transaction

Detail takes you to the Transaction Overview page. Select the month and year for the card activity you want to view. Only the transactions for the month and year you choose will be displayed. Clicking on a particular transaction lets you see the details of that card swipe.

Selecting View Account Detail lists all cardholders on your plan. You can then select the person's name and see the account details associated with that card. You also have the option of blocking a card.





All sections of the claim form must be completed in order to receive reimbursement.

#### Claim Form Section 1: Employee Information

The following information must be included for each claim:

- · Employee (Participant) Social Security Number
- Employee Name
- · Employee Address
- · Employee Phone Number

# Claim Form Section 2: Claim Information

The following must be included for each claim:

#### For Medical Expenses:

- · Date of Service
- Description of Service
- · Patient Name
- Amount of Claim
- Name of Provider

#### For Dependent Care Expenses:

- Date of Service
- Provider Tax ID/SSN
- Dependent Name
- Amount of Claim
- Dependent Age
- · Name of Care Provider
- · Care Provider Address

For Medical Expenses, you must provide a provider receipt or insurance carrier explanation of benefits (EOB) that contains ALL of the information listed under "For Medical Expenses" above. Cancelled checks, non-detailed credit card receipts, or generic cash receipts do not provide all the information necessary to substantiate claims and cannot be accepted. Statements with "Previous Balance", "Balance Forward", or "Paid on Account" do not contain all of the necessary information and cannot be accepted.

For Dependent Day Care Expenses, you must provide either a receipt that contains ALL of the information listed under "For Dependent Day Care Expenses" or a signature of the Care Provider on the completed claim form. Expenses submitted for Dependent Care reimbursement must allow the participant to be gainfully employed (or looking for work). Overnight camps, extracurricular activity fees, care for children over the age of 12, and private school fees (for grades Kindergarten and up) are not eligible expenses for Dependent Care reimbursement.

#### Claim Form Section 3: Signature

The participant must sign and date the claim form in order for the claims to be reimbursed.

#### For Reimbursement

Submit the claim form by email, mail, fax, your administrator's website, or mobile app (if applicable).

## Claim Form – Health FSA Reimbursement or Card Substantiation

	□ Please check	here if new mailing	address □ Please cl	heck here if new email addres	55
<u>Employer</u> Name	(Please Print)				
<u>Employee</u> Last N	Name	First	Name	Middle Initial	
Address City		State		Zip	
Social Security Number		Home Phone ( )		Work Phone ( )	
Employee Email Address					
Debit Card Purchase?	Service Date (mm/dd/yyyy)	Patient Name & Relationship	Provider Name & Address	Description of Service	Amount
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
□ Yes □ No					\$
				Total	\$
Employee's Certification for Disbursement I certify that the expenses for reimbursement requested from my accounts were incurred by me (and/or my spouse and/or eligible dependents), were not reimbursed by any other plan, and to the best of my knowledge and belief, are eligible for reimbursement under my Reimbursement Plans. I (or we) will not use the expense reimbursed through this account as deductions or credits when filing my (our) individual income tax return. I understand that any person who knowingly and with intent to injure, defraud, or deceive any insurance company, administrator, or plan service provider files a statement of claim containing false, incomplete or misleading information may be guilty of a criminal act punishable under law.					
Employee's Sigr	nature			Date	/ / mm/dd/yy

For fastest reimbursement, please submit claims via FAX, EMAIL or MOBILE APP

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## Claim Form - DCAP Reimbursement

		☐ Please Check here i	j new ma	illing adaress	□ Please che	ck nere ij new emaii adare	255
Employ	<u>er</u> Name	e (Please Print)					
Employee Last Name			_ First Name		Middle Initial	Middle Initial	
Address	Address City			_ State		Zip	
Social S	Security	Number		Home Phone ( ) Work Phone ( ) _			
Employ	ee Emai	l Address					
Please	read th	are Claims ne Reimbursement Accorm if you need more			-	ns before completing thi completed.	s claim. Use a
Service From	Period To	Dependent Name	Age	Provider Name (	& Address	Provider Tax ID#/SS#	Amount
							\$
							\$
							\$
							\$
							\$
						Total	\$
Employee's Certification for Disbursement I certify that the expenses for reimbursement requested from my accounts were incurred by me (and/or my spouse and/or eligible dependents), were not reimbursed by any other plan, and to the best of my knowledge and belief, are eligible for reimbursement under my Reimbursement Plans. I (or we) will not use the expense reimbursed through this account as deductions or credits when filing my (our) individual income tax return. Any person who knowingly and with intent to injure, defraud, or deceive any insurance company, administrator, or plan service provider, files a statement of claim containing false, incomplete or misleading information may be guilty of a criminal act punishable under law.							
Employ	ee's Sigi	nature				Date	/ / mm/dd/yy

For fastest reimbursement, please submit claims via FAX, EMAIL or MOBILE APP

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## **Election Form**

- If not electing for the current year, please fill in name at top and sign at the very bottom to waive participation -

First Name		Middle Initial
State		Zip
Home Phone (	)	Work Phone ( )
nder the Plan, will start with elect qualified benefits withir	n my first payo I the guideline	fund my Cafeteria Plan as indicated below. I understand check dated after the plan year begins. I understand that the es of the Internal Revenue Code. I also understand that the medical, dental, vision and/or dependent care expenses.
pending Account (FS)	A) election	S.
	\$	(Annual Amt.)
e) Expenses	\$	(Annual Amt.)
nent method.		
at any merchant, bank or AT pate. If the debit card is issue nd must repay the full amou on request I must submit the s a non-qualified expense ar	M. I understaned pursuant to nt of the non- se documents nd I will be red	d that the debit card is to be used exclusively for Qualified Employer Plans and I use the Card for an expense that is not qualified expense. I agree to save all invoices and receipts for review by the benefits administrator. Failure to submit quired to remit payment to my Employer. Payment may be in savings account, a post-tax deduction from my paycheck, or
ard (cannot be same as Employ	ee)	
nent method.		
		s or special symbols)
		sh <u>ow all t</u> he needed information
		be revoked or changed during the plan year, unless ange in my family status. I hereby certify the above
		Date
or this plan year. (sign l	oottom line	)
		Date
	State	Home Phone ( )

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