

# mySchoolBucks®

## Parents

## Getting

## Started

## Guide



## mySchoolBucks Login Screen

Congratulations, your school district now offers [mySchoolBucks](#), a convenient and secure online payment and parent information portal! With [mySchoolBucks](#) you can deposit money into one or more student accounts, track purchase history, create low-balance reminders and even set-up an automatically recurring payment.

As you will soon discover, [mySchoolBucks](#) is designed to be intuitive and easy to use, but to help you get started, this document will guide you through the process of:

- creating a new parent account
- adding one or more students to your account
- making a payment

### Step 1 - Creating a New Parent Account



Use [mySchoolBucks.com](#) to:

- Pay for your child's meals, library fees and other school items in one central place.
- Set up automatic email reminders to tell you when a payment is needed.
- Make payments for all your children, even if they attend different schools.
- View your child's cafeteria purchases and get information on foods your child eats at school.
- Purchase athletic tickets, yearbooks, t-shirts and other fun items in the school store.

**Note:** Your school may not offer all school items or payment methods for online purchase or other optional features.



This screen will be used by both new and returning users.

**NOTE: IF A PARENT WAS PREVIOUSLY REGISTERED WITH MYNUTRIKIDS THEN THEIR ACCOUNT HAS BEEN CONVERTED AND THERE IS NO NEED TO CREATE A NEW ACCOUNT. A RETURNING USER WILL COMPLETE THE "ACCESS YOUR ACCOUNT" AND CLICK THE "LOG IN" BUTTON.**

All new parent users will click on the **"REGISTER FOR A FREE ACCOUNT" button** and proceed to Step 2.

## Step 2 – Select State

### Add Account

To find your school district, please select your state/province



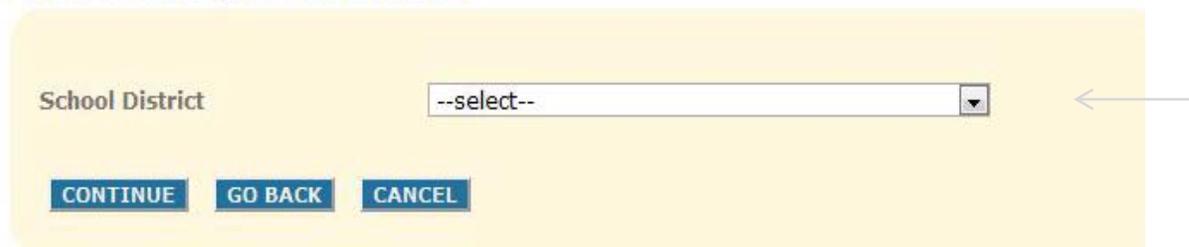
State/Province   ←

From this screen, select the appropriate state (in which your school district is located) and click the “CONTINUE” button.

## Step 3 – Select School District

### Add Account

Please select your school district



School District   ←

From this screen, select the “School District” from the drop down box, and then click the “CONTINUE” button.

## Step 4 – Enter Parent Information

### Add Account

⚠ indicates required field

**Note:** Please enter your name here rather than your child's name. You'll be asked to add your children later.

First Name ⚠

Last Name ⚠

Street Address ⚠

City ⚠

State/Province ⚠

ZIP/Postal code ⚠

Daytime phone ⚠  (###-###-####)

Evening phone ⚠  (###-###-####)

Email Address ⚠

(Note: Your email address is held confidential. We will not send you unsolicited emails. A valid email address is required to receive payment confirmations.)

At this resource screen, fill in all areas denoted with the RED box.

Once all fields have been properly completed, click the “**CONTINUE**” button.

## Step 5 – Create Parent User Credentials

### Add Account

■ indicates required field

**Login ID** ■   
(Must be at least 4 characters and may only contain letters, numbers, or underscores.)

**Password** ■   
(Must be at least 4 characters - case sensitive)

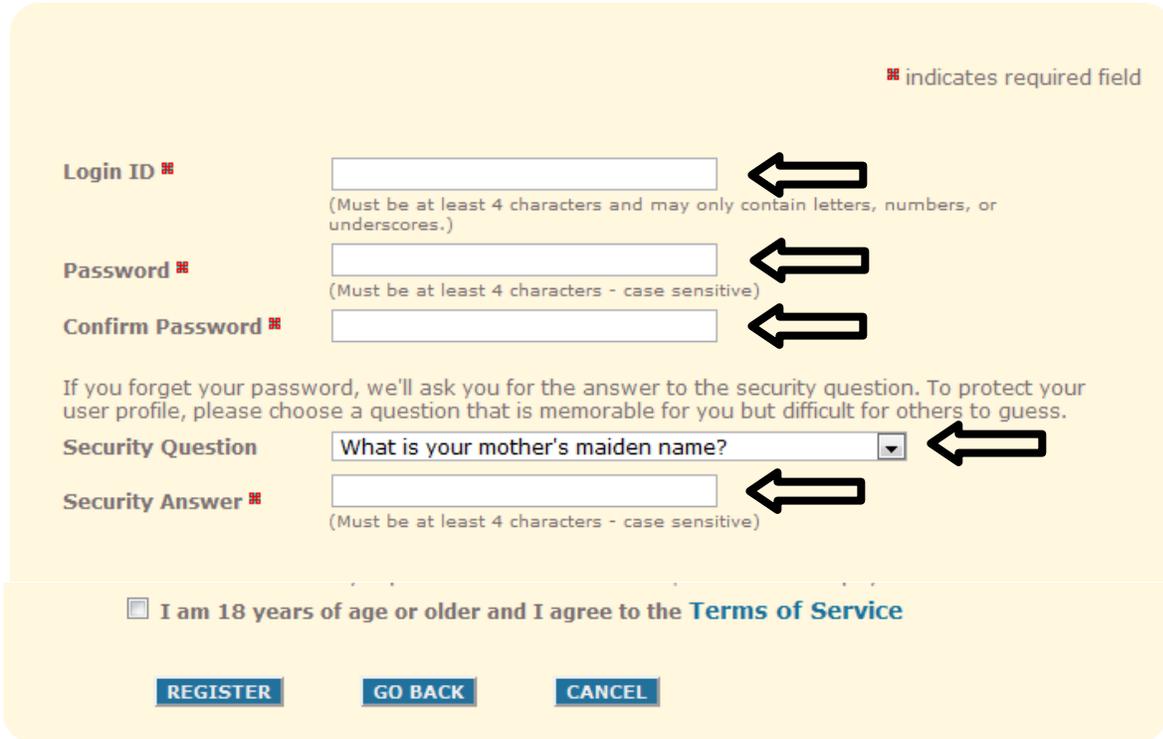
**Confirm Password** ■

If you forget your password, we'll ask you for the answer to the security question. To protect your user profile, please choose a question that is memorable for you but difficult for others to guess.

**Security Question**

**Security Answer** ■   
(Must be at least 4 characters - case sensitive)

I am 18 years of age or older and I agree to the [Terms of Service](#)

A screenshot of a web form titled "Add Account" for creating a parent user. The form is on a light yellow background. It includes fields for "Login ID", "Password", "Confirm Password", "Security Question", and "Security Answer". Each field has a red asterisk icon indicating it is required. Below the "Security Question" field is a dropdown menu with the selected option "What is your mother's maiden name?". At the bottom, there is a checkbox for "I am 18 years of age or older and I agree to the Terms of Service" and three buttons: "REGISTER", "GO BACK", and "CANCEL". Five black arrows point to the Login ID, Password, Confirm Password, Security Question dropdown, and Security Answer fields.

From this screen, the login ID and password will be created for your mySchoolBucks user account.

**(Note: arrows denote the fields that are required for completion.)**

Once all fields have been completed for **Login ID and Password** have been setup and confirmed, click on the **“Security Question”** drop down box to select the question.

**Once the security question has been selected, enter the answer in the “Security Answer” field.**

Before moving forward, a NOTICE disclaimer alerts new users of the convenience fee that may be imposed for payments/deposits to student accounts. The user will then click the box and **“REGISTER”**.

## Step6 – Complete Registration

### *Add Account*

Registration completed. Thank you! We've sent an email to confirm your registration.

**FINISH**

Upon successful creation of the user account, the **“FINISH”** button will appear. Click this button to complete the mySchoolBucks user account setup.

## Adding Students to Your Account (“My Household”)

Once you have created a parent account, click **My Household** on the left-side navigation bar to add students to your account. The following steps are required to add one or more students to your Household.

### Step 1 – Student Lookup

Parent Resources  
Getting Started  
My User Profile  
Email Preferences  
Downloads  
Cafeteria Purchases  
My Household

Payment Center  
My Basket  
Make A Payment  
School Store  
My Billing Accts  
My Order History  
My Payment History

More Info  
Help / FAQ  
Send Us Feedback  
Log Out

### Getting Started

To get started, complete the following steps:

**Step 1.** If you are a parent, **look up your students** and add them to your household. \*

**Step 2.** **Make a payment.**

**Step 3.** Visit our **school store** to purchase other school related items.

\* If you are an alumni or school supporter or do not have children enrolled in the school district you may skip step 1.

**My Household**  
Student Name  
Allen, Ronnie  
Brewer, Johnny

To add one or more students to your Household, click **look up your students**.

### Step 2 – Enter Student Information

Parent Resources  
Getting Started  
My User Profile  
Email Preferences  
Downloads  
Cafeteria Purchases  
My Household

Payment Center  
My Basket  
Make A Payment  
School Store  
My Billing Accts  
My Order History  
My Payment History

More Info  
Help / FAQ  
Send Us Feedback  
Log Out

### Add Student

To find a student please select the name of the school, enter the student's name and info, and choose Find.

■ indicates required field

School ■

First Name ■

Last Name ■

One of the following is required

Birthdate

or

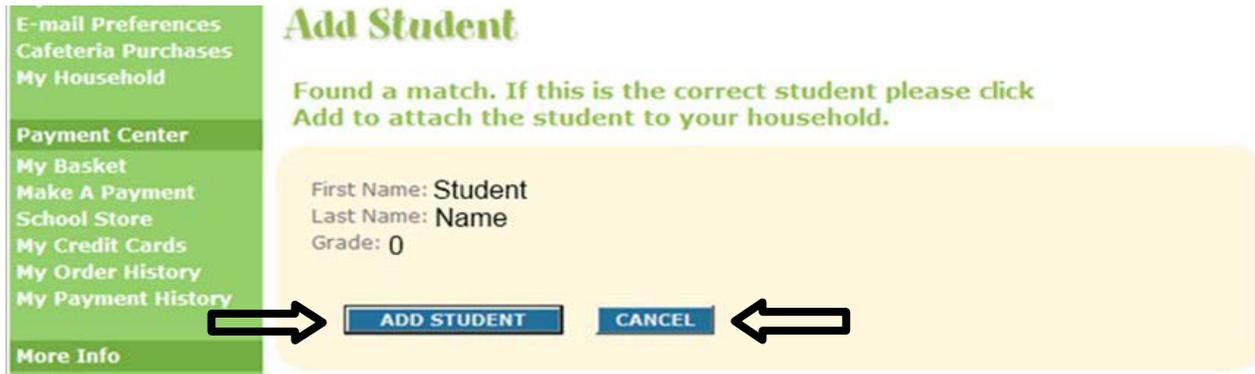
Student #

[Don't have your child's student ID?](#)

**FIND STUDENT** **CANCEL**

Select your school district from the drop-down menu. Enter the student's first name, last name and birth date or Student ID Number. Then click **Find Student**.

### Step 3 – Add Student



A student's name and grade will be displayed when the search is complete. If this is the correct student, click *Add Student*. If the information is not correct, click *Cancel* and try your search again.

### Step 4 – Finish or Add Another Student

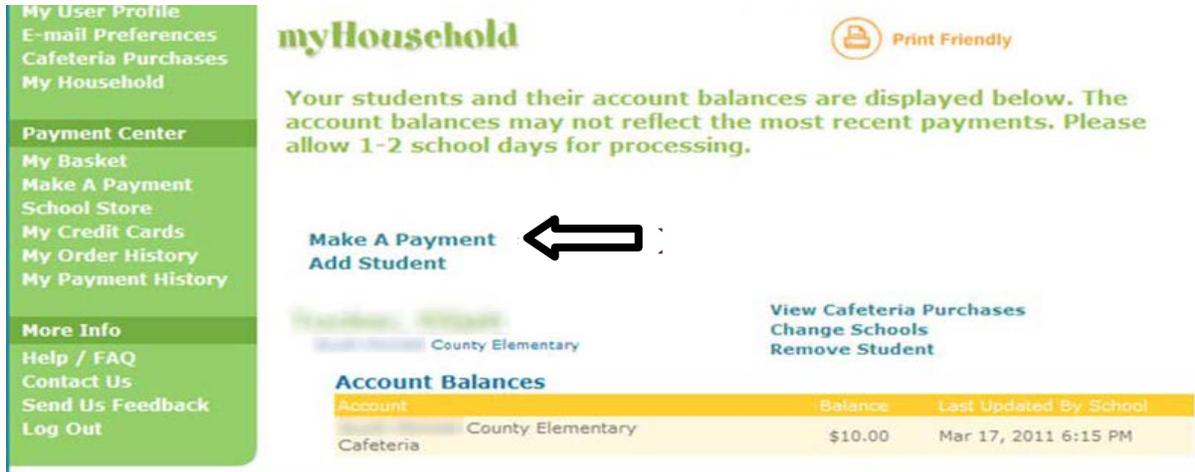


You have now successfully added a student to your Household. To associate more students with your account, click **Add Another Student** and complete **Steps 1-3** until all students have been added. If there are no other students to add, click **Finish**.

## Deposit Money into a Student Account

Once you have added students to your Household, their names and schools will appear by clicking the **My Household** link on the left-hand side of the page. This page will also display the current balance available for each student. From this page you can deposit money into a Student Account, view purchase history and add or remove students.

### Step 1 – Making a Deposit

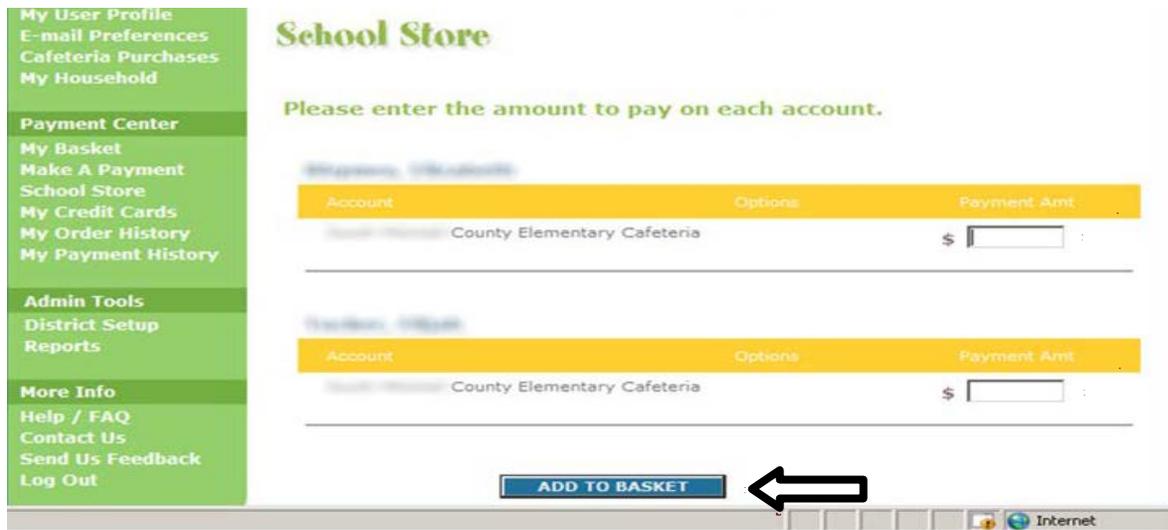


The screenshot shows the 'myHousehold' interface. On the left is a green navigation menu with sections: 'My User Profile' (E-mail Preferences, Cafeteria Purchases, My Household), 'Payment Center' (My Basket, Make A Payment, School Store, My Credit Cards, My Order History, My Payment History), and 'More Info' (Help / FAQ, Contact Us, Send Us Feedback, Log Out). The main content area has the 'myHousehold' logo and a 'Print Friendly' icon. Below the logo is a message: 'Your students and their account balances are displayed below. The account balances may not reflect the most recent payments. Please allow 1-2 school days for processing.' A black arrow points to the 'Make A Payment' link. Below this is a table for 'Account Balances' with columns 'Account', 'Balance', and 'Last Updated By School'. The table shows one entry for 'County Elementary Cafeteria' with a balance of '\$10.00' and a last update of 'Mar 17, 2011 6:15 PM'. To the right of the table are links: 'View Cafeteria Purchases', 'Change Schools', and 'Remove Student'.

Account	Balance	Last Updated By School
County Elementary Cafeteria	\$10.00	Mar 17, 2011 6:15 PM

To deposit money into one or more student accounts, click **Make a Payment**.

### Step 2 – Enter Deposit Amount



The screenshot shows the 'School Store' interface. The left navigation menu is the same as in the previous screenshot. The main content area has the 'School Store' logo and a message: 'Please enter the amount to pay on each account.' Below this is a form with two identical rows. Each row has a table with columns 'Account', 'Options', and 'Payment Amt'. The first row shows 'County Elementary Cafeteria' and a text input field for the payment amount. A black arrow points to the 'ADD TO BASKET' button at the bottom of the form.

Account	Options	Payment Amt
County Elementary Cafeteria		\$ <input type="text"/>
County Elementary Cafeteria		\$ <input type="text"/>

Enter the amount you want to deposit into each student account, and then click **Add to Basket**.

### Step 3 – Review Deposit Amount(s)

**My Basket**

Name	Student	Unit Price	Quantity	Total Price	
County Elementary Cafeteria		\$5.00	1	\$5.00	<a href="#">Remove</a>

[Setup a payment schedule](#)

 [CHECK OUT NOW](#) [CONTINUE SHOPPING](#)

Review the amount(s) you have entered and verify the information is correct. If you need to adjust any amount, click **Continue Shopping**. If the information is correct and you are finished, click **Check Out Now**.

### Step 4 – Payment Information

■ indicates required field

Card Type:    

Card Number ■:  (ex: 1234567890123456)

Expiration Date:

Name on Card ■:

Billing Address ■:

City ■:

State/Province:

ZIP/Postal code ■:

Note: Please ensure your billing address matches the record on file with your credit card provider.

You may update your credit card information at a later time by selecting 'My Credit Cards'.

 [CONTINUE](#) [GO BACK](#) [CANCEL](#)

Enter your payment information, making sure to complete all required fields, then click **Continue**.

## Step 5 – Card Verification Code

**Order - Card Verification**

Please enter the card verification number from your credit card.

■ indicates required field

Verification Code ■

**CONTINUE** **GO BACK** **CANCEL**

Note: For your protection, we require that you enter a credit card verification number for all purchases made online. For Visa, MasterCard, or Discover the verification number is the final 3-digit number located on the back of the credit card. For American Express, it is the four digits printed above the account number on the front of the card.

Card ID

If paying with a credit or debit card, enter the three- or four-digit Verification Code that appears on the card, and then click **Continue**.

## Step 6 – Review Order

**Order - Review Your Order**

Please review the amounts entered and the total charges to your credit card. When you're ready, press the Place Order button to complete the transaction.

Refund Policy: Please contact the school administrator for our refund policy.

Name	Student	Unit Price	Quantity	Total Price
County Middle School Cafeteria		\$5.00	1	\$5.00
County Elementary Cafeteria		\$5.00	1	\$5.00

Subtotal: \$10.00  
Convenience Fee: \$0.00  
**Grand Total: \$10.00**

Bill to: Visa ending in 8795

**PLACE ORDER** **GO BACK** **CANCEL**

Review your order and make sure that all deposits are correct. This screen will show the amount of deposit for each student, a subtotal of the payment and then the total payment amount including any convenience fee to make a payment. If the order is correct, click **Place Order**.

**Step 7 – Payment Confirmation & Receipt**

**Order - Order Results**

Your order was accepted. Thank you!

Your reference code is [REDACTED]

If you have provided an email address you will receive an email confirmation. You may check Order History on this website at any time for order status.

Press the Print Order button to print a copy for your records.

**PRINT ORDER**   **FINISH** ←

When your order is complete, you will receive a confirmation number that can be used to locate this transaction at a later date. We recommend you print this page and keep a copy for your records. After clicking Print Oder, a printable receipt (sample below) will open in a new window.

2/17/2011 mySchoolBucks - Your County Schools

**Order**

ID: [REDACTED]  
 Date: Feb 17, 2011 8:47 AM  
 Status: closed  
 School District: Your County Schools  
 Store: Food Services Store  
 Name: Smith, Charles  
 Address: PO Box 292  
 Grape Creek, #1887  
 Daytime phone: 410-425-4005  
 Evening phone: 410-575-1112  
 E-mail Address: charles.smith@gmail.com

*Sample MySchoolBucks Receipt*

<u>Name</u>	<u>Student</u>	<u>Unit Price</u>	<u>Quantity</u>	<u>Total Price</u>
Elementary School Cafeteria	[REDACTED]	\$12.00	1	\$12.00
Subtotal:				\$12.00
Convenience Fee:				\$2.00
<b>Grand Total:</b>				<b>\$14.00</b>

Bill to: Visa ending in 1234

After printing this page, close the receipt window and click **Finish** to complete your transaction.