



Do You Need To...

- Sign-Up for Communications from your Child's School?
- Update Your SchoolMessenger Communication Preferences?
- View or listen to past messages?
- Request support for Communications?

What is the SchoolMessenger App? [Video Introduction](#)

You can help to ensure that information is up-to-date by keeping information in [FinalForms](#) up to date. ***FinalForms is also used to help ensure student data privacy and verify contact information*** when requesting support or requesting a student be added as a contact.

View or Listen to past Messages or Manage Your Communication Preferences

You can view or listen to past messages and manage your own communication preferences for the contact information you have on file with your child's school or district by visiting the following website:

<https://go.schoolmessenger.com>

- You must sign-up to view or listen to past messages and manage your contact preferences.
- You must be a contact in PowerSchool to Sign-up.
- This App is also available for both Android and Apple devices.

Adding a student to the contact list to receive Messages and Alerts

- Student devices and ***school email*** must be added to their contacts in order to receive messages and alerts.
- Student must be in grades 7-12
- FinalForms must be signed by both the parent and the student.
- Student's Parent or Guardian must request that contact information be added to the database.
- For security and archival purposes, requests for adding a student must be Emailed to messenger@montpelier-k12.org. Phone requests will not be accepted.

Request must include the following Information:

- Student Name
- Student ID number (used to setup email for the student)
- Phone Number to be added

Opt-Out of Communications

If you are receiving unwanted phone calls, emails, or texts from a school or district, please contact the school or district directly to request that your contact information be updated or removed from their databases. That is the best way to ensure that you will not receive any kind of unwanted information from the school or district going forward.

Support:

The best way to get help with any of these tasks is to contact tech support directly.

- Phone: 419-485-6717
or
- Email: messenger@montpelier-k12.org