



Cherry Hill
PUBLIC SCHOOLS

Session 1: Parent University

Exploring the Virtual Learning Platform and sharing resources for support

8/19

CHPS

Technical Support

Basic Troubleshooting:

- Reboot the chromebook
Shutdown from menu or press/hold power
- Check WiFi Connectivity to your Router
- Consider location used for learning
- [Google Hardware Troubleshooting](#)
- Contact the CHPS Technology Team



Technical Support

Need more help?

Email - studentsupport@chclc.org

- Please give:
 - Your student's name
 - Phone number you can be reached
 - Description of the issue
- The CHPS Technology Team hours are 7am-5pm Monday-Friday

Navigating The Cherry Hill School District Website

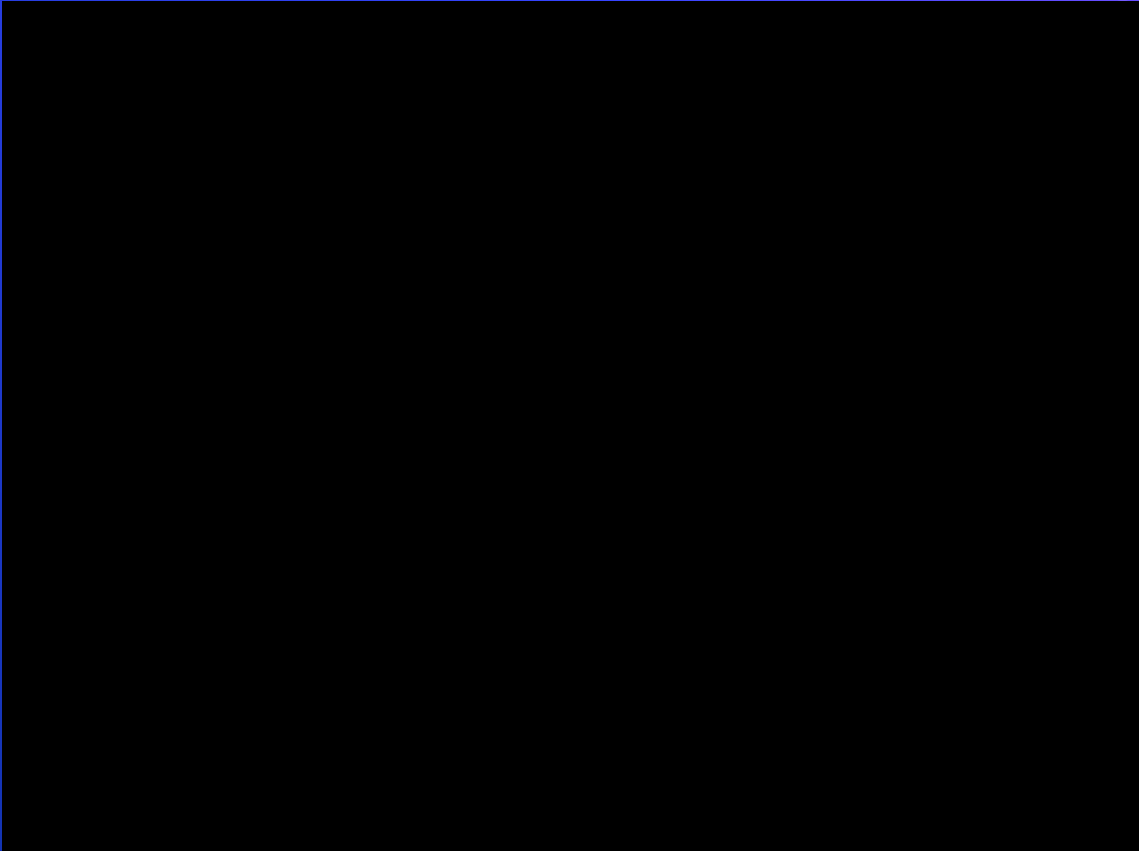
- Parents

Saving Video

This video is being saved to Google Drive.

Navigating The Cherry Hill School District Website

- Students



Additional Helpful Resources

[Defining Blended, Hybrid, and Flipped Learning Presentation](#)

[New Jersey Department of Education - Family Resources](#)

[Education Reimagined - Distance Learning Resources for Parents](#)