

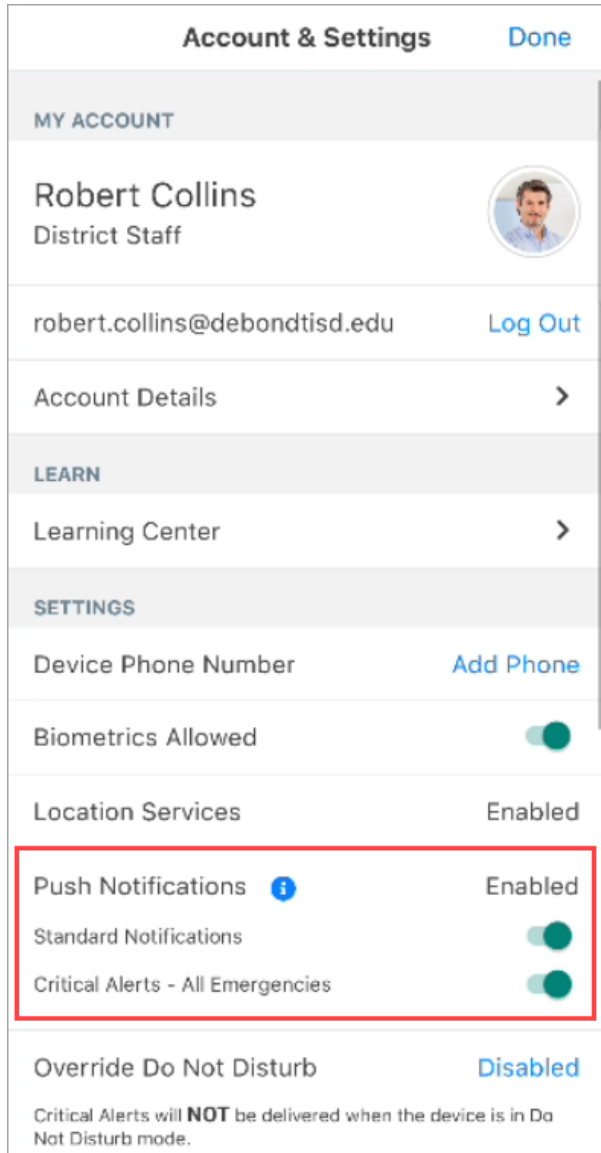
Override Do Not Disturb for Androids

Unlike iPhone, Androids require the user to manually allow Raptor Alert Critical Notifications to override the phone when it is on Do Not Disturb. This is a required step for everyone with an Android device.

1. On the Raptor Alert **Home** screen, click the **Account and Settings** icon in the upper left corner.

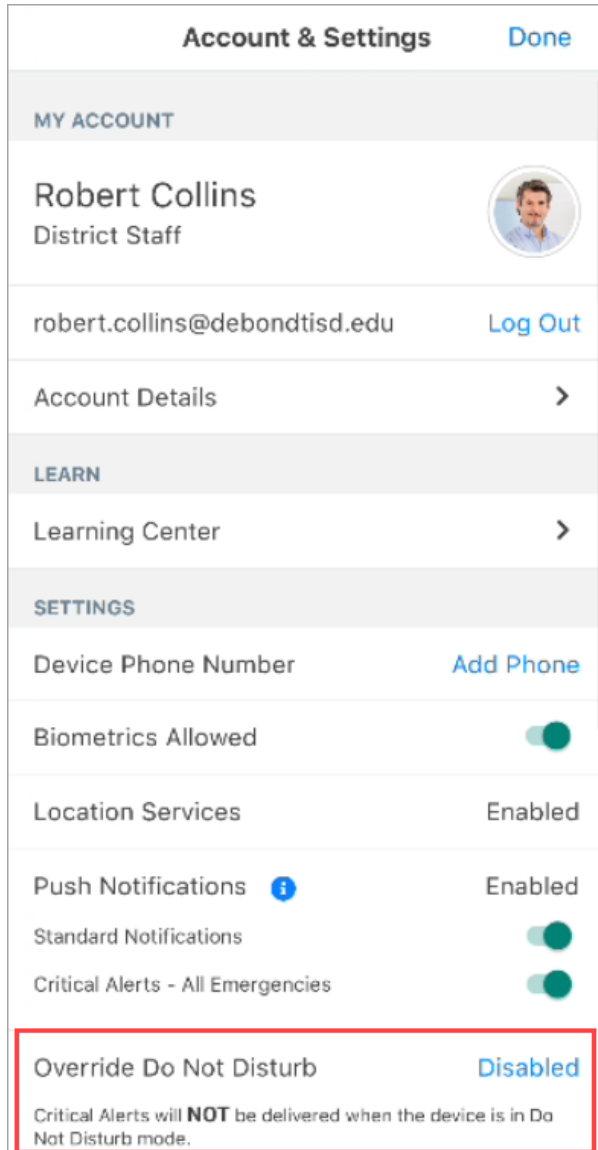


2. Confirm that **Push Notifications** and **Critical Alerts** are **Enabled**.



If you need to update or change the **Push Notification** settings for either **Standard Notifications** or **Critical Alerts**, click the  icon or simply click the appropriate slider to display a pop-up to access your mobile device's settings.

3. Click **Disabled** in the **Override Do Not Disturb** section.

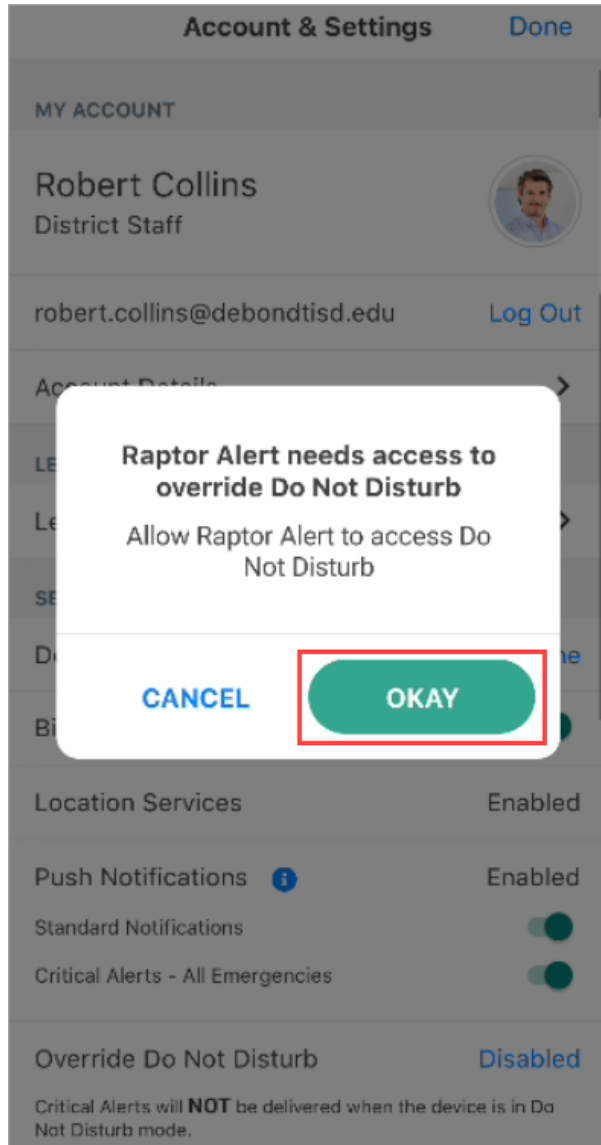


Note:

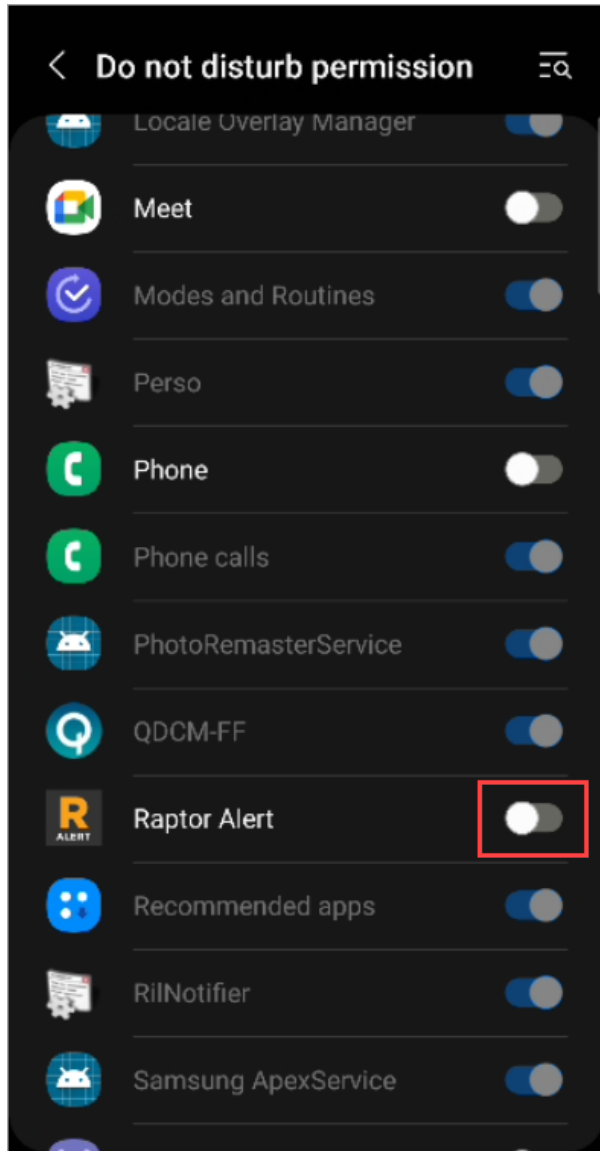
- If the **Override Do Not Disturb** setting for an Android is **Disabled**, then the following is true:
 - Regardless of your Android settings, audible sound from notification is dependent on volume settings. Volume will come in quietly if the volume is set to low.
 - If the Android is on DND, audible notification will be heard if the volume is audible.
 - If the Android is on vibrate or silent, no audible notification will be heard.

- If the **Override Do Not Disturb** setting for an Android is **Enabled**, it will override your phone's DND settings and create an audible sound (if your volume is on low, your volume will be raised).

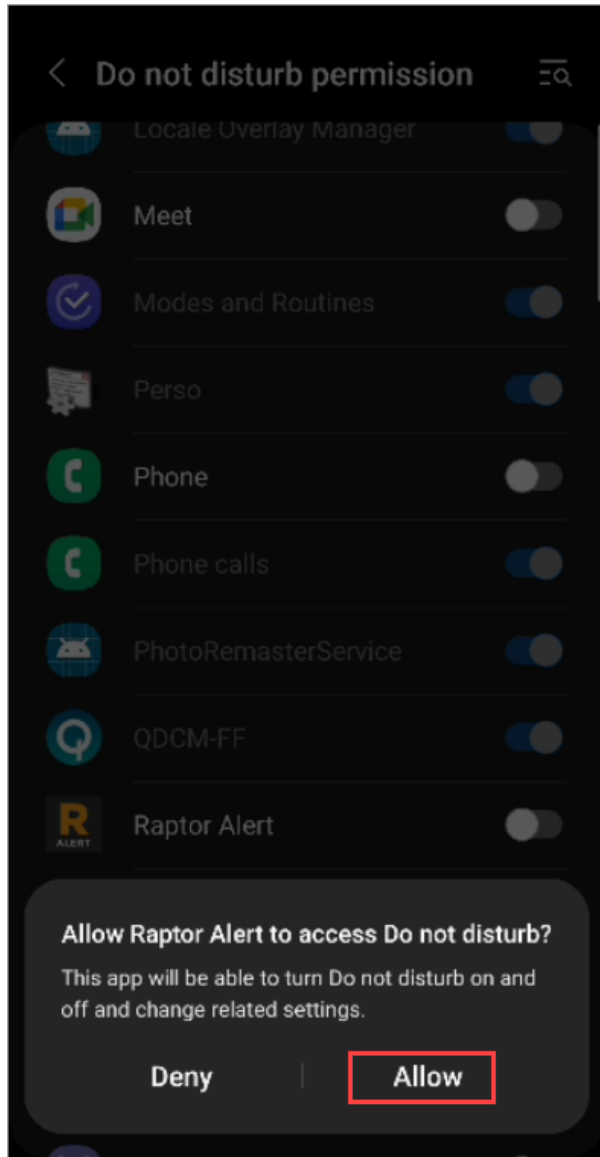
4. Click **OKAY** to access Do Not Disturb.



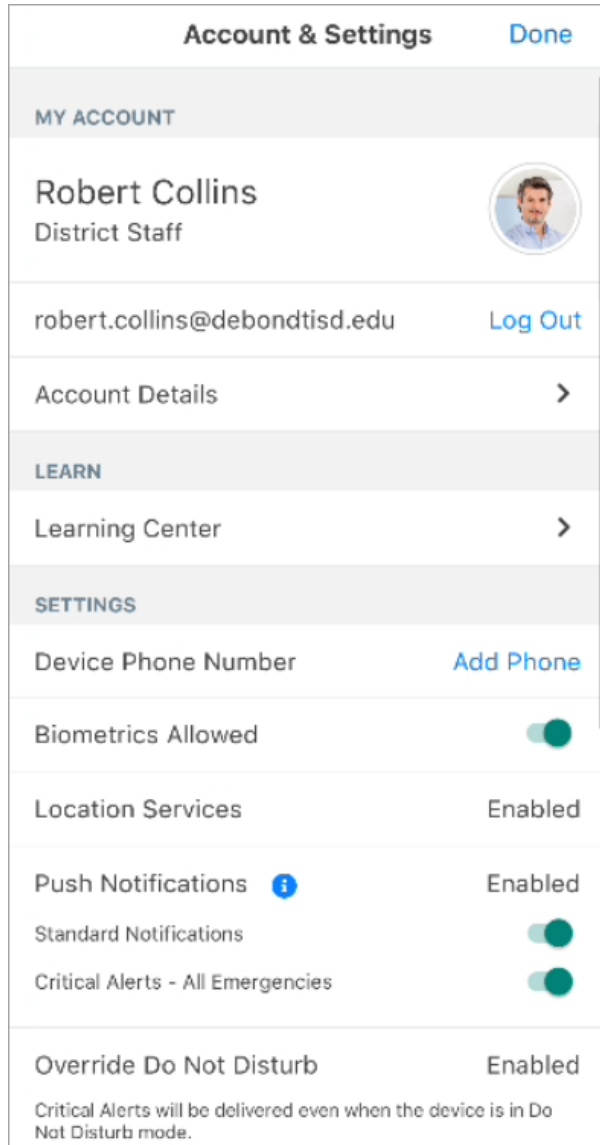
5. Scroll until you find Raptor Alert and click the slider to enable Raptor Alert as an app allowed to override Do Not Disturb.



6. Click **Allow** to allow Raptor Alert the ability to override Do Not Disturb.



7. Verify the **Override Do Not Disturb** setting is **Enabled**.



8. After making your changes, restart the Raptor Alert mobile app.