You also have the right to:

- Receive Pre-Employment Transition Services if you qualify as a student with a disability (as defined by the Workforce Innovation and Opportunity Act (WIOA)).
- Request and receive written explanation if you have asked for services and been denied.
- Discuss a decision to close your case with your counselor before the record is closed, or be made aware that you no longer qualify for services.

There is No Charge for CAP Services

Community Legal Aid Society, Inc.

New Castle County

Community Services Building 100 West 10th Street, Suite 801 Wilmington, DE 19801 302-575-0660 (TTY/TDD also) 800-292-7980 (Toll Free) Fax: 302-575-0840

Kent County

840 Walker Road Dover, DE 19904. 302-674-8500 (TTY/TDD also) 800-537-8383 (Toll Free) Fax: 302-674-8145

Sussex County

20151 Office Circle Georgetown, DE 19938 302-856-0038 (TTY/TDD also) 800-462-7070 (Toll Free) Fax: 302-575-0840

Email:

clientassistanceprogram@declasi.org

Website:

http://www.declasi.org

Community Legal Aid Society, Inc.



The Disabilities Law Program

<u>Client</u> <u>Assistance</u> <u>Program</u>

Advocacy for people with disabilities who want help with Delaware's:

- Division of Vocational Rehabilitation,
- Division for the Visually Impaired and
- Centers for Independent Living

What is CAP?

CAP (Client Assistance Program) is a special program of the Disabilities Law Program at Community Legal Aid Society, Inc.

CAP is an advocacy program for people with disabilities who are seeking or receiving services authorized in the Rehabilitation Act and funded through the State of Delaware's:

- Division of Vocational Rehabilitation (DVR),
- Division for the Visually Impaired (DVI), and
- Centers for Independent Living (CIL):
 - ⇒ Independent Resources, Inc. (IRI)
 - ⇒ Freedom Center for Independent Living (FCIL)

How We Help

CAP can...

- Explain your rights and your responsibilities throughout the rehabilitation or Pre-Employment Transition Services process.
- Help you communicate your concerns to DVR/DVI staff.
- Inform you about rehabilitation or Pre-Employment Transition programs and services.
- Explain DVR/DVI policies and procedures.
- Advocate for you when a service has been denied or when you are unhappy with a service provided.
- Arrange for legal representation when necessary to represent you in a formal appeal.
- Inform you about your employment rights under the Americans with Disabilities Act.

What are my rights?

You have the right to:

- Apply or reapply for vocational rehabilitation services.
- Request and receive information about independent living or employment choices and services, so you reach your goals.
- Fully participate in program planning, and make meaningful choices about assessment services, your employment goal, and the services required to achieve your goal.

