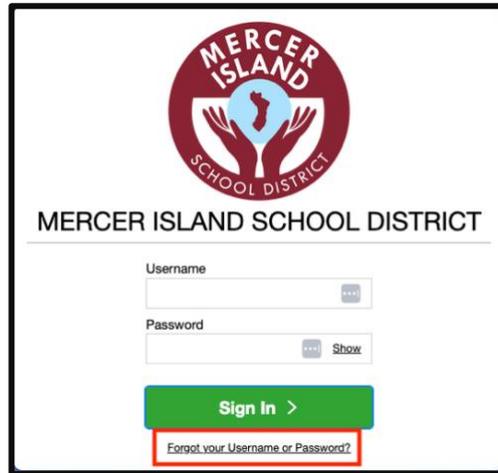


## Qmlativ/Skyward - Resetting Password

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1. Navigate to <https://www.q.wa-k12.net/mercer/>
2. Click **Forgot your Username or Password?**



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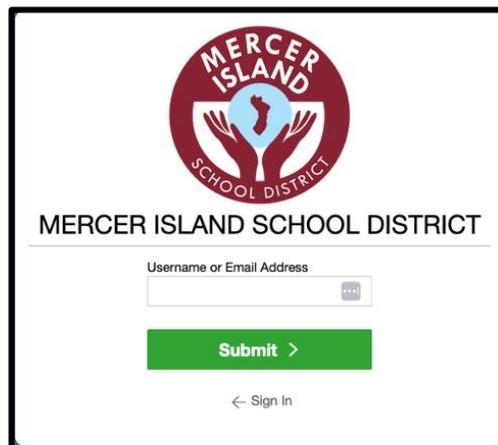
Username

Password

Sign In >

[Forgot your Username or Password?](#)

3. Enter **Username or Email Address** associated with the account and click **Submit**.



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Username or Email Address

Submit >

< Sign In

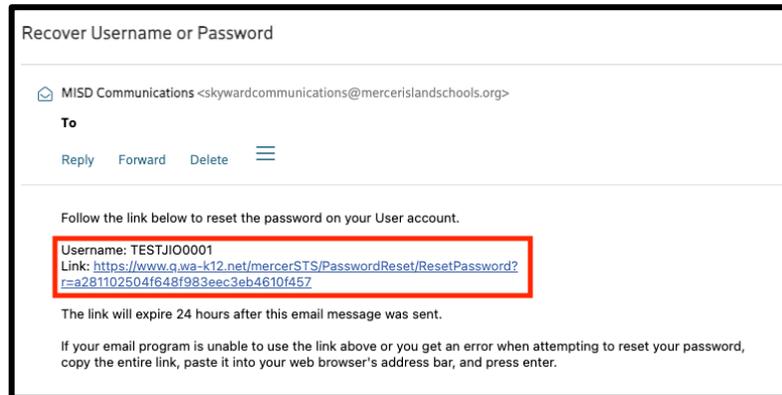


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If an account is associated with the entered Username or Email Address, you will receive an email with your Username and instructions to reset your Password.

< Sign In

4. If the account is found, an email will be sent to the email address associated with the account within 5-10 minutes, most times sooner. Check the spam folder in email if not found in email inbox.



5. Click the **link** included in the reset email to change the password of the account. Enter the **New Password**, confirm the New Password and click **Reset Password**.

  
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Please reset your password for your account:

**New Password Must:**  
✔ Be 8-64 characters in length

New Password  
\*\*\*\*\* Show

Confirm Password  
\*\*\*\*\* Show

**Reset Password >**

[← Sign In](#)