Qmlativ/Skyward - Resetting Password

- 1. Navigate to https://www.q.wa-k12.net/mercer/
- 2. Click Forgot your Username or Password?



3. Enter Username or Email Address associated with the account and click Submit.



4. If the account is found, an email will be sent to the email address associated with the account within 5-10 minutes, most times sooner. Check the spam folder in email if not found in email inbox.

Recover Username or Password			
	MISD Communications <skywardcommunications@mercerislandschools.org></skywardcommunications@mercerislandschools.org>		
F	Reply Forward Delete 🗮		
F	Follow the link below to reset the password on your User account. Username: TESTJIO0001 insk-https://www.g.wak-12.net/mercerSTS/PasswordBeset/Beset/Beset/Password2		
1	=a281102504f648f983eec3eb4610f457 The link will expire 24 hours after this email message was sent.		
li c	If your email program is unable to use the link above or you get an error when attempting to reset your password, copy the entire link, paste it into your web browser's address bar, and press enter.		

5. Click the **link** included in the reset email to change the password of the account. Enter the **New Password**, confirm the New Password and click **Reset Password**.

MERCE	R ISLAND SCHOOL DISTRICT	
	Please reset your password for your account:	
	New Password Must: Be 8-64 characters in length New Password	
	Show	
	Confirm Password	
	Show	
	Reset Password >	