CENTER GROVE COMMUNITY SCHOOL CORPORATION

School Communication Performance Evaluation



Survey Report

Survey Open Dates
April 10-24, 2024

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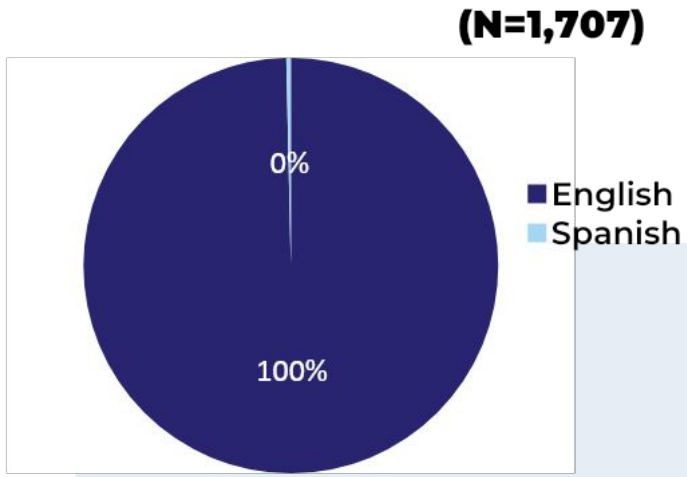
Survey Information



	Total population	# of surveys completed	Confidence Interval*
Parents	18,992	1,367	2.7%
Staff	1,100	218	6.6%
Community	50,000	109	9.4%

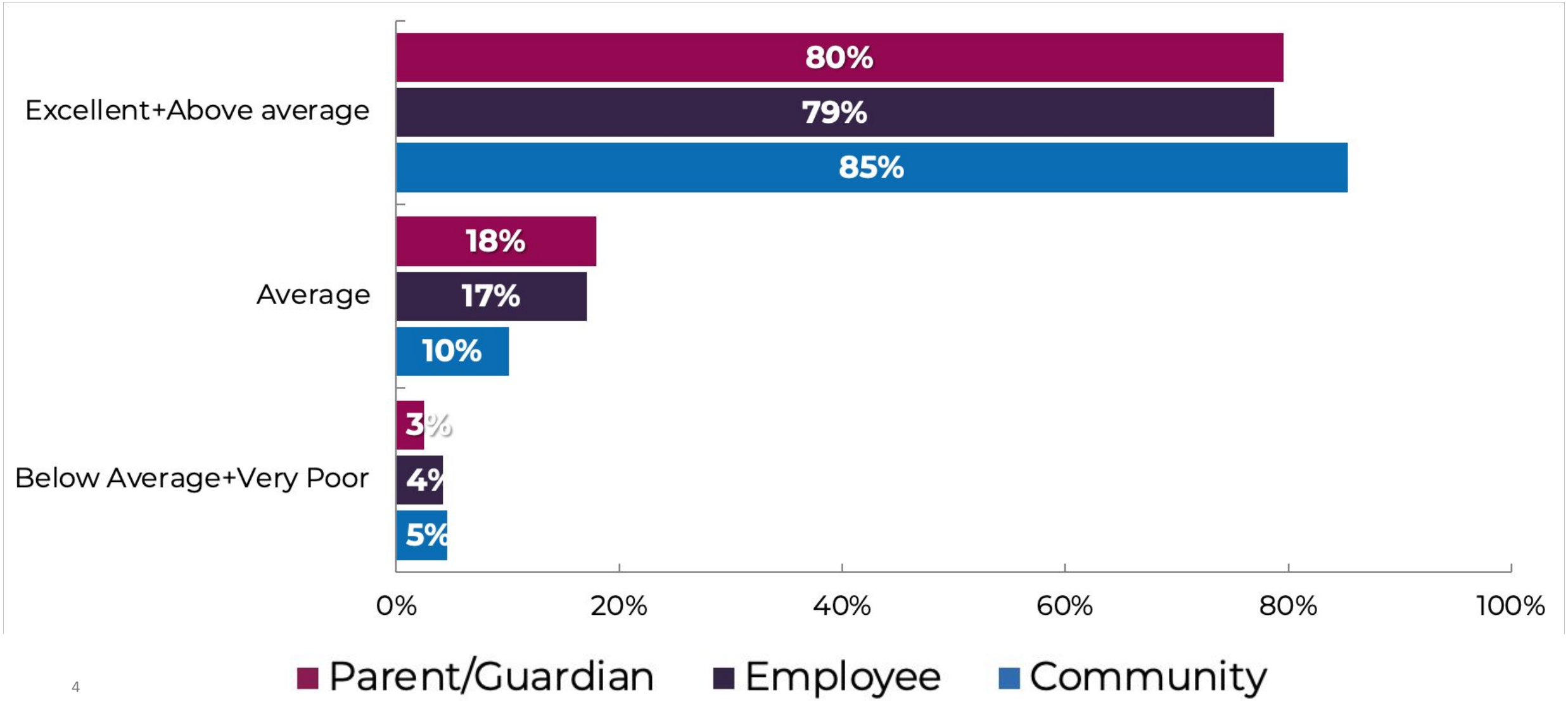
STAKEHOLDERS OVERALL DATA

School Communication Performance Evaluation



Overall Rating of Perception

Please give an overall rating for your perception of the district.



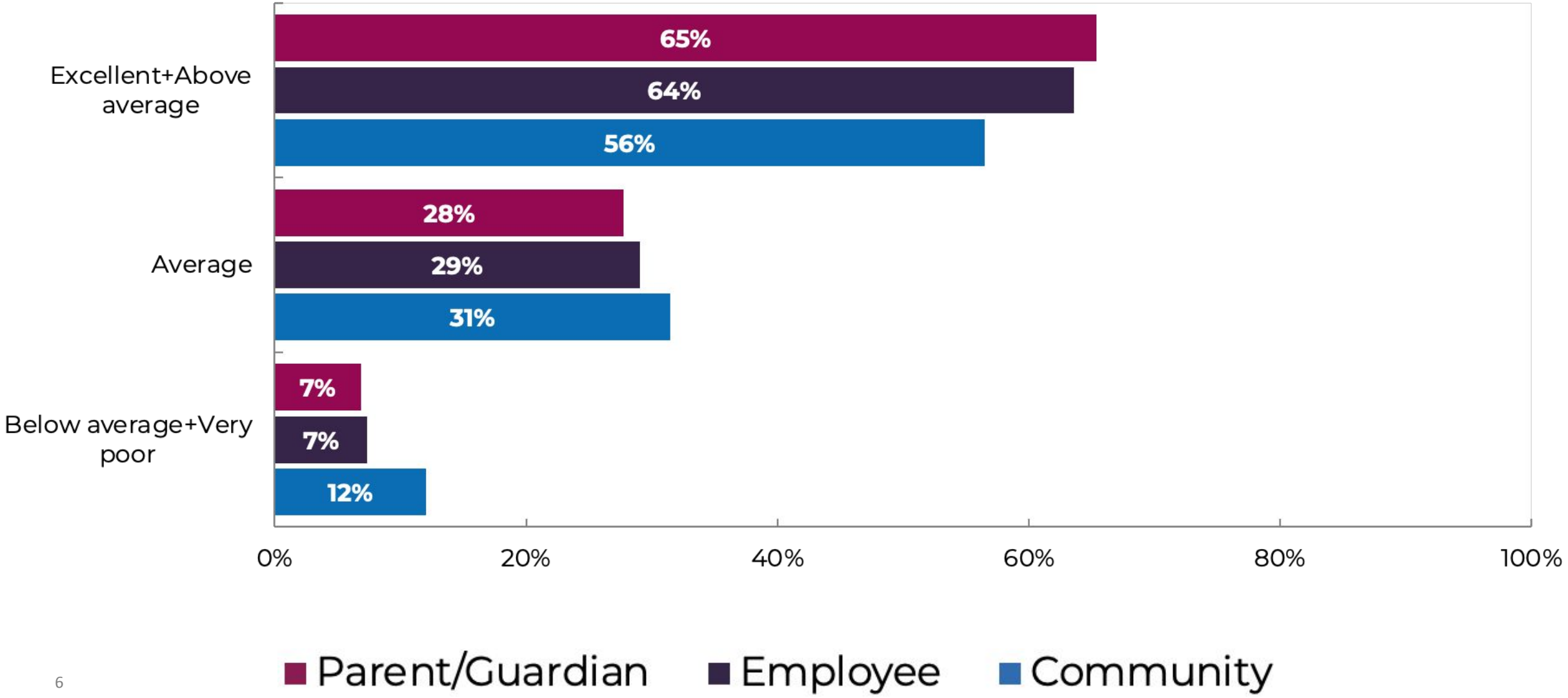
Words That Describe District

Please share the first two (2) words that come to mind when you think of the district to help us better understand your perception of it:



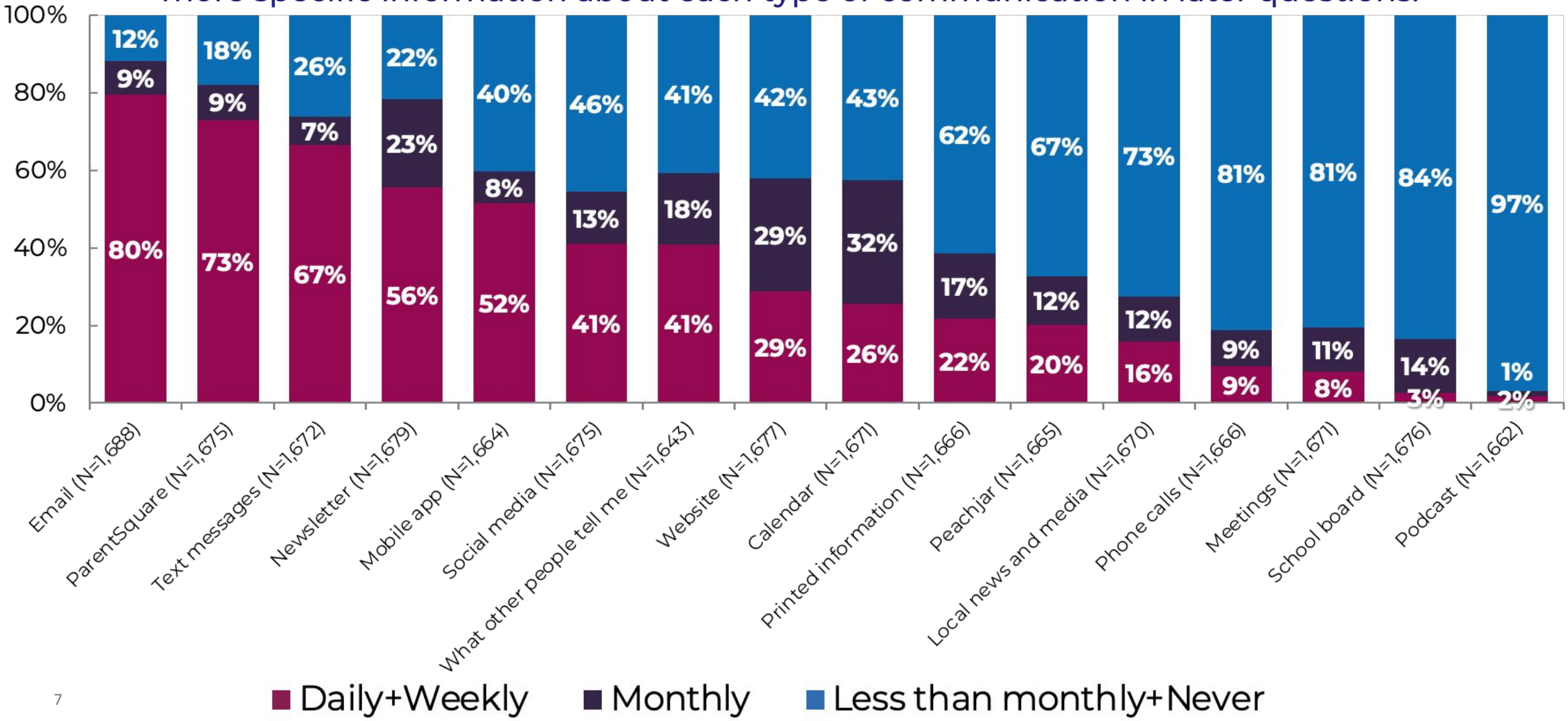
Overall Rating With Communication

Please give an overall rating for your satisfaction with communication from the district.



How Stakeholders Currently Receive Information

Please tell us how often you use the following forms of district and/or school communication to find or learn information about the district. You will have the opportunity to provide more specific information about each type of communication in later questions.

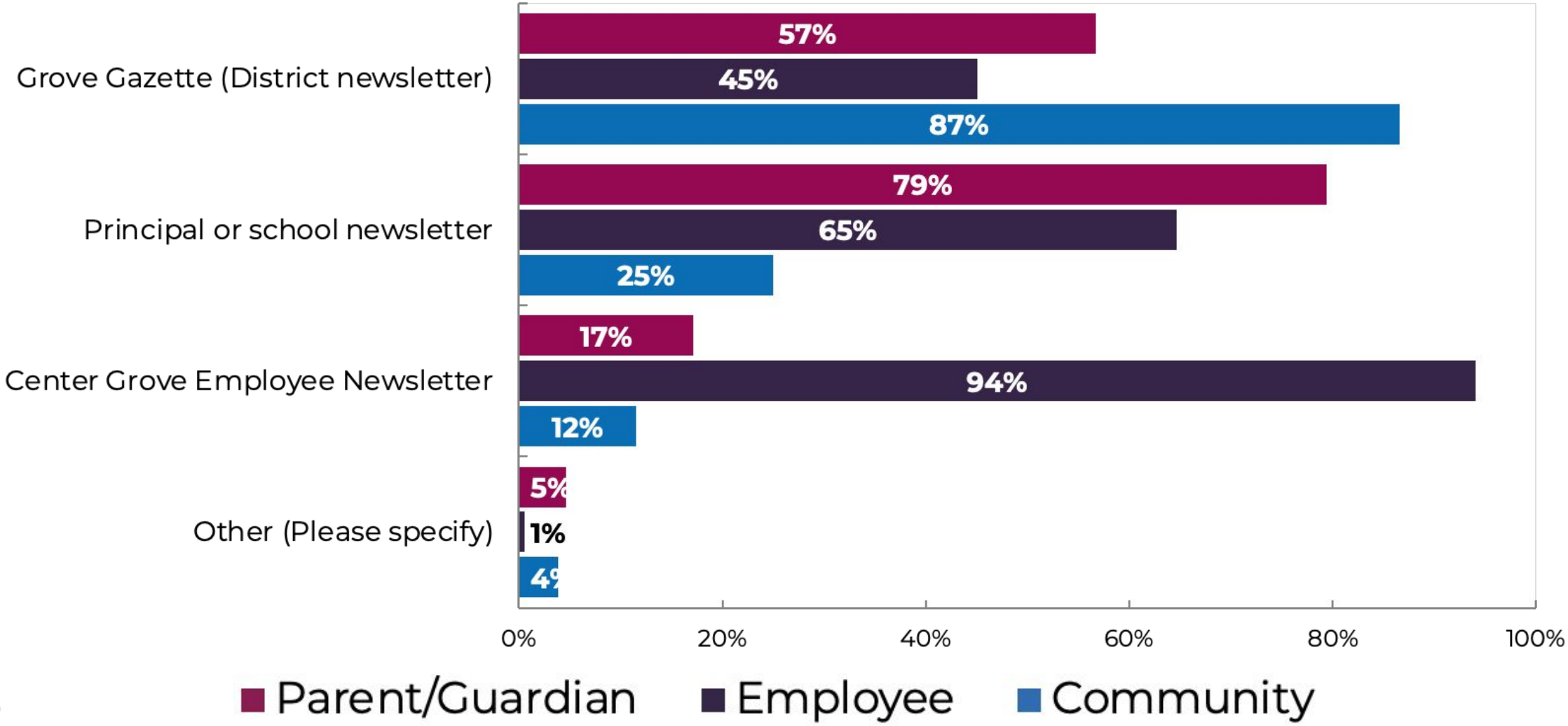


Top 5 Sources of Information

	Parents	Employees	Community
1.	Email	Email	Social media
2.	Parent Square	Newsletter	Local news and media
3.	Text messages	Text messages	What Other People Tell Me
4.	Mobile app	Parent Square	Email
5.	Newsletter	What Other People Tell Me	Printed Information

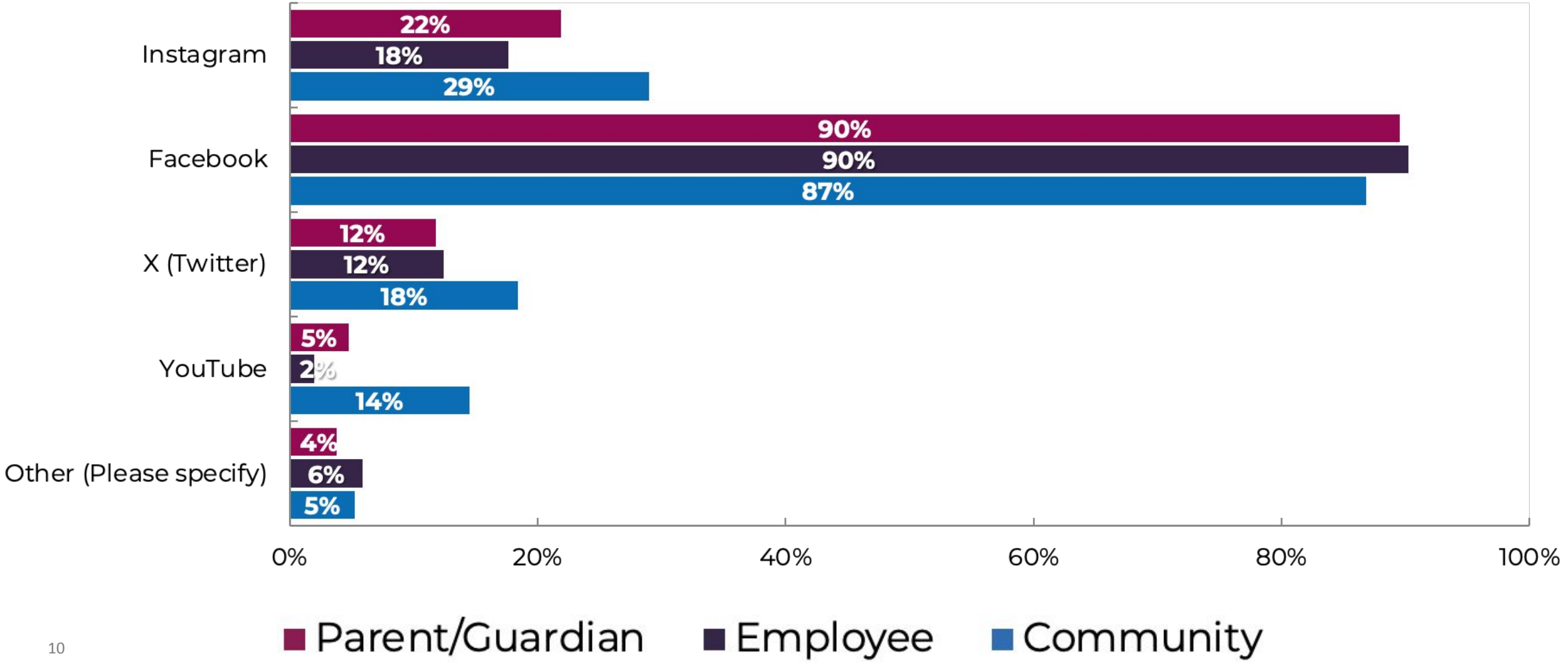
Newsletters Used by Stakeholders

Which newsletters do you use for school-related information?



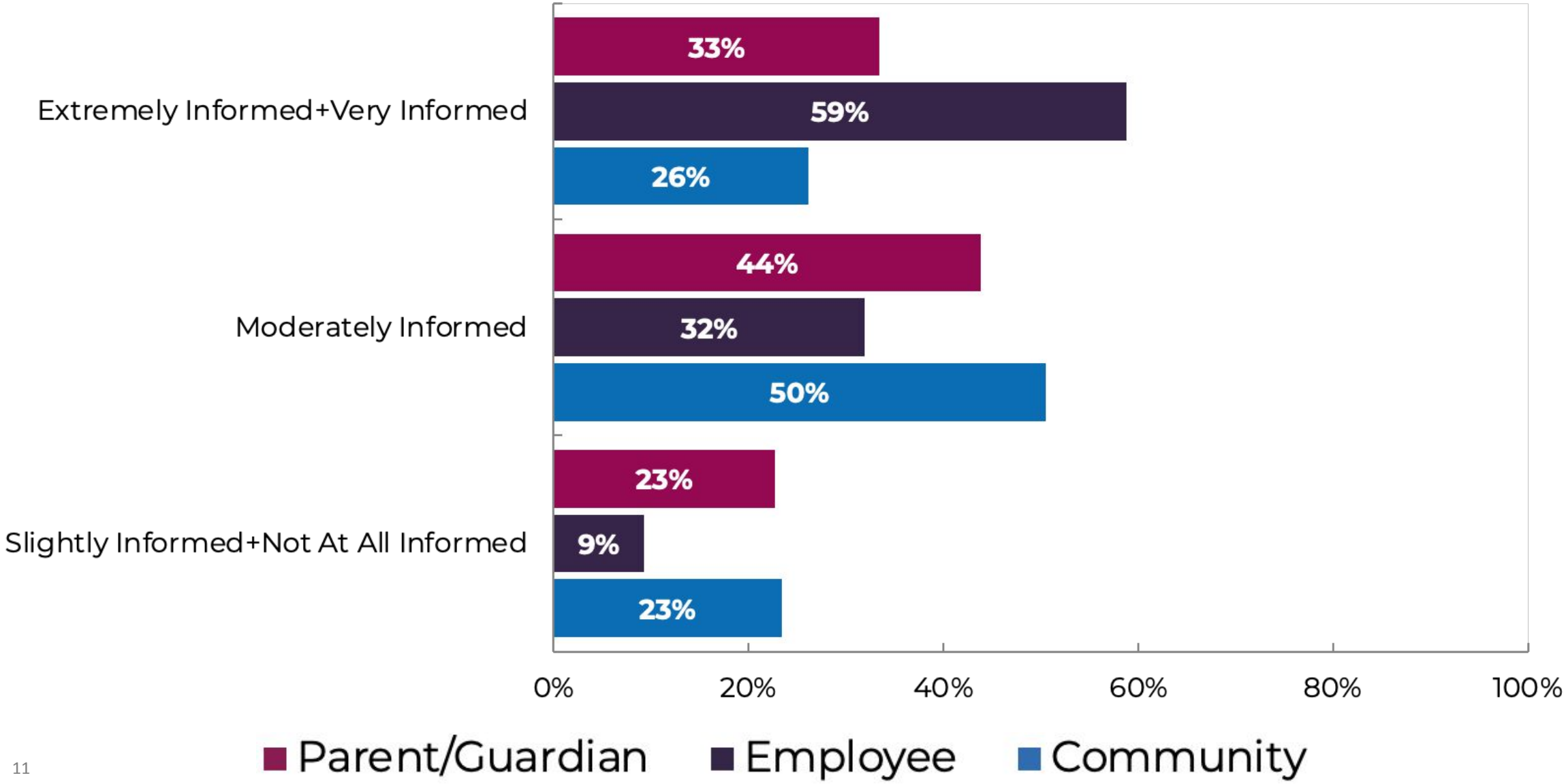
Social Media Sources Used by Stakeholders

Which social media platforms do you use for school-related information?
(Please check all that apply)



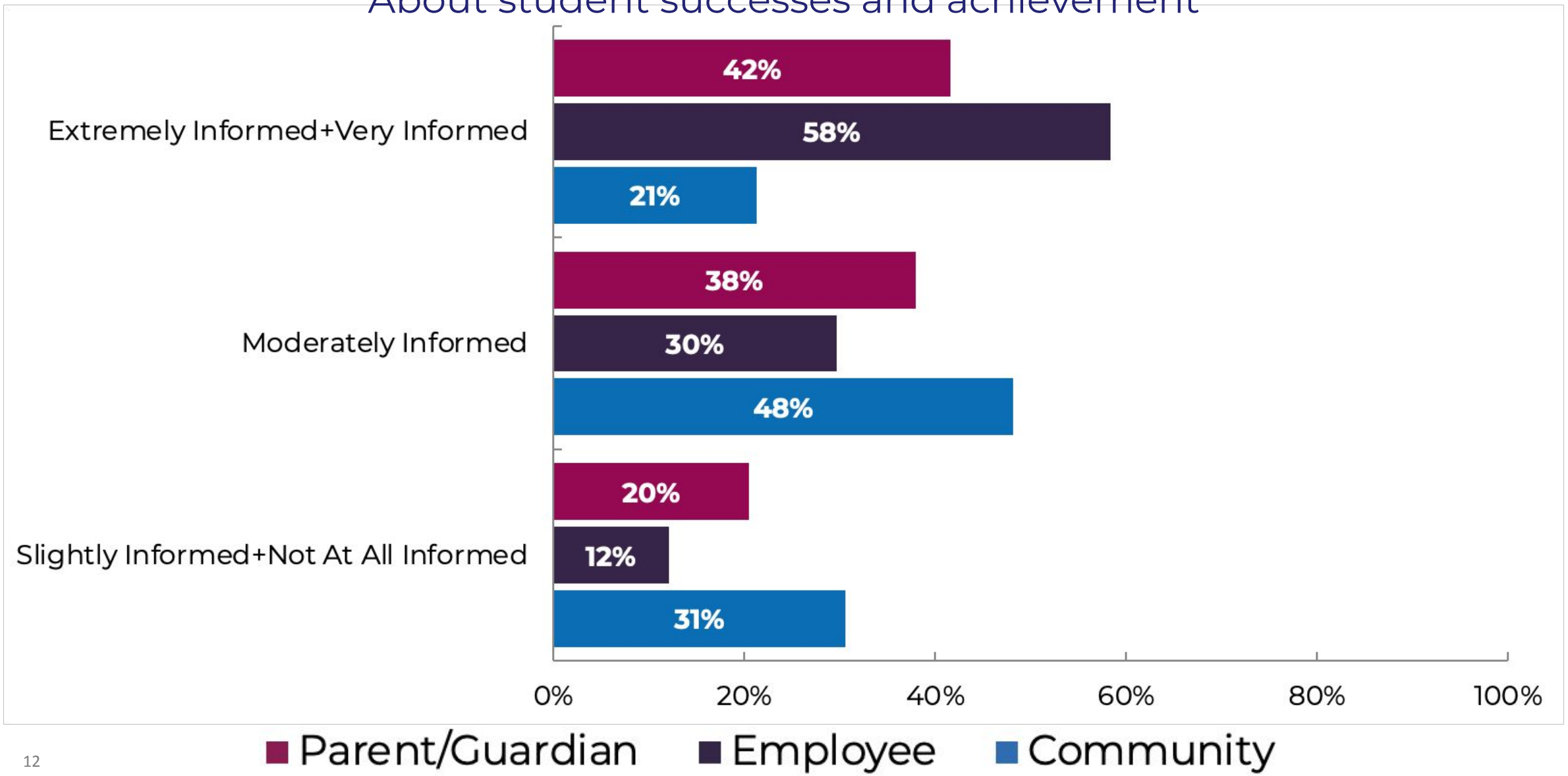
How Informed Stakeholders are in Key Areas

About district successes and achievements



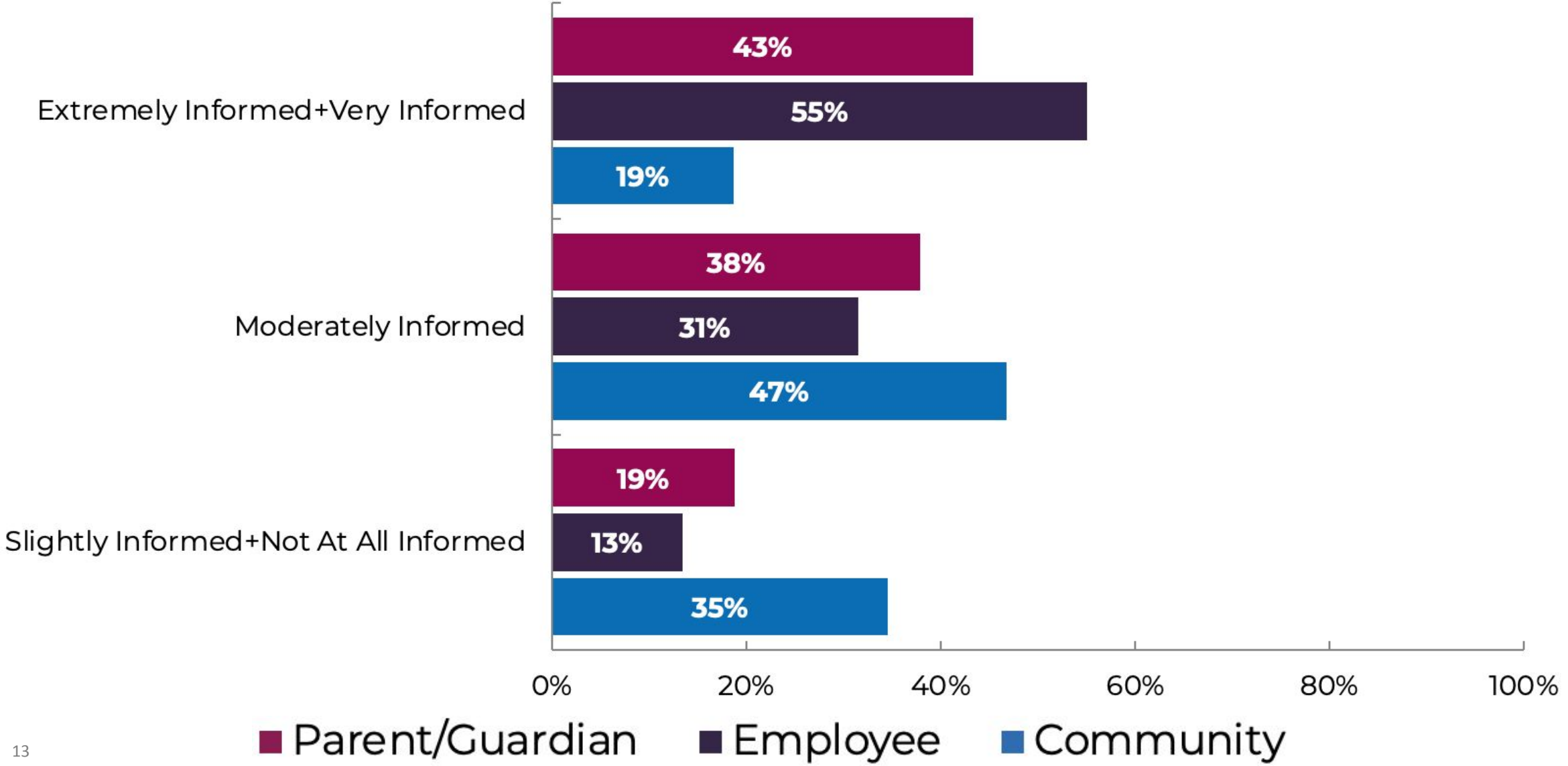
How Informed Stakeholders are in Key Areas

About student successes and achievement



How Informed Stakeholders are in Key Areas

About events (meetings, competitions, arts, productions, etc.)



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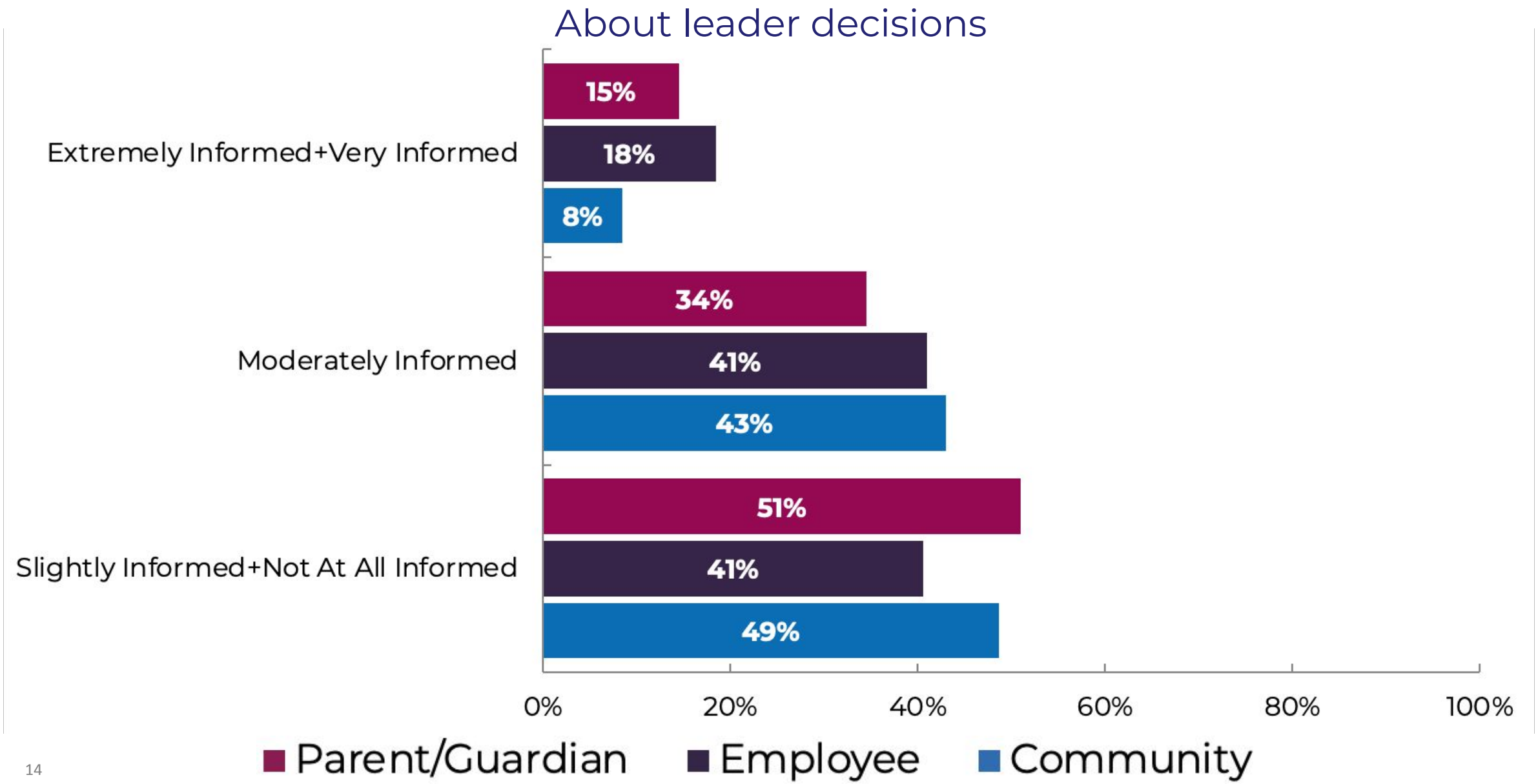

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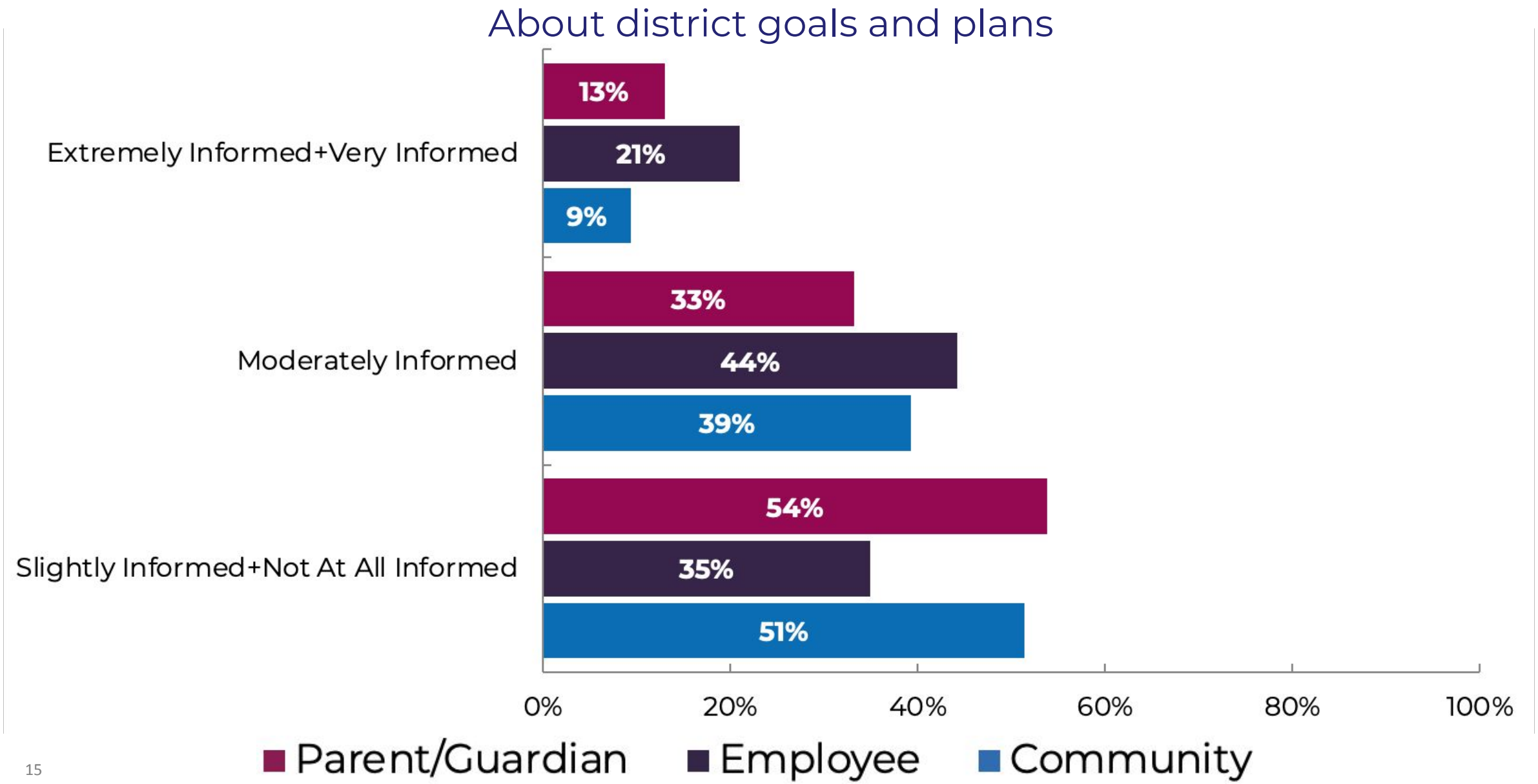

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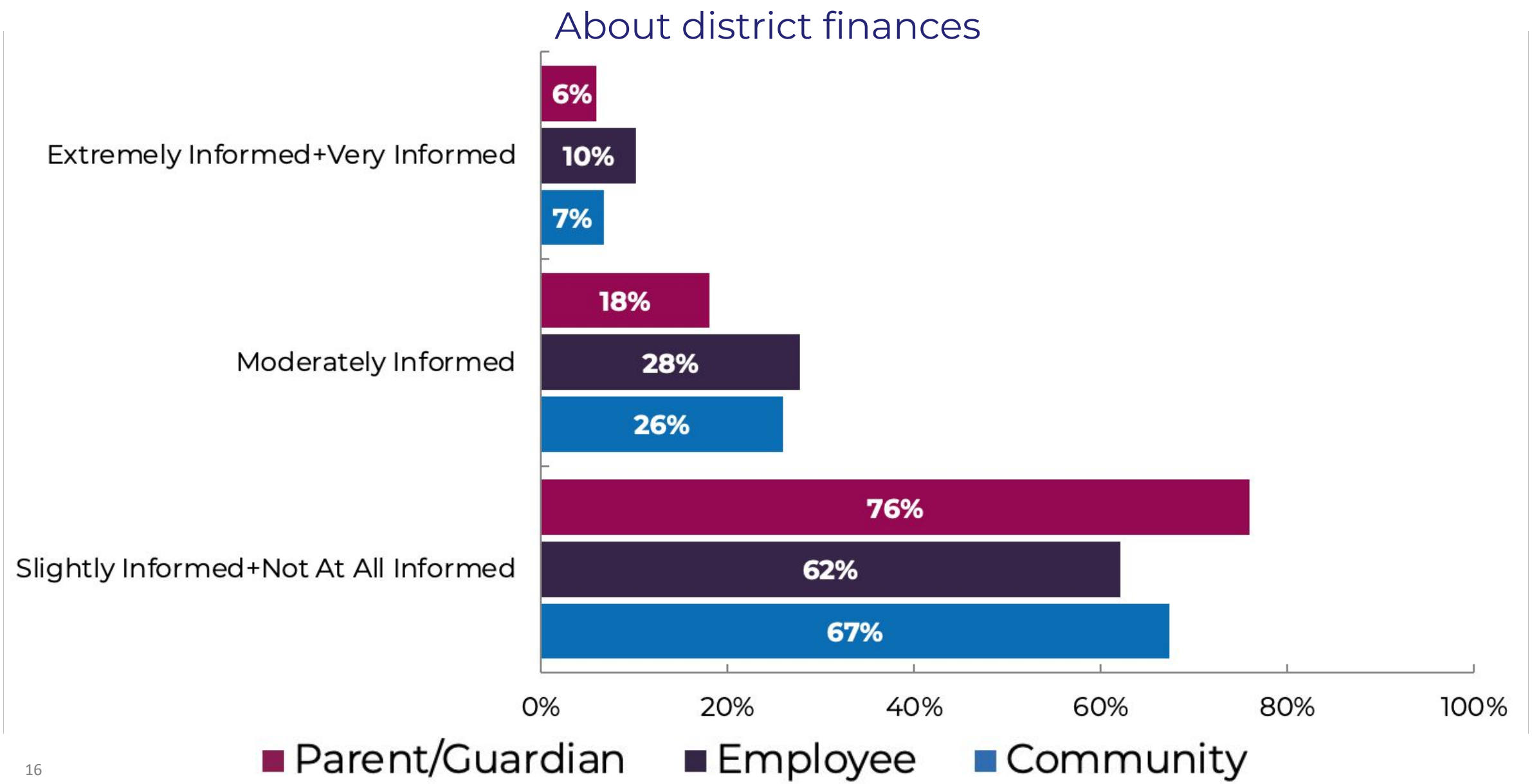
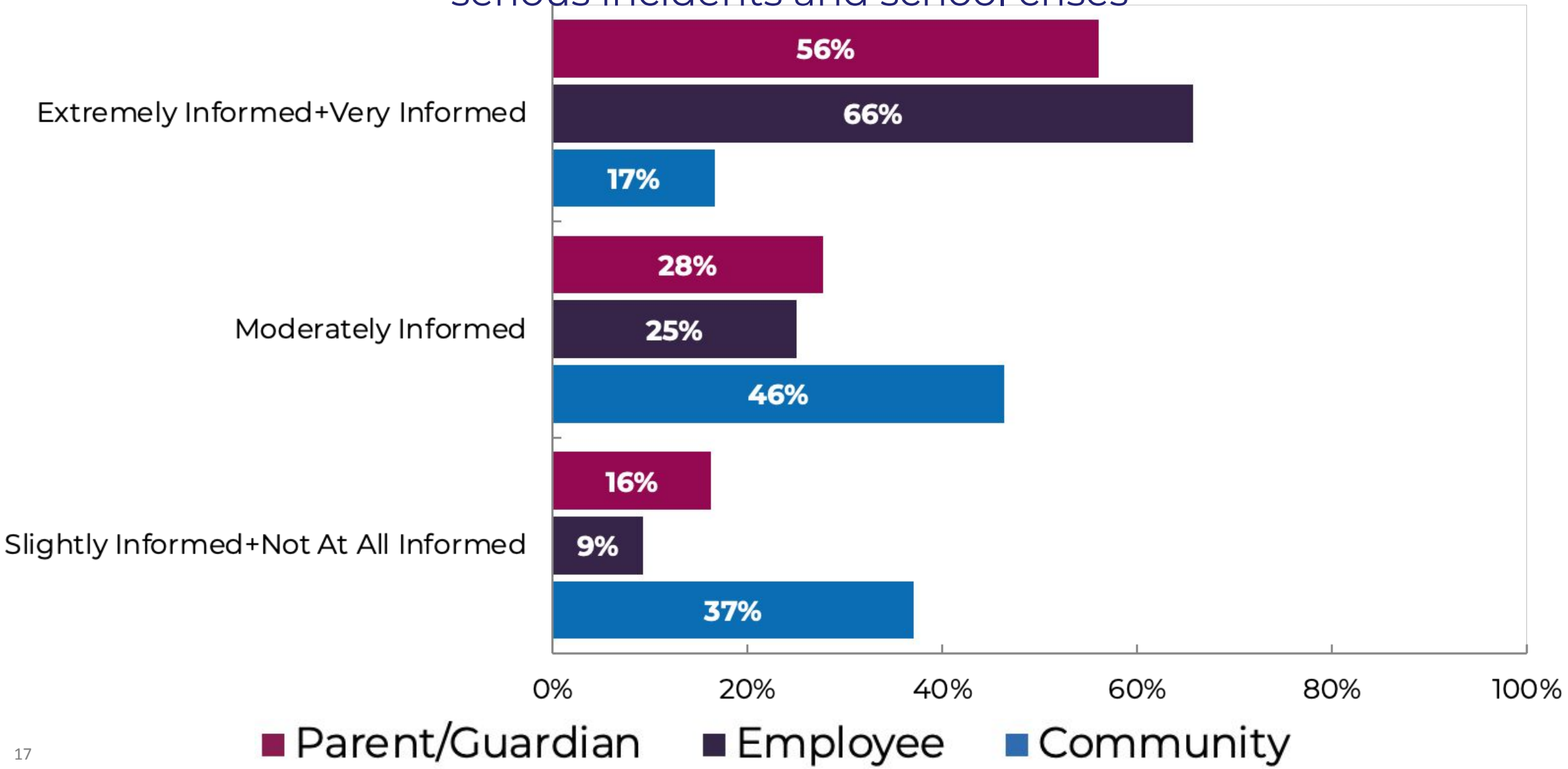


How Informed Stakeholders are in Key Areas

About school safety, including school closings, serious incidents and school crises



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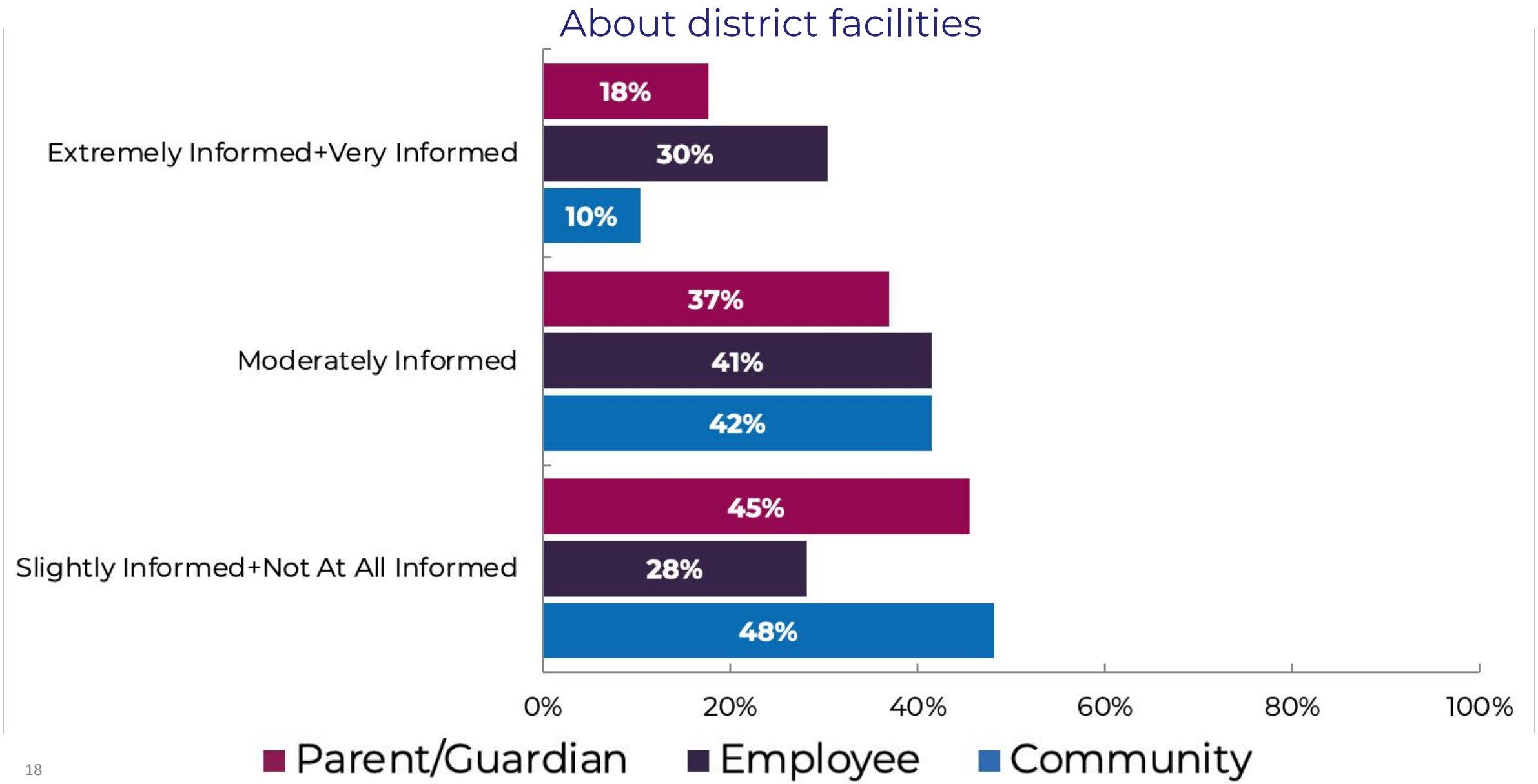
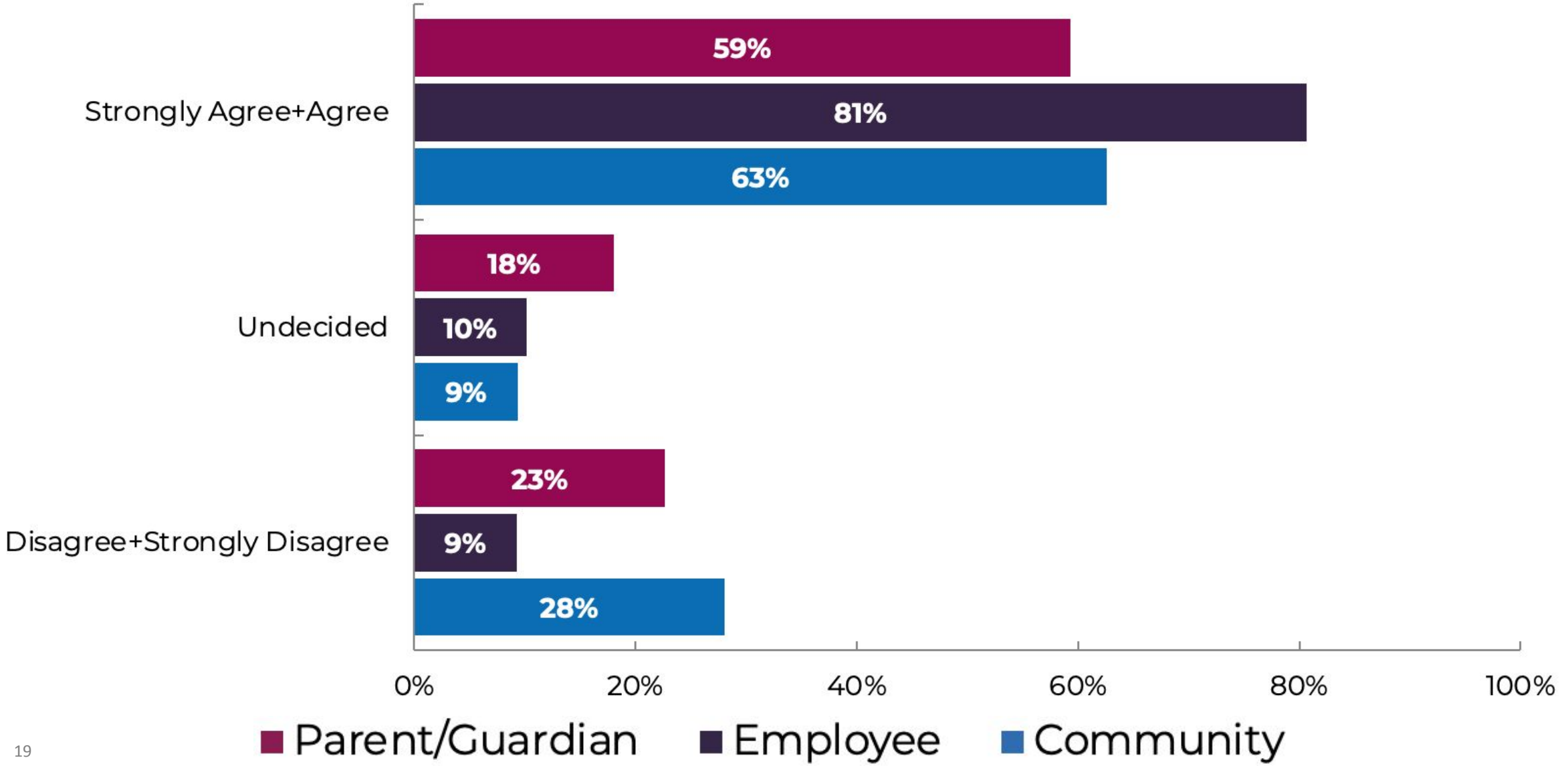


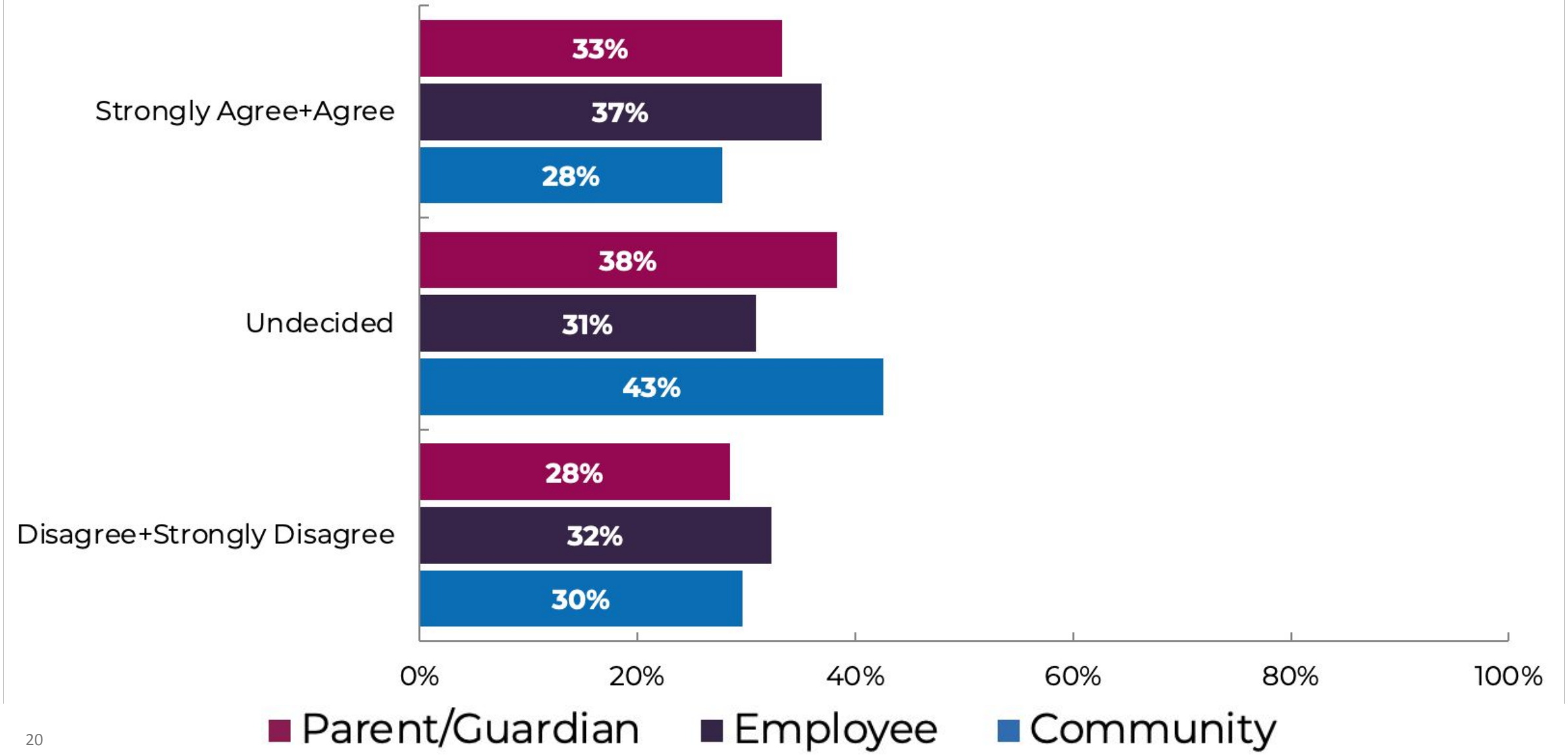
Quality of Communication in Key Areas

I know where and how I can direct a question, complaint, or concern.



Quality of Communication in Key Areas

My input and opinion are welcome and valued.



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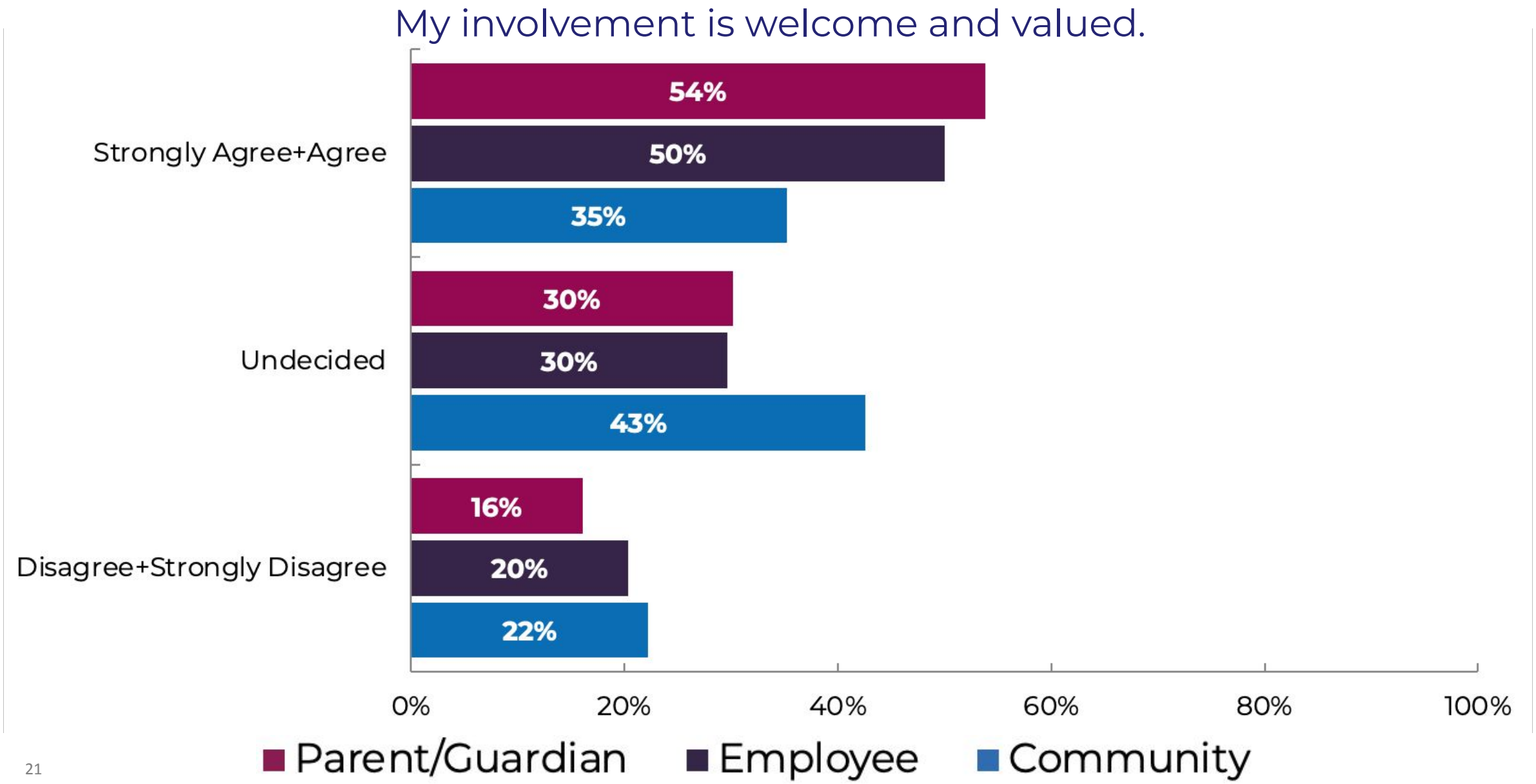
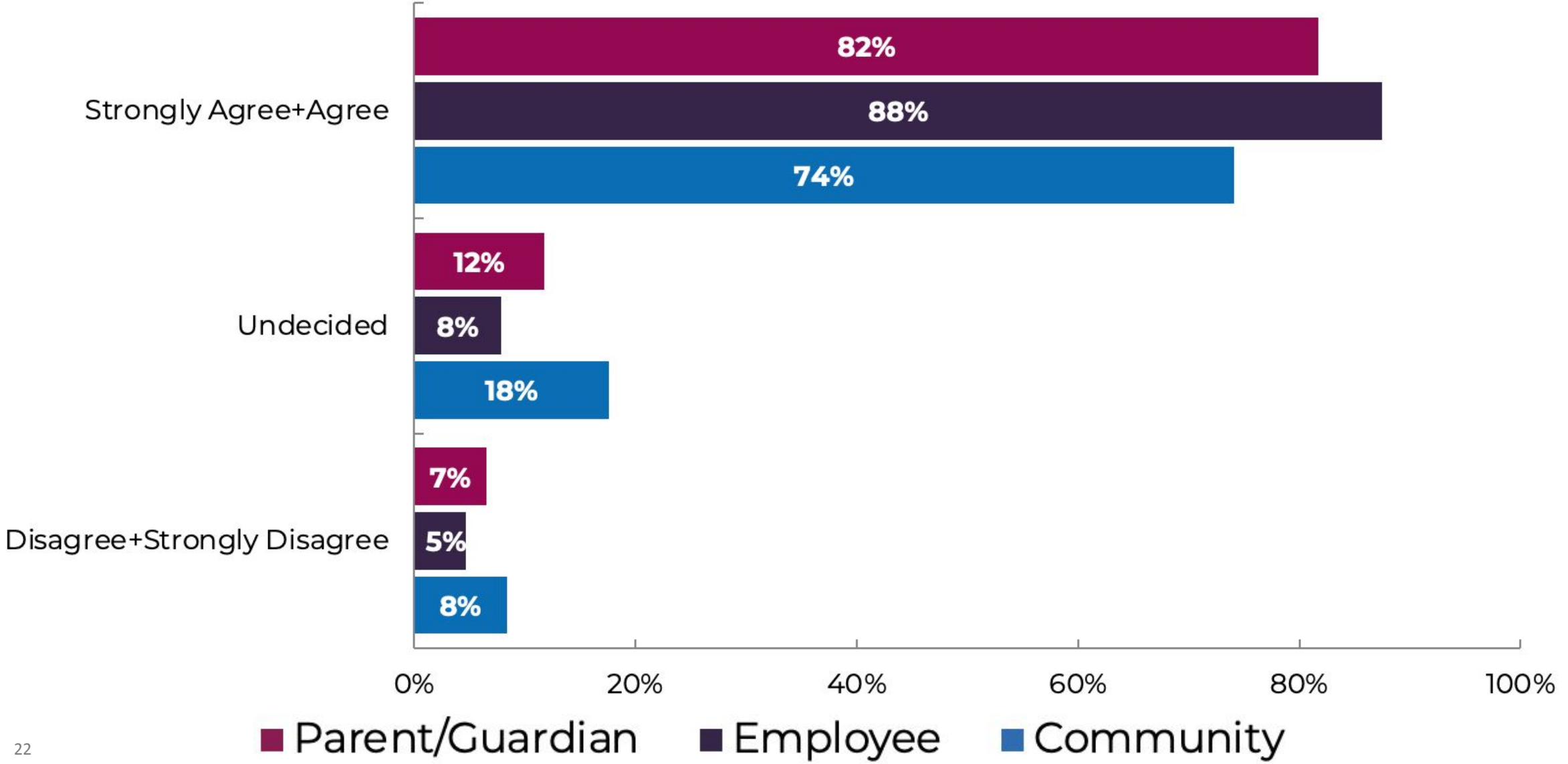


Quality of Communication in Key Areas

Communications are easy for me to understand.



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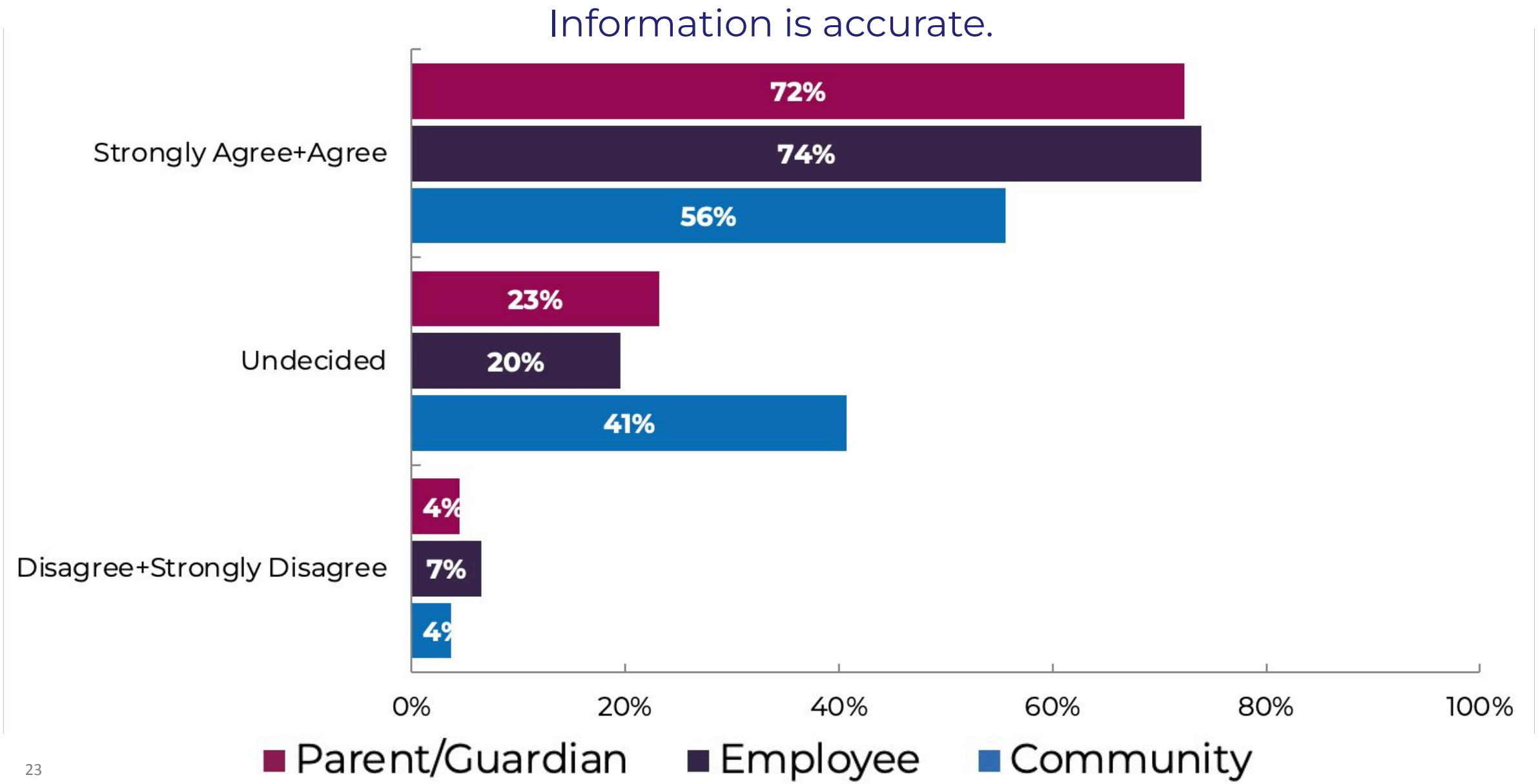

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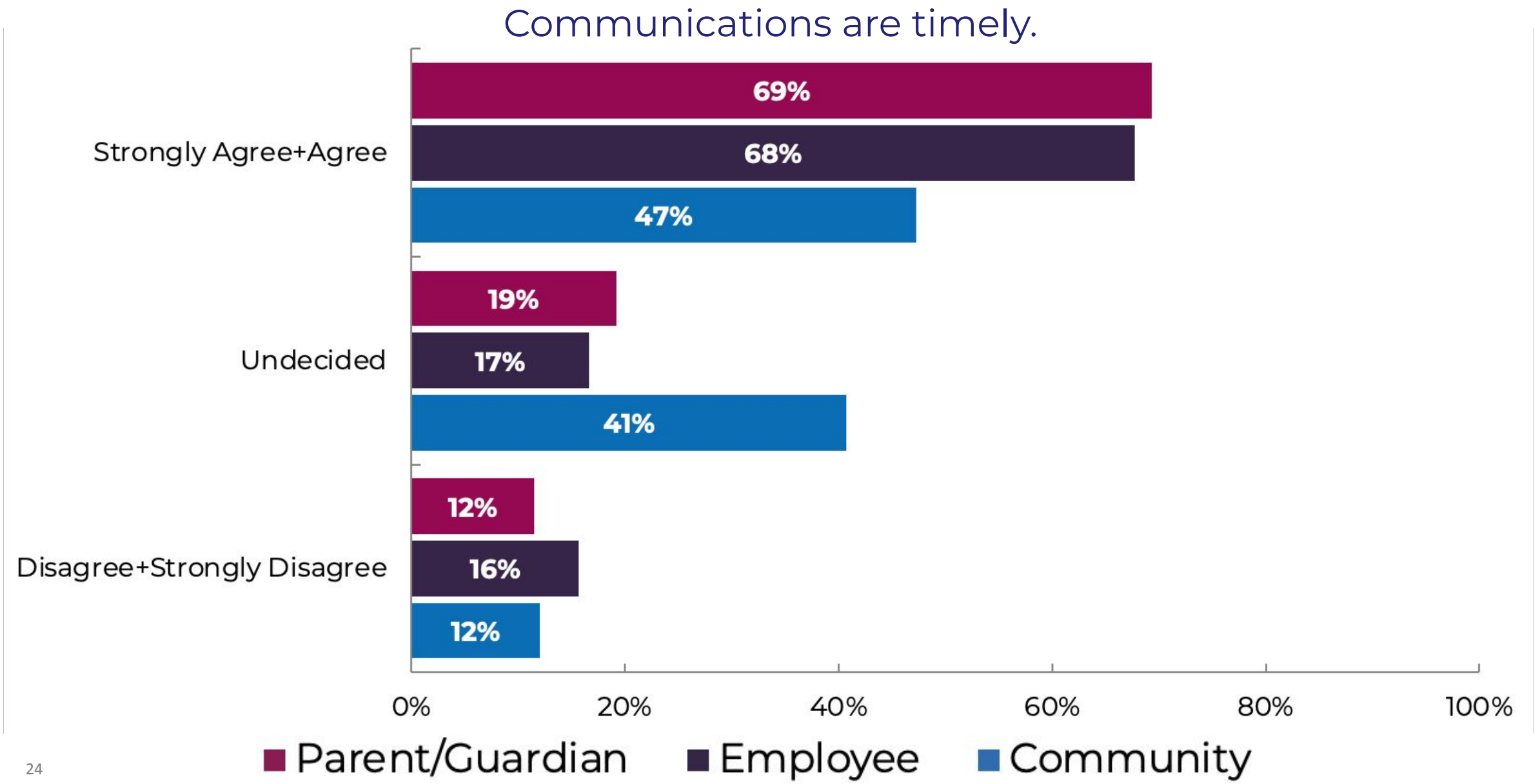
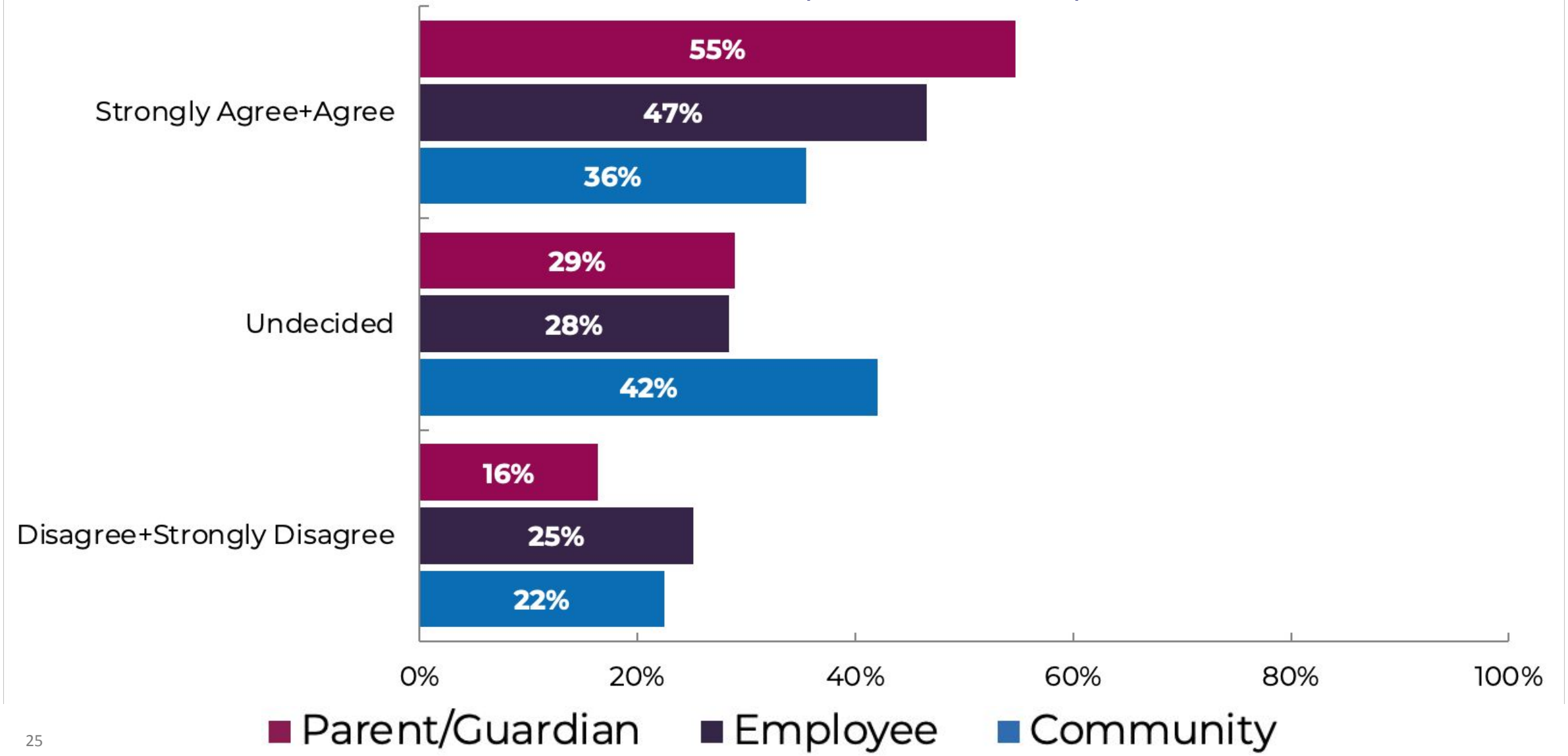
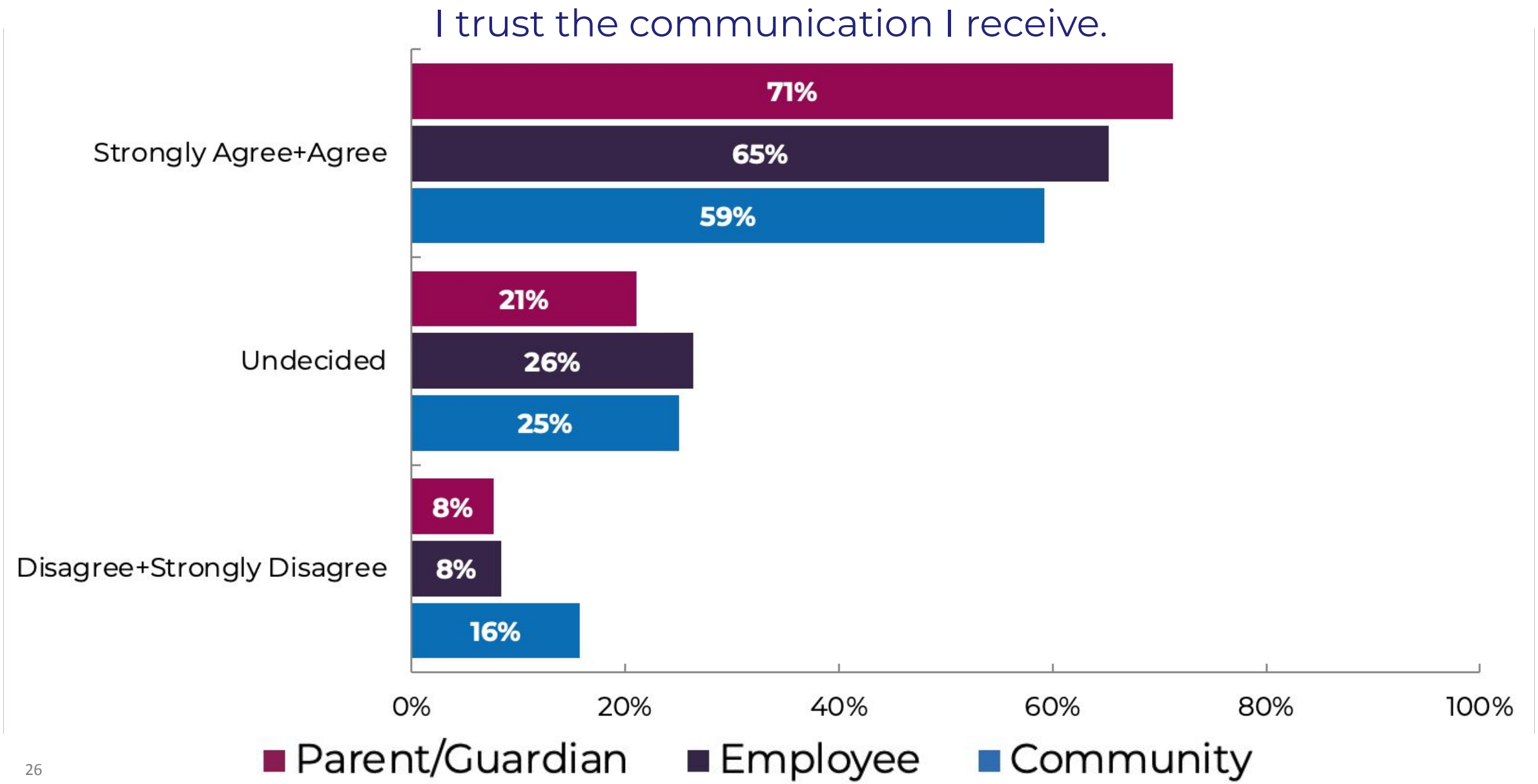


Quality of Communication in Key Areas

Communications are open and transparent.

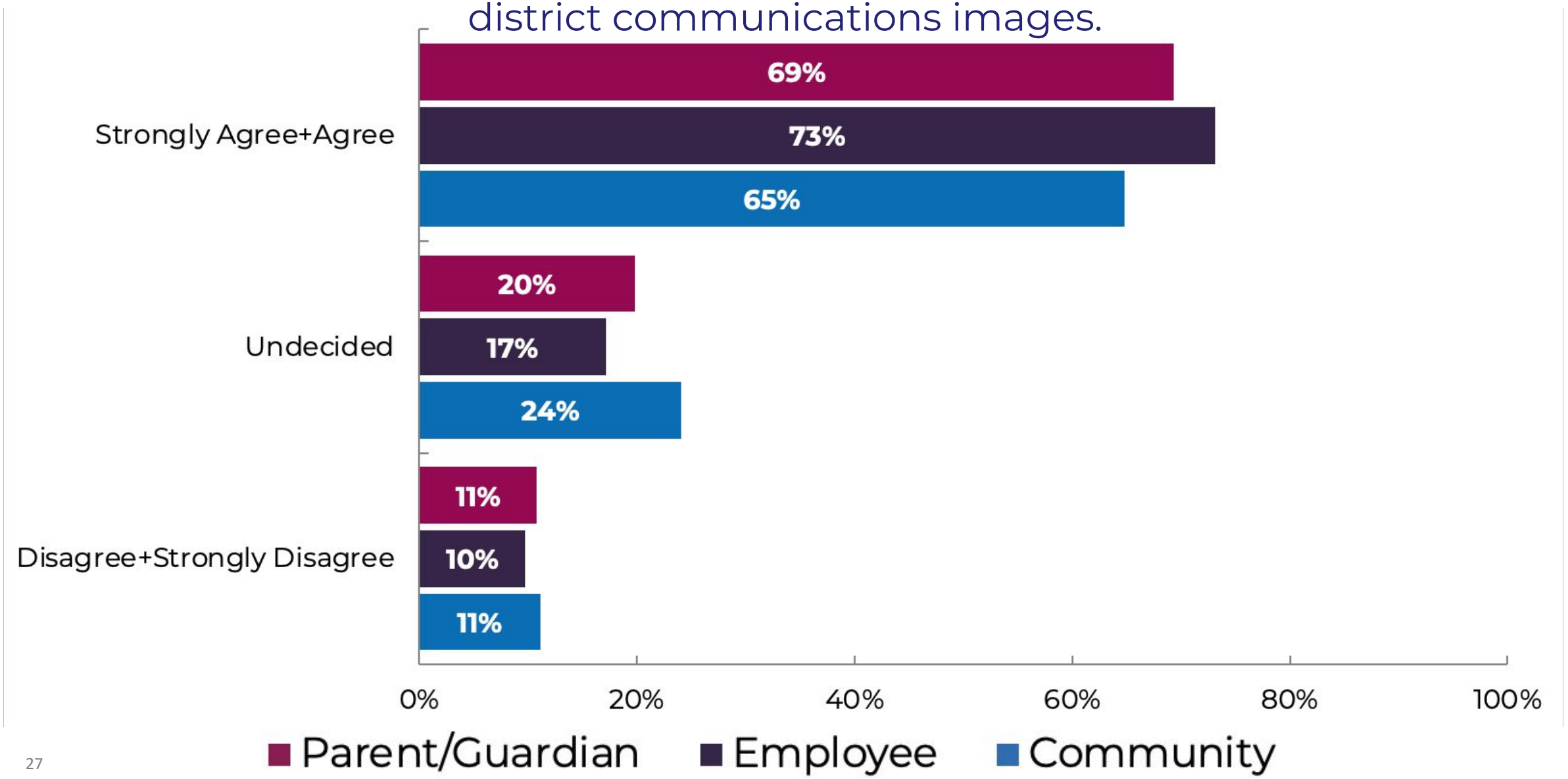


Quality of Communication in Key Areas



Quality of Communication in Key Areas

I see people who look like me/my family in district communications images.



Quality of School Education: 2019 vs. 2024

When thinking about a high-quality education, would you rate the choices below as very important, somewhat important, not very important or you don't know:

2019	PARENTS	EMPLOYEES	COMMUNITY
Knowledgeable Teachers	92%	98%	96%
Safe & Secure Buildings	89%	98%	88%
Programs for All Abilities	79%	85%	82%
Class Sizes	63%	69%	1%
Programs for Struggling Learners	78%	85%	72%
Accessibility to Technology	73%	83%	2%
Honors & AP	68%	73%	65%
Extracurricular Options	51%	60%	55%
High Quality Arts	54%	63%	63%
Competitive Athletics	33%	38%	42%

2024	PARENTS	EMPLOYEES	COMMUNITY
Knowledgeable Teachers	97%	92%	94%
Safe & Secure Buildings	96%	92%	94%
Programs for All Abilities	85%	89%	82%
Class Sizes	83%	82%	76%
Programs for Struggling Learners	82%	86%	85%
Accessibility to Technology	74%	65%	82%
Honors & AP	66%	61%	72%
Extracurricular Options	58%	53%	54%
High Quality Arts	53%	54%	59%
Competitive Athletics	31%	36%	34%

SCORECARD RESULTS

School Communication Performance Evaluation



SCOPE Scorecard

PARENTS	Center Grove	Average
National Benchmarks 100+ Districts		
General perceptions		
Please give an overall rating for your perception of the district.	4	3.8
Please give an overall rating for your satisfaction with communication from the district.	3.8	3.8
Level of feeling informed		
About events (meetings, competitions, arts, productions, etc.)	3.3	3.3
About school safety, including school closings, serious incidents and school crises	3.5	3.5
Agreement with statements about district communication		
I trust the communication I receive.	3.7	3.8
Level of feeling informed		
About my student's progress in school	3.6	3.8
About how I can support my student's learning	3.2	3.4
Agreement with statements about school communication		
I trust the communication I receive (from my child's school).	3.8	4.1

SCOPE Scorecard

PARENTS	Center Grove	Average
Expanded Benchmarks 30+ Districts*		
Level of feeling informed		
About district successes and achievements	3.1	3.2
About student successes and achievement	3.3	3.3
About leader decisions	2.5	2.8
About district goals and plans	2.4	2.8
About district finances	1.9	2.3
About district facilities	2.6	2.7
Agreement with statements about district communication		
I know where and how I can direct a question, complaint, or concern.	3.5	3.6
My input and opinion are welcome and valued.	3.0	3.2
My involvement is welcome and valued.	3.4	3.5
Communications are easy for me to understand.	3.9	4.0
Information is accurate.	3.8	3.8
Communications are timely.	3.7	3.7
Communications are open and transparent.	3.5	3.5
I see people who look like me/my family in district communications images.	3.7	3.7

SCOPE Scorecard

PARENTS

Expanded Benchmarks 30+ Districts*	Center Grove	Average
About academic programs and offerings	3.1	3.1
About programs and offerings (athletics, clubs, arts, etc.)	3.3	3.2
About student conduct and discipline	3.2	3.2
About PTA/PTO Activities	3.2	3.3
Agreement with statements about school communication		
I know where and how I can direct a question, complaint or concerns	3.7	3.8
My input and opinion are welcome and valued.	3.3	3.5
My involvement is welcome and valued.	3.6	3.7
Communications are easy for me to understand.	4.0	4.0
Information is accurate.	3.9	3.9
Communications are timely.	3.8	3.8
Communications are open and transparent.	3.7	3.7
I see people who look like me/my family in school communication images.	3.9	3.8

SCOPE Scorecard

EMPLOYEES	Center Grove	Average
National Benchmarks 100+ Districts		
General perceptions		
Please give an overall rating for your perception of the district.	3.9	3.6
Please give an overall rating for your satisfaction with communication from the district.	3.7	3.6
About school safety, including school closings, serious incidents and school crises	3.8	3.4
Agreement with statements about district communication		
I trust the communication I receive.	3.7	3.7
Level of feeling informed		
About how I can support student achievement	3.9	3.7
About how I can best represent the district as an ambassador	3.3	3.2
I receive communication that makes me feel valued as an employee	3.7	3.2
I trust the communication I receive (from my workplace)	4.0	4.0

SCOPE Scorecard

EMPLOYEES	Center Grove	Average
Expanded Benchmarks 30+ Districts*		
Level of feeling informed		
About district successes and achievements	3.6	3.6
About student successes and achievement	3.6	3.5
About events (meetings, competitions, arts, productions, etc.)	3.5	3.4
About leader decisions	2.7	3.0
About district goals and plans	2.8	3.2
About district finances	2.2	2.6
About district facilities	3.0	3.0
Agreement with statements about district communication		
I know where and how I can direct a question, complaint, or concern.	3.9	3.9
My input and opinion are welcome and valued.	3.0	3.3
My involvement is welcome and valued.	3.3	3.5
Communications are easy for me to understand.	4.1	4.0
Information is accurate.	3.8	3.8
Communications are timely.	3.7	3.7
Communications are open and transparent.	3.3	3.4
I see people who look like me/my family in district communications images.	3.9	3.9

SCOPE Scorecard

EMPLOYEES Expanded Benchmarks 30+ Districts*	Center Grove	Average
Level of feeling informed		
About how to best perform my duties	4.1	3.9
About how I can deliver effective customer service	3.7	3.6
I know where and how I can direct a question, complaint or concern.	4.2	4.1
My input and opinion are welcome and valued.	3.6	3.6
My involvement is welcome and valued.	3.8	3.8
Communications are easy for me to understand.	4.2	4.1
Information is accurate.	4.0	3.9
Communications are timely.	3.9	3.8
Communications are open and transparent.	3.8	3.7

SCOPE Scorecard

COMMUNITY	Center Grove	Average
National Benchmarks 100+ Districts		
General perceptions		
Please give an overall rating for your perception of the district.	4.2	3.3
Please give an overall rating for your satisfaction with communication from the district.	3.6	3.2
Level of feeling informed		
About student successes and achievement	2.9	3.0
About district finances	2.2	2.5
About school safety, including school closings, serious incidents and school crises	2.7	2.9
Agreement with statements about district communication		
I trust the communication I receive.	3.5	3.4

SCOPE Scorecard

COMMUNITY	Center Grove	Average
National Benchmarks 30+ Districts		
Level of feeling informed		
About district successes and achievements	3	3.1
About events (meetings, competitions, arts, productions, etc.)	2.8	2.9
About leader decisions	2.4	2.6
About district goals and plans	2.4	2.6
About district facilities	2.5	2.6
Agreement with statements about district communication		
I know where and how I can direct a question, complaint, or concern.	3.4	3.5
My input and opinion are welcome and valued.	2.9	2.9
My involvement is welcome and valued.	3.1	3.1
Communications are easy for me to understand.	3.7	3.7
Information is accurate.	3.6	3.4
Communications are timely.	3.4	3.3
Communications are open and transparent.	3.1	3.1
I see people who look like me/my family in district communications images.	3.6	3.6