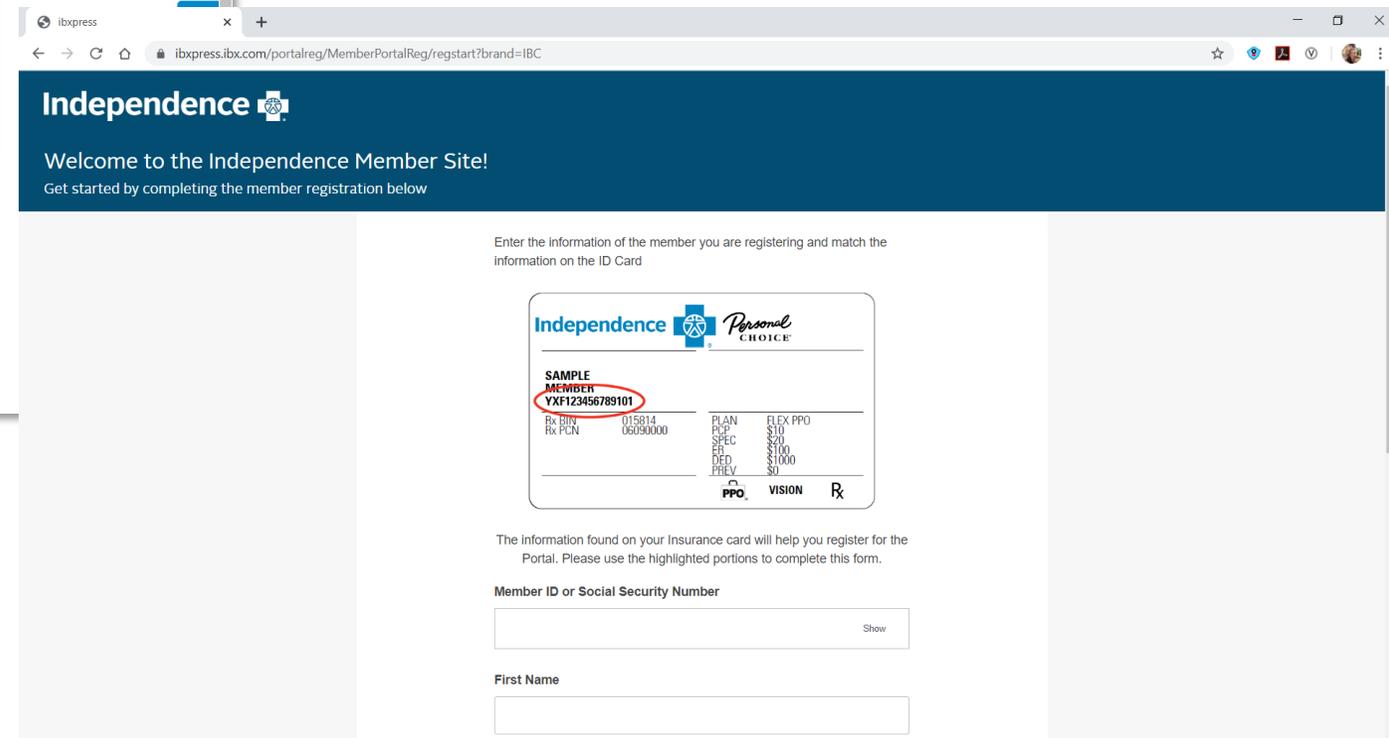
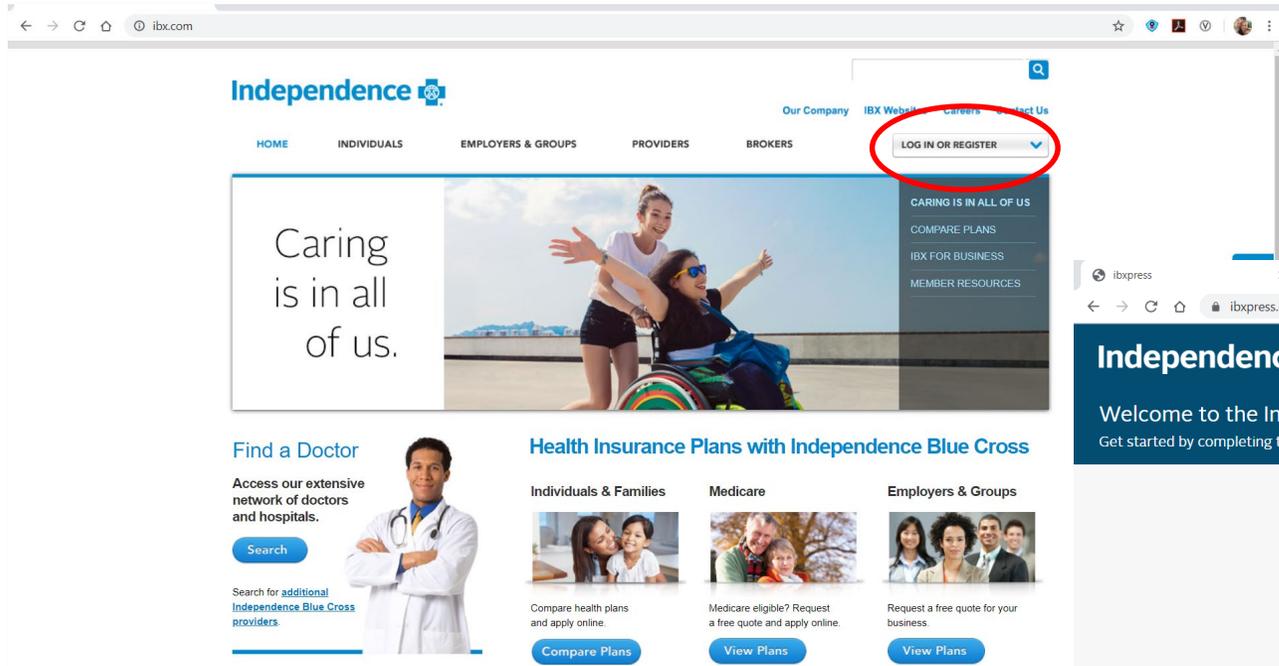




# Health Claims Sharing instructions

**Step 1:** In order for a subscriber to view 18+ dependents' claims information, dependents must have or create their own account on the member portal. Visit [www.ibx.com](http://www.ibx.com) and select Log in or Register. Individuals will need their UMI or SSN to register a new account.



**Step 2:** Once this is established, the dependent can approve the subscriber on the policy to view their health claims by clicking the down arrow next to the Welcome message in the top right-hand corner and selecting Account Settings.

The screenshot displays the Independence Health website interface. At the top left is the Independence logo. The top right features a search bar, a bell icon, and a welcome message with a dropdown arrow. The main navigation bar includes Home, Benefits, Claims & Spending, My Care, and Health & Well-Being. The left sidebar contains sections for My Benefits (Member ID: [redacted], Medical Personal Choice Flex) and Spending Account Balances (Health Savings Account, Jul 1, 2019, \$1,112.99). The main content area has a 'Search for Doctors and Hospitals' section with a 'Find covered providers for Medical' button. A dropdown menu is open from the welcome message, listing options: Account: West Chester Area School District, Resource Center, Site Tour, Account Settings (highlighted with a red arrow), Log Out, and MVP Diagnostics. At the bottom, there is a 'Claims & Spending' section with two donut charts and tables. The first chart shows 52% for Deductible Family / In-Network, with a table listing Total Amount (\$1,500.00), Amount Spent (\$786.25), and Remaining (\$713.75). The second chart shows 12% for Out Of Pocket Individual / In-Network, with a table listing Total Amount (\$6,550.00), Amount Spent (\$786.25), and Remaining (\$5,763.75). A 'Feedback' button is visible on the right edge.

**Independence**

Ask IBX  | Welcome, [redacted]

Home Benefits Claims & Spending My Care Health & Well-Being

### My Benefits

Member ID: [redacted]

Medical  
Personal Choice Flex

### Spending Account Balances

Health Savings Account \$1,112.99  
Jul 1, 2019

### Search for Doctors and Hospitals

Find covered providers for  
Medical

- Account: West Chester Area School District
- Resource Center
- Site Tour
- Account Settings**
- Log Out
- MVP Diagnostics

### Claims & Spending

Deductible Family / In-Network		Out Of Pocket Individual / In-Network	
Total Amount	\$1,500.00	Total Amount	\$6,550.00
Amount Spent	\$786.25	Amount Spent	\$786.25
Remaining	\$713.75	Remaining	\$5,763.75

PLAN HSA

Feedback

**Step 3:** Select Health Sharing Information from the menu of options on the left.

The screenshot displays the Independence website's user interface. At the top left is the Independence logo. The top navigation bar includes links for Home, Benefits, Claims & Spending, My Care, and Health & Well-Being. On the right side of the top bar, there is an 'Ask IBX' search bar, a search icon, a notification bell icon, and a user profile dropdown menu showing 'Welcome, [redacted]'. Below the top bar is a blue header for 'Account Settings'. On the left side of this header is a vertical menu with the following items: 'Manage My Account', 'Personal Information', 'Change Password', 'Spending Accounts', 'Communication Preferences', 'Health Information Sharing', and 'Additional Services'. A red arrow points to the 'Health Information Sharing' option. The main content area is titled 'Manage Personal Information' and is currently blank. On the right side of the page, there is a vertical 'Feedback' button. At the bottom left corner, there is a 'Start' button.

**Step 4:** Select share My Health Info. The setting should be defaulted to Restricted. Click the radio button to change to Allowed. Then make sure to SAVE this setting

The screenshot displays the Independence Health website interface. At the top, the logo "Independence" is followed by a cross icon. Navigation links include "Home", "Benefits", "Claims & Spending", "My Care", and "Health & Well-Being". A search bar and a "Welcome, [redacted]" message are also visible. The main content area is titled "Account Settings" and contains a sidebar with options like "Manage My Account", "Communication Preferences", "Health Information Sharing", and "Additional Services". The "Share My Health Info" section is active, showing a description of PHI access and a "Sharing PHI with Online Accounts" section. In this section, a member's name is listed with a toggle switch set to "Allowed". A red circle highlights this toggle, and a red arrow points to the "Save" button below it. A "Feedback" button is located on the right side of the page.