

Creating a [StudentAid.gov](https://studentaid.gov) Account

Also Called the FSA ID

Create an Account

Whether you're a student, parent, or borrower, you'll need to create your own account to apply for, receive, and manage your federal student aid.

[Get Started](#)

Already have an account? [Log In](#)

What You Can Do With Your Account

You must have an account to do the following:

- Fill out the *Free Application for Federal Student Aid (FAFSA®)* form online
- Complete other online forms (such as the *Master Promissory Note*) required to receive aid
- Review the federal student aid you've received

What You'll Need

- Your Social Security number (if applicable)
- Your own email address

1. [StudentAid.gov](https://studentaid.gov) accounts are used to start, complete and sign a FAFSA
2. Dependent students need their contributor(s) to create their own [StudentAid.gov](https://studentaid.gov) account
 - Each person must use their own email
3. Even contributors who do not have a Social Security Number can and must obtain an FSA ID
4. **Tip:** Use a personal, frequently checked email
 - Avoid temporary email addresses, such as school-assigned email addresses

[Create StudentAid.gov account: studentaid.gov/fsa-id/create-account/launch](https://studentaid.gov/fsa-id/create-account/launch)

FSA ID: Parent(s) without SSNs

- Majority of FSA ID creation process is similar to those with SSNs
- Identity verification is used for
 - Students from Freely Associated States
 - Parents without SSNs
- Users without SSNs must answer knowledge-based identity verification questions
 - If successful – FSA ID is available to use immediately
 - The contributor will need to manually enter their 2023 federal tax return information into the FAFSA



Which of a Dependent Student's Parents Needs an FSA ID?

If parents are
married

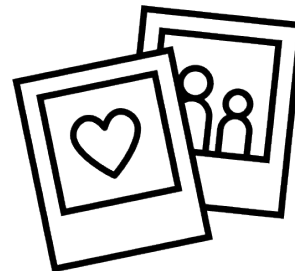
+ **File taxes together**
=
only one parent
needs an account

OR

+ **DIDN'T file**
taxes together
=
both parents
need accounts

If parents are
unmarried
+ living together

Both parents
need accounts



If parents are
divorced/separated
+ NOT living together

The parent who provided
more financial support
in the last 12 months
needs an account

OR

If that parent remarried
+ **DIDN'T file taxes together**
=
both the parent and step-
parent need accounts

When Parents Live in Another Country

Known Problems

- StudentAid.gov account creation errors
- Difficult or impossible to call FSAIC to get a case number
- Acceptable ID may not look the same from another country



Some Workarounds

- Assistance available via FSA Live Chat on StudentAid.gov
- In account creation:
 - Use a 'period' or 'zero' or 'space' for street address or leave it blank and edit later
 - Skip the phone number

