Appendix 6

BOE Agenda Item Executive Summary
Date: September 9, 2024

Topic: Estech Systems, Inc. Phone Solution

Background Information (History, Rationale, etc): As NEC exits the market, our current on-premise phone system is reaching end-of-life, presenting potential risks to our communication infrastructure. In addition to this transition, we recommend introducing text messaging capabilities within Microsoft Teams to enable bi-directional communication with staff, students, and parents. Currently, we lack a unified platform for real-time communication, which is crucial for urgent notifications and updates. Implementing this feature will allow us to quickly and effectively communicate with all stakeholders, improving engagement and response times. This integration will streamline communication management within a single platform, aligning with our commitment to digital literacy and inclusivity by providing accessible communication channels