

***Two Roads School Accountability Committee***  
23-24 Fall Back-to-School Survey Summary Report  
October 3th, 2023

**Overview:**

The School Accountability Committee met on October 3rd, 2023 to review the 2023 Fall Back-to-School Survey results. This report has been created for the Two Roads Board of Directors. It is based on the analysis of the committee's discussions and review of both the raw survey data as well as the comments from both the Arvada and Littleton campuses. Respondents represented having students at all grade levels and all programs offered at Two Roads. Separate surveys were sent to families at each campus for the first time (rather than one singular survey). From these two surveys, half of the respondents stated they have been at Roads for 2-4 years. Overall, families overwhelmingly expressed their experience with the Two Roads registration and back-to-school experience as positive.

**Response Rate Per Campus:**

The response rate was much lower this year compared to last year's respondents. Here is a breakdown for each campus.

**ARVADA:**

- 93 of a possible 234 respondents were from the Arvada campus, giving Arvada a 40% response rate. This is significantly lower than last year's 57% response rate.

**LITTLETON:**

- 61 of a possible 160 respondents were from the Littleton campus, giving Littleton a 38% response rate, down from last year's 45% response rate.

**Positives (Based off survey questions):**

The committee observed and agreed that the majority of both scores and comments were extremely favorable when it came to the Two Roads environment, staff, and culture.

The top three positive scores from questions were as follows.

**ARVADA:**

- **98%** - Rate your overall experience with Two Roads (question #5).
- **92.47%** - My student(s) felt welcome at school during the first few weeks by teachers and staff (question #17).
- **92.47%** - Are you aware Schoology is primary vehicle used (question #18).

**LITTLETON:**

- **96.7%** - Are you aware Schoology is primary vehicle used (question #19)
- **95.08%** - Rate your overall experience with Two Roads (question #5).

- **95%** - My student(s) felt welcome at school during the first few weeks by teachers and staff (question #18).

**Areas for improvement (Based off survey questions):**

The committee observed and agreed that the less favorable scores and comments related to families either being confused, uniformed, or needing clarity on certain issues.

The bottom three scores from questions were as follows:

**ARVADA:**

- **69.89%** - Are you aware of Schoology tutorials on our website (question #19)
- **70%** - The selection of classes met you child's needs for electives (question #7).
- **78%** -New families received adequate information about school and programs (question #11).

**LITTLETON:**

- **66%** - Are you aware of Schoology tutorials on our website (question #20).
- **75%** - New families received adequate information about school and programs (question #12).
- **77%** - The selection of classes met you child's needs for electives (question #7).

**Review of Comments:**

Comments were overall very positive. Additionally, any comment deemed "negative" did not represent a large percentage of the overall percentage of comments. Below the School Accountability Committee has broken the analysis of comments down by campus to provide a true reflection of positives and potential issues in Arvada and Littleton.

*POSITIVE COMMENTS*

The top positive trends for comments at the **Arvada campus** were as follows.

- **Community/Overall Experience** Many families commented that they are happy with the overall program. Families remarked that they love the school and they find it to be a great experience for their children.
- **Teachers/Staff** The predominant number of positive comments from the Arvada campus contained praise for teachers and/or staff. Families stated that Two Roads' teachers/staff are supportive, friendly, helpful, caring, and welcoming.

The top positive trends for comments at the **Littleton campus** were as follows.

- **Teachers/Staff** The high majority of positive comments from the Littleton campus contained praise for teachers and/or staff. Families stated that Two Roads' teachers/staff are welcoming, helpful, and a huge blessing.
- **Environment/Culture/Homeschooling Option** Families love the Littleton campus, and commented about the support and family feel the school provides.
- **The Back-to-School Event was Great** Families felt the event was organized, easy to follow, and welcoming. The added assembly, at the back-to-school event, was appreciated and parents found it informative.

#### *COMMENTS LISTING POTENTIAL AREAS OF IMPROVEMENT*

The top trends for areas of improvement at the **Arvada campus** were as follows:

- **Elective Options** Families were mostly concerned (5 comments) that there are limited options for electives - especially at the 6th and 9th grade levels. It is important to note that Two Roads intentionally does not provide families with elective choices at those two grade levels. There is a larger plan in place to move students through a well-rounded course of electives through the secondary grade levels. While this was communicated to families at the time of class selection last Spring, more emphasis should be placed on explaining this to new families.
- **More Communication** While the school newsletter was praised in the comment section, families did feel like more communication/information could have been provided about athletics, not having a lunch program for this year, and the high school block schedule.

The top trends for areas of improvement at the **Littleton campus** were as follows:

- **Class Selection** The most prevalent Littleton comments emphasized concern over not feeling like enough class/elective options were offered, and not getting the class desired by the student/family. It is important to note that there is a wide variety of elective classes at the Littleton campus (especially for the size of the program), and new classes are added every year. Popular elective classes fill up quickly, and when families enroll late, popular options are no longer available.
- **Schoology** There were only four concerning comments regarding Schoology. These comments centered around a dislike for the platform and a preference for paper rather than technology.

#### **Overall Summary:**

- Overall, the survey showed a very positive outlook for the current state of Two Roads, and path forward. At both campuses it is evident that our families are happy with the

school. Love for teachers and staff and the program as a whole, was evident. Despite an overwhelming positive survey, the SAC would like to make the following suggestions to the school.

**Suggestions:**

*ARVADA*

- More emphasis on communication with new families should be considered. Perhaps targeted “Did you Know?” emails to new families with tutorials, etc. would prove helpful.
- Because almost 25% of Arvada families indicated they would be willing to make a voluntary tax-deductible contribution to the school, the school should ask for donations in December around Colorado Gives day.

*LITTLETON*

- More support for new families at the Littleton campus.
- Continue utilizing a large group assembly at the back-to-school event.