School District of Bradford County

Job Description

Network Manager

FLDOE Job Code: 82007 – Supervisor, Administrative Technology

Qualifications:

- 1. Bachelor's degree or higher in Computer Science or Technology
- 2. Ten (10) years experience working with Network and Technology
- 3. Five (5) years managerial experience
- 4. Microsoft Certified System Engineer (MCSA), Cisco Certified Network Administrator (CCNS) and Network or Security Industry certifications are highly desirable.
- 5. Must possess expert technical knowledge of the hardware and software associated with LAN's, WAN's and telecommunication systems (ie. Routers, switches, firewall, patch panels, LAN/WAN communication protocols, server operating systems, SQL server, desktop operating environments, various transmission systems and associated management software).
- 6. Has the ability to work independently.
- 7. Has excellent interpersonal, communication and project management skills.

Knowledge, Skills and Abilities:

- 1. Possesses the knowledge, skills and abilities related to the Network Specialist position.
- 2. Knowledge and skills necessary to manage a team of employees to successfully implement and maintain quality solutions in a cost effective and timely manner.
- 3. Knowledge and skills necessary to manage bid processes and vendor contracts, negotiate prices, make orders, receive and account for assets, catalog and inventory technology assets.
- 4. Ability to research and stay abreast of technological advances and adhere to federal/state requirements.
- 5. Ability to take advantage of federal/state and grant allocations in an effective manner.

Reports to: Director of Information and Technology

Job Goal: Manage the Network and Technology team in such a way as to provide professional and quality service regarding district and school network and technology needs.

Supervises: Network Specialist, Network Associate, Lead Computer Technician, Computer Technician I and II

Performance Responsibilities:

- 1. Effectively manage the Network and Technology team and its projects.
- 2. Provide employee performance evaluations as directed.
- 3. Oversee all projects and services related to the Network and to district/school technology.
- 4. Stay aware of all federal and state requirements and industry standards for securing a network.
- 5. Participate in routine audits and ensure the district has an adequate disaster recovery plan.
- 6. Research new technologies and articulate these advancements to the Director of Information and Technology and to appropriate district technology committee(s).
- 7. Effectively negotiate best prices for technologies to include hardware, software, wiring and vendor services.

- 8. Oversee the ordering, receipt and inventory of technology assets.
- 9. Establish network and technology ITIL policies and procedures to ensure the safety of systems, data and information.
- 10. Oversee and provide leadership to the Network and Technology team on all projects and responsibilities.
- 11. Install district level server, network and related software.
- 12. Manage the Work Ticket system to ensure that all needs are addressed professionally, correctly and in a timely manner.
- 13. Perform other duties as assigned.

Physical Requirements: Medium work - Exerting up to 50 pounds of force occasionally and/or up to 25 pounds of force frequently as needed to move objects.

Terms of Employment: Salary and benefits shall be paid consistent with the district's approved compensation plan. Length of the work year and hours of employment shall be those established by the district.

Evaluation: Performance of this job will be evaluated in accordance with provisions of the board's policy on evaluation of personnel.

Administrative Salary Schedule