DHS will issue the 2024 Summer EBT/SUN Bucks benefits from late August to September 2024. All benefits should be issued by the end of October 2024. This may seem late for a benefit intended to assist eligible children and families over the summer months. DHS is building new processes and systems to meet USDA guidelines for this new program. Families are asked to be patient and understanding during this implementation year. The intent is for the benefit to be issued earlier in the summer break in future years.

Schools cannot assist families with Summer EBT/SUN Bucks benefit questions. Schools cannot access the state's Summer EBT/SUN Bucks system or records.

Summer EBT/SUN Bucks Resources for Families:

DHS and their County Assistance Offices offer family support for Summer EBT/SUN Bucks.

The DHS Summer EBT/SUN Bucks webpage for families can be found here: http://www.dhs.pa.gov/SunBucks. This webpage provides information about the benefit, Frequently Asked Questions, the SUN Bucks family application, and an eligibility navigator tool to help families determine if they need to apply.

County Assistance Offices can provide family support for all Summer EBT/SUN Bucks questions. A CAO locator tool is found here: https://www.dhs.pa.gov/services/assistance/pages/cao-contact.aspx

The Statewide Customer Service Center can be reached by phone at 1-877-395-8930, or 1-215-560-7226 in Philadelphia.

Note: DHS asks families not to call the County Assistance Offices or Statewide Customer Service lines regarding <u>not receiving</u> Summer EBT/SUN Bucks before the end of August 2024, when almost all the Summer EBT/SUN Bucks benefits for automatically eligible children have been issued. SNAP, TANF, and Medical Assistance households that need to update their address with DHS should do so as soon as possible.

If you need to contact the Lehighton Area Food Service Office you can do so by calling: Connie Ahner, Food Service Coordinator at 610.377.4490 x 7504 or email via cahner@lehighton.org

Sincerely,

Connie Ahner

Food Service Coordinator