Frontline Central

• Getting Started for Staff

Insights Platform Frontline ID & Account

- Welcome to Frontline Education
- How the Insights Platform Works
- Logging into a Frontline Application (with the Insights Platform)
- Insights Platform Popular Questions
- Frontline ID Account and Email Invite
- Guide: Creating a Frontline ID Account
- Verifying Your Frontline ID Account Email
- Acquiring Forgotten Credentials for a Frontline ID Account
- Updating Frontline ID Account Settings
- Frontline Login Credentials (with Platform)
- Merging Multiple Frontline ID Accounts
- Frontline ID Management (Interactive Course)
- Transitioning to the Insights Platform as a Multi-District Sub
- Managing Visibility Options as a Multi-District Sub
- Updating an Expired Password

Frontline Mobile App

- Downloading the Frontline Mobile App
- Employee Resources
 - o Employee Frontline Mobile App
 - o QuickStart Guide: Employee Mobile App
 - o Creating an Absence Through the Frontline Mobile App
 - o Clocking in Through the Frontline Mobile App
 - o Submitting Timesheets Through the Frontline Mobile App
- Substitute Resources
 - o Substitute Frontline Mobile App
 - o QuickStart Guide: Substitute Mobile App

Frontline Absence Management

- Absence & Time Overview
- Absence Management Overview
- COVID-19 Webinar
- How Frontline Absence & Time Fills Assignments
- Employee Resources
 - o Employee OuickStart Guide
 - o Employee Basic Training Video
 - o Employee Advanced Training Video

o Changing or Recovering an Employee PIN

• Substitute Resources

- o Substitute QuickStart Guide
- o Substitute Basic Training Video
- o A Phone Call from Absence Management
- o Substitute Advanced Training Video
- o Choosing Preferred Schools
- o Changing or Recovering a Substitute PIN

Time & Attendance

- Time & Attendance Overview
- Contracted Hours Course
- Absence & Time Overview
- Journey of a Timesheet
- Accessing Time and Attendance

• Employees & Sub Resources

- o Clocking in Through the Web Clock
- Using the Timesheet
- o Using a Time and Attendance Kiosk
- o Adding Timesheets for Additional Hours Worked