

To All High Schools

This is an important message regarding a large Promethean software update which will begin the afternoon of **March 22, 2024**. This update installs a new whiteboard app called **Explain Everything**.

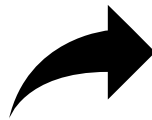
Important things to know:

- Continue leaving the Promethean Panels **plugged in** and rocker switch on (Panel on “sleep” mode) so that the district is able to successfully push out this update.
- **Save the current Whiteboard file** that is open on the teacher’s Panel. All PWB (Promethean Whiteboard) files either need to be saved internally to the Panel, or saved to the teacher’s OneDrive. (Tutorials can be found by scanning the QR code below)
- All PWB files (Promethean Whiteboard files) that are saved internally to the Panel can be converted to Explain Everything.
- Explain Everything and the Promethean Whiteboard app will run currently for a limited time.

Our Promethean Educational Consultants will be scheduled on site during the months of April and May to be available for teacher support and answer any questions staff may have. Feel free to schedule formal trainings during the day(s) your consultants will be available on site.

Thank you for your tremendous implementation of the Promethean Panels, and we look forward to seeing the exciting new ways you will integrate Explain Everything into your instruction!

**Scan This QR for
Tutorials and Resources**



[Or click here](#)

